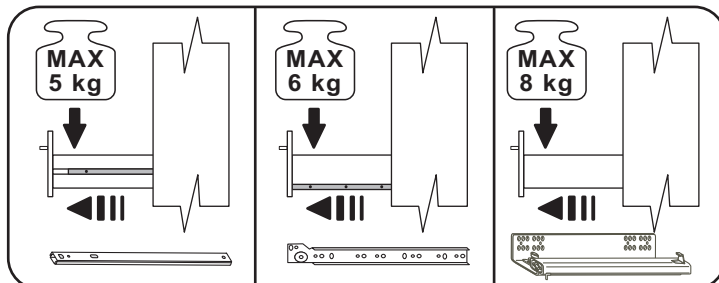
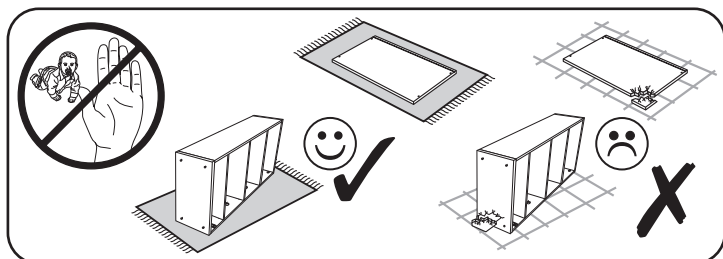
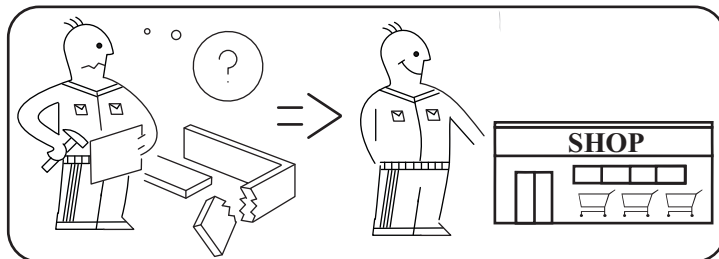
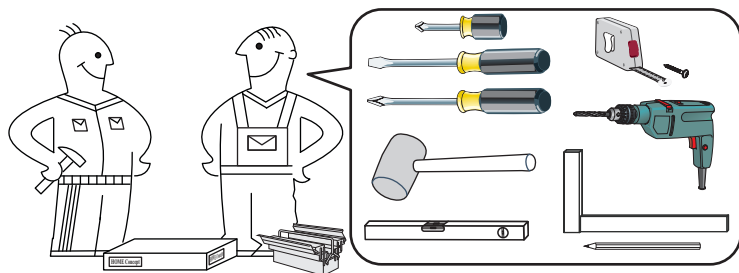
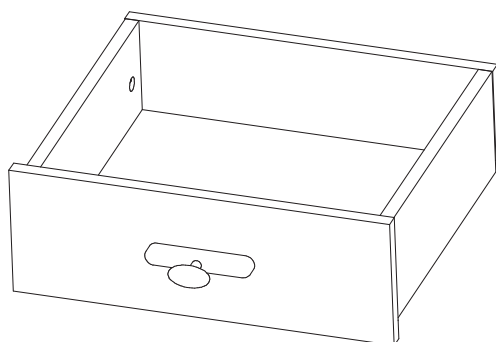
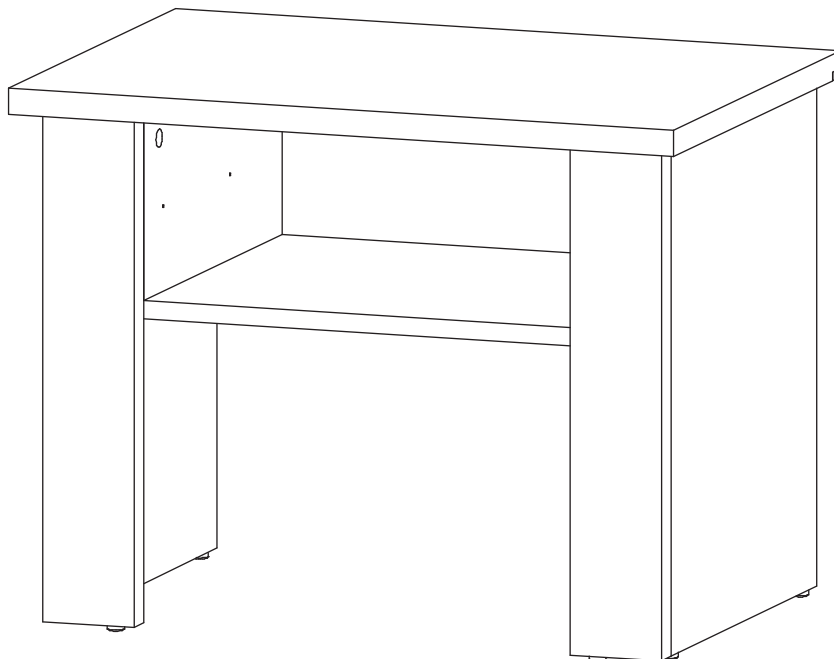
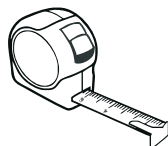
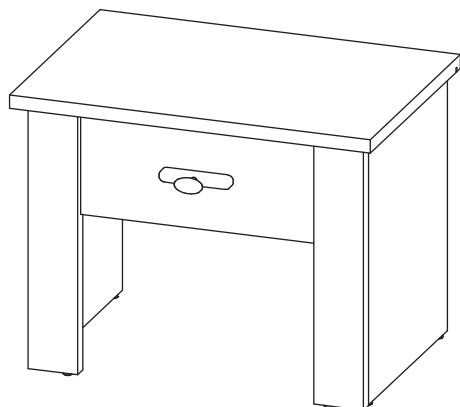
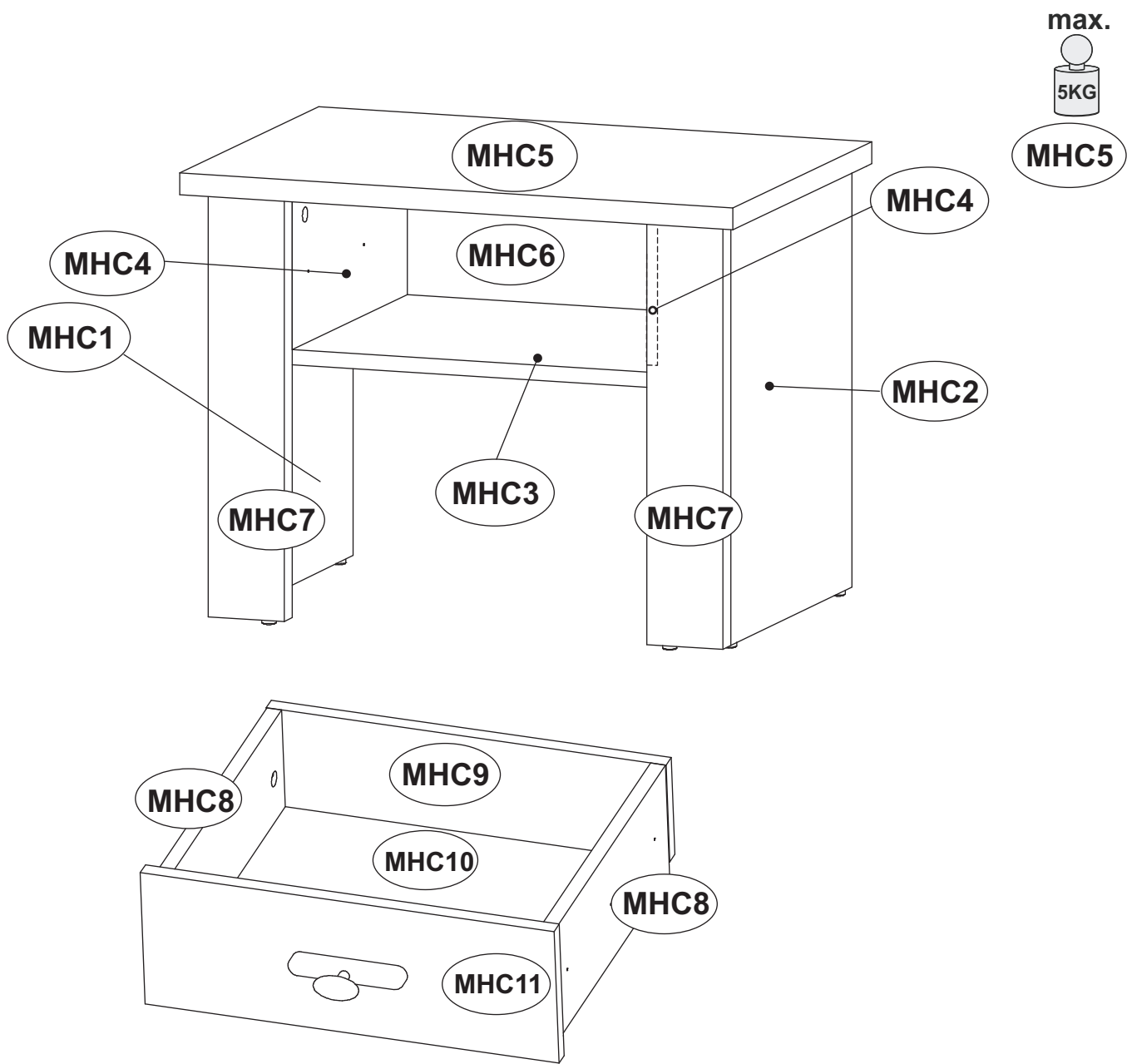


# FLORENZ 36M

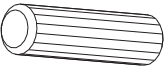


# FLORENZ 36M



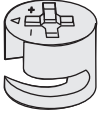
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|-------|-----|-----|----|-----|
| MHC1  | 425 | 352 | 15 | 1/1 |
| MHC2  | 425 | 352 | 15 | 1/1 |
| MHC3  | 508 | 352 | 15 | 1/1 |
| MHC4  | 332 | 157 | 15 | 1/1 |
| MHC5  | 580 | 400 | 22 | 1/1 |
| MHC6  | 508 | 169 | 3  | 1/1 |
| MHC7  | 425 | 80  | 22 | 1/1 |
| MHC8  | 236 | 120 | 15 | 1/1 |
| MHC9  | 361 | 106 | 15 | 1/1 |
| MHC10 | 342 | 256 | 3  | 1/1 |
| MHC11 | 375 | 166 | 15 | 1/1 |

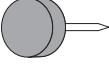
FLORENZ 36M

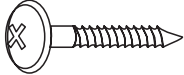
**HCB1**  1018  
8x28 x28

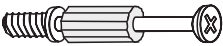
**HCC6**  0000  
φ20 x12

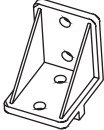
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7x50 x4

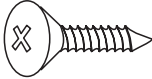
**HCM1**  123894  
x12

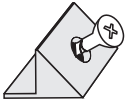
**HCF36**  1305  
x6

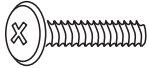
**HCP6**  1056  
3x20 x4

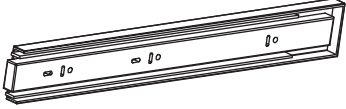
**HCT1**  11809  
x12

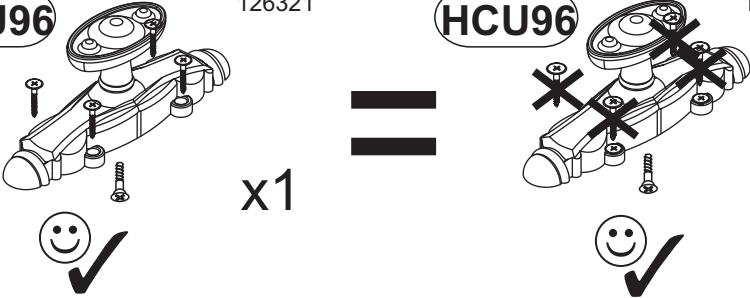
**HCK13**  49716  
x6

**HCS3**  1011  
3,5x13 x32

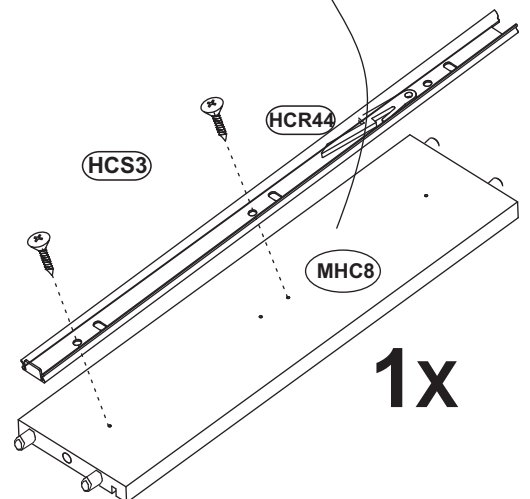
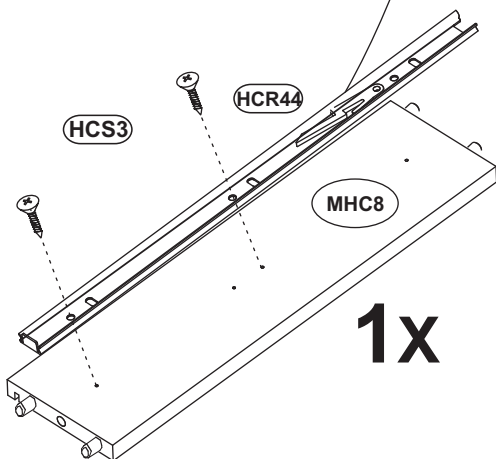
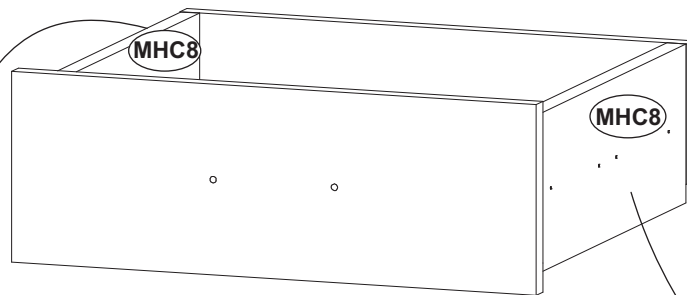
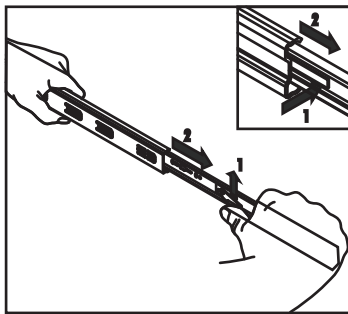
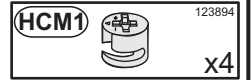
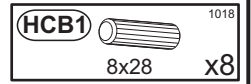
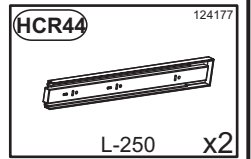
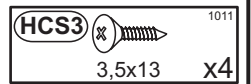
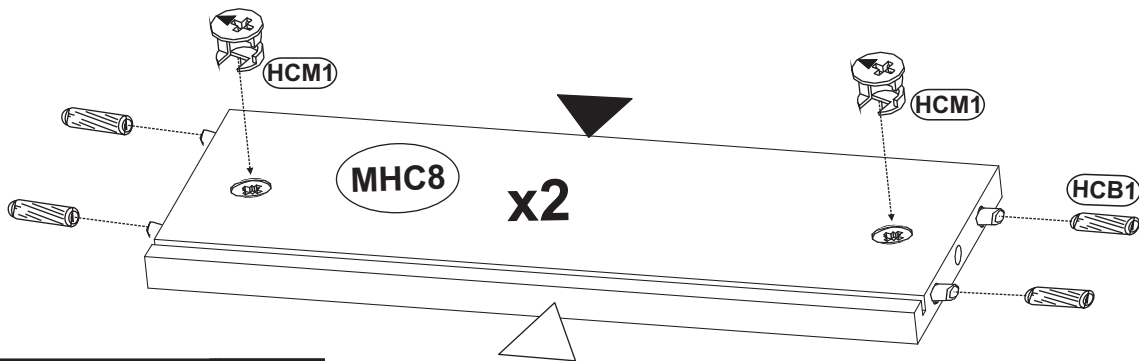
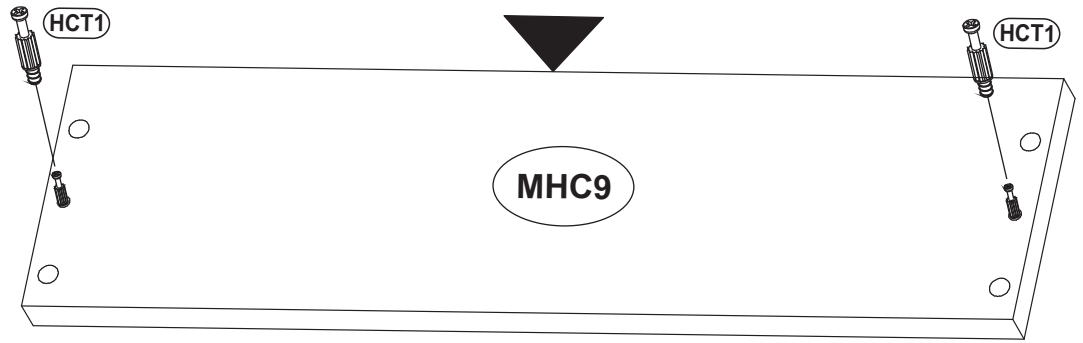
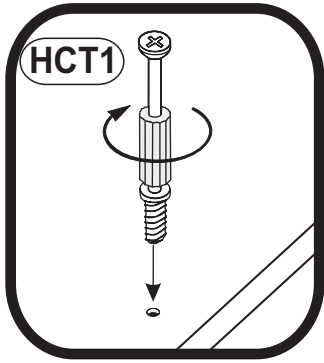
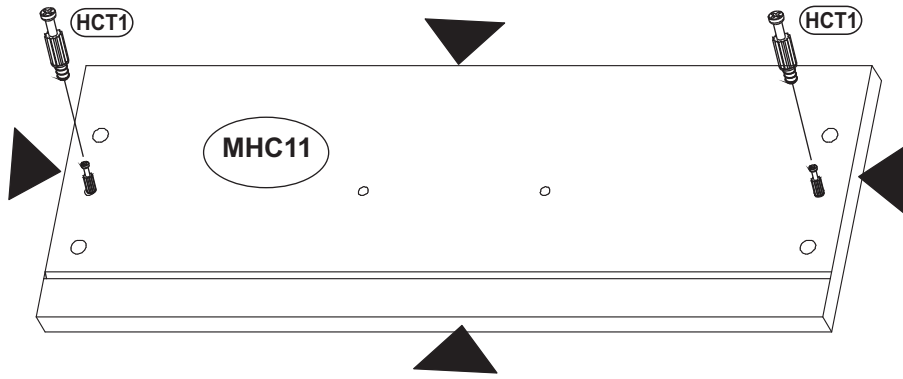
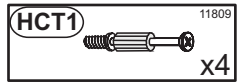
**HCJ23**  1302  
x7

**HCA6**  2549  
WPM 4x22 x2

**HCR44**  124177  
L-250 x2

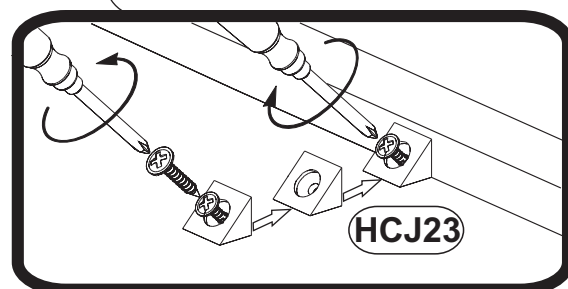
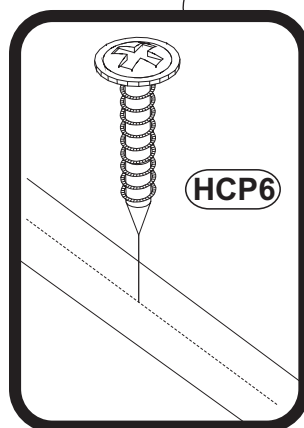
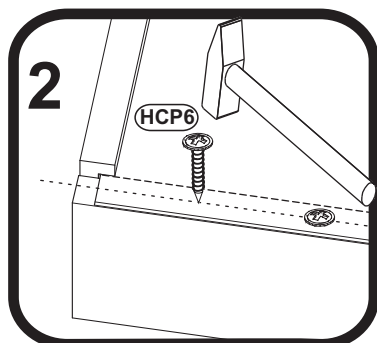
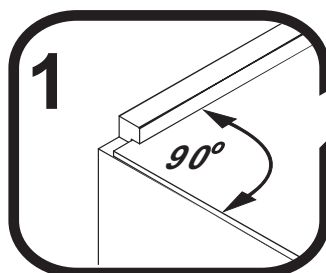
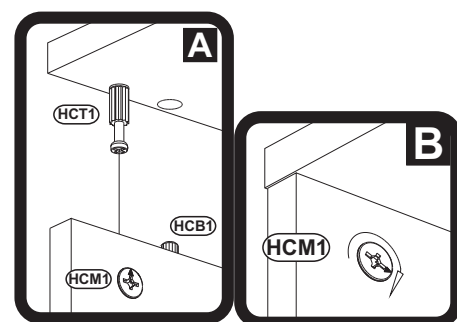
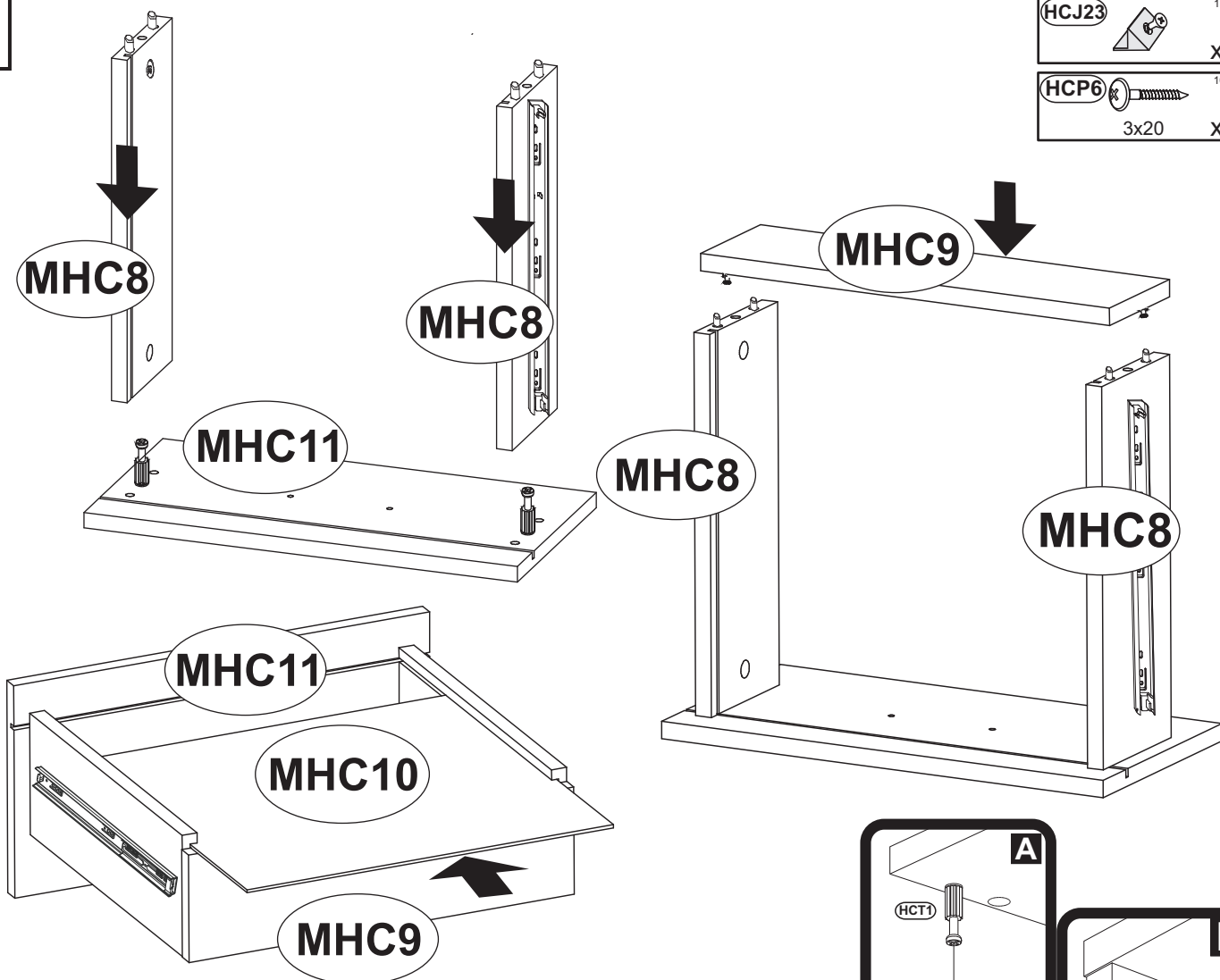
**HCU96** 126321  126321  
x1 = x1

1

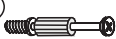


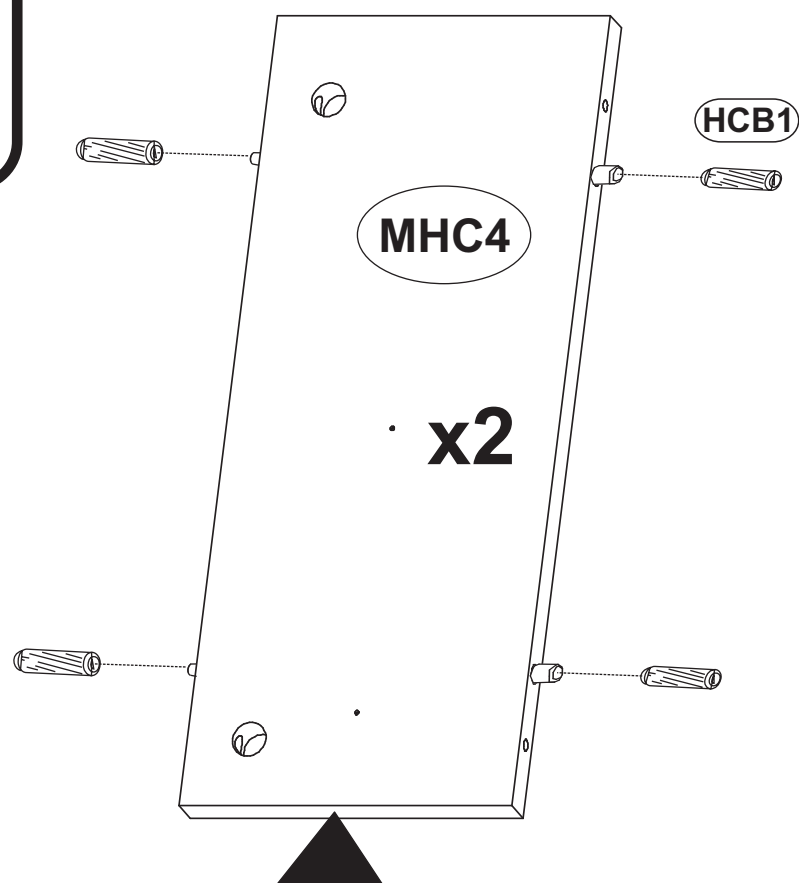
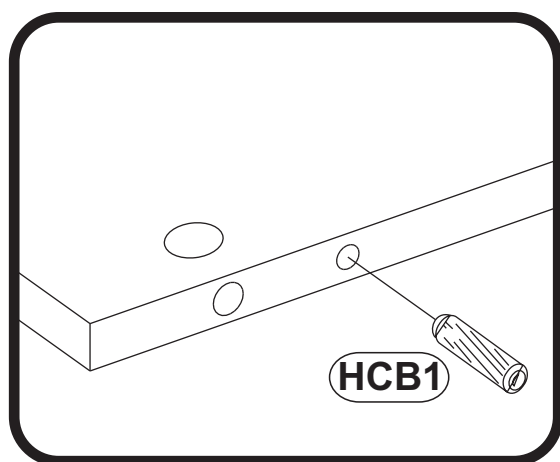
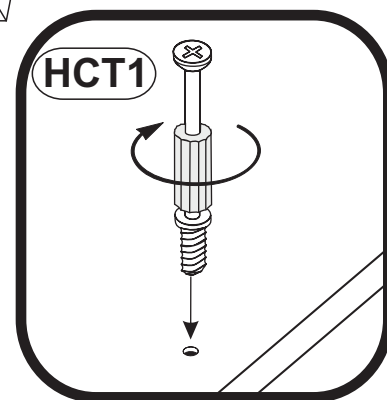
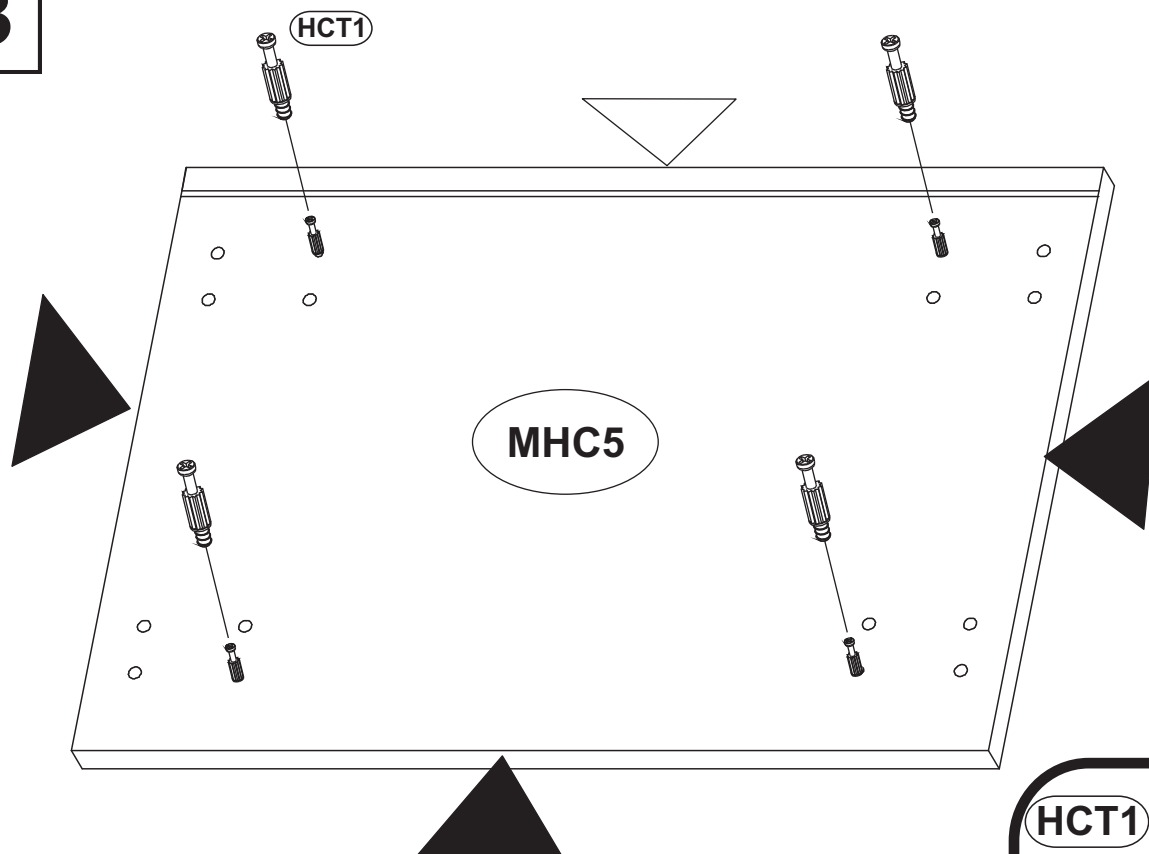
2

|       |                                                                                     |         |
|-------|-------------------------------------------------------------------------------------|---------|
| HCJ23 |   | 1302    |
|       |                                                                                     | x2      |
| HCP6  |  | 1056    |
|       |                                                                                     | 3x20 x4 |

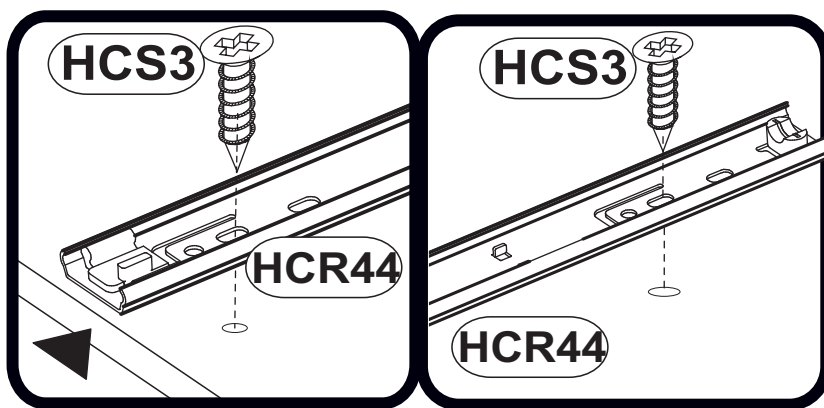


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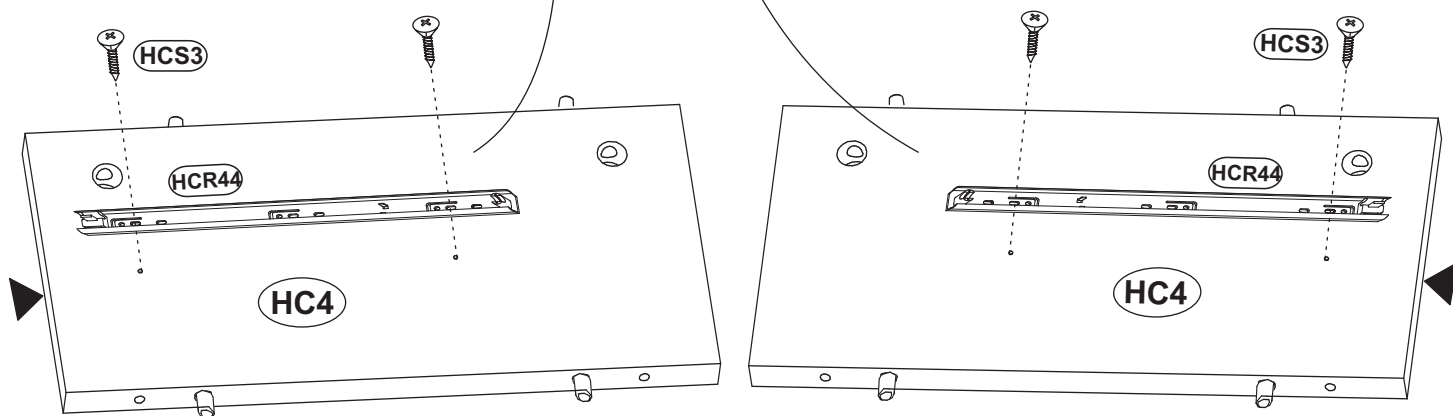
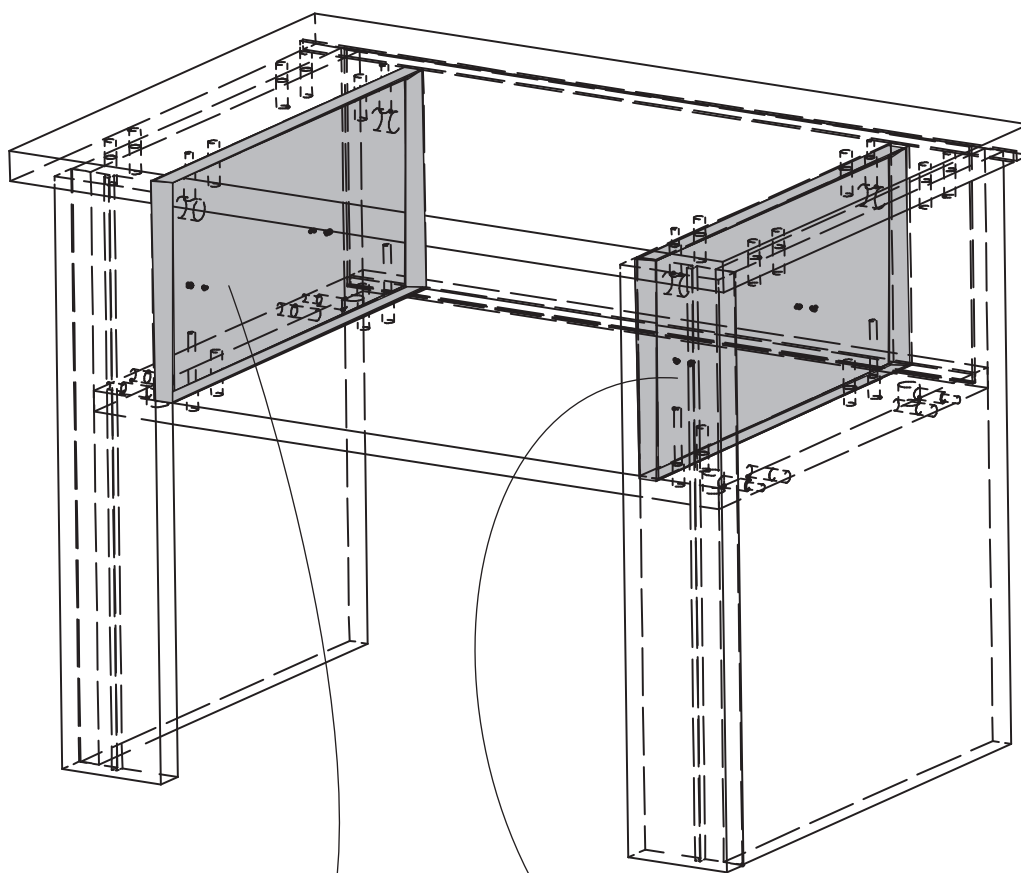
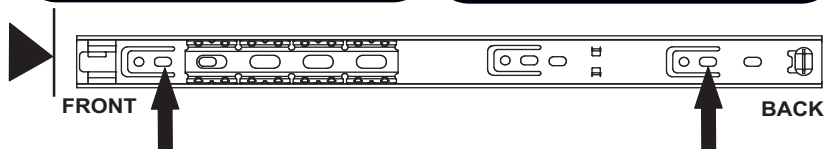
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|------|-------------------------------------------------------------------------------------|-------|
| HCT1 |   | 11809 |
|      |                                                                                     | x4    |
| HCB1 |  | 1018  |
|      | 8x28                                                                                | x8    |



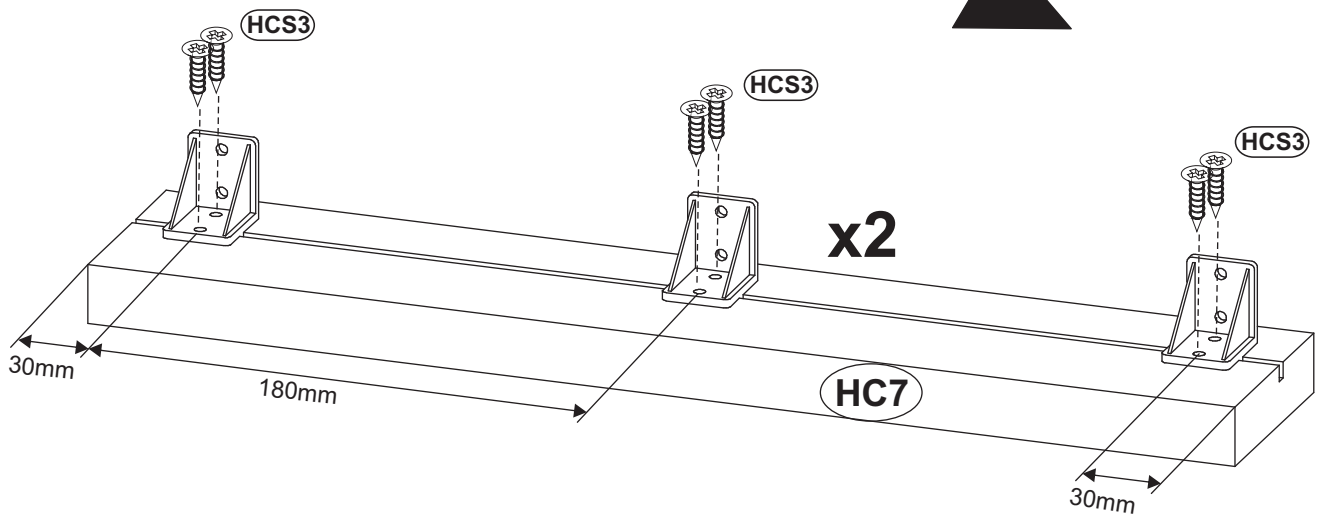
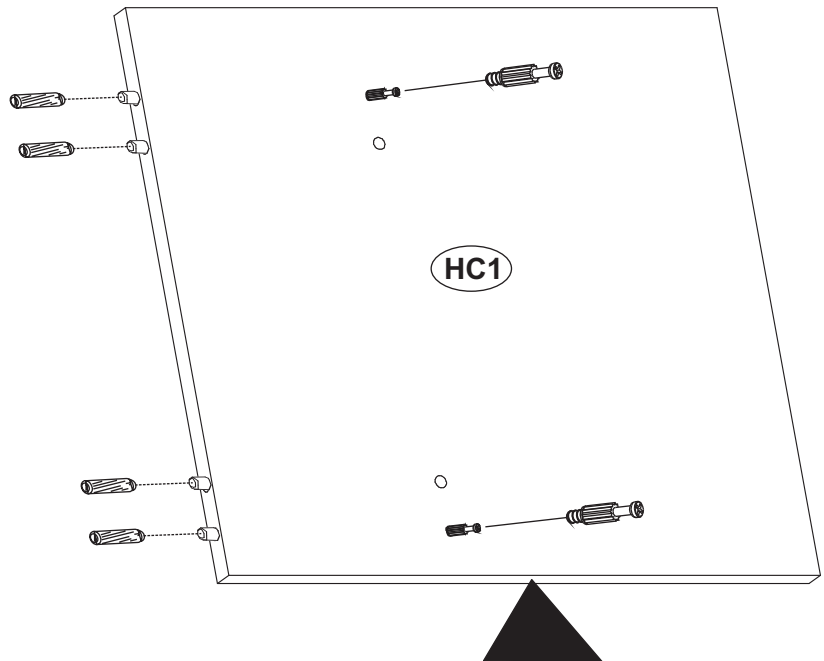
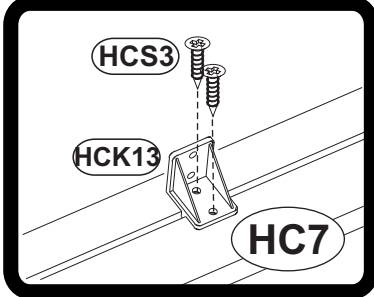
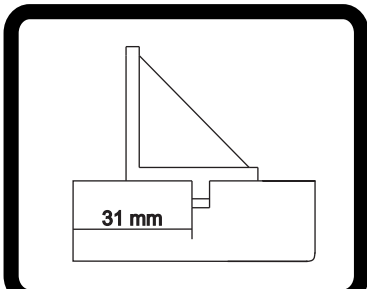
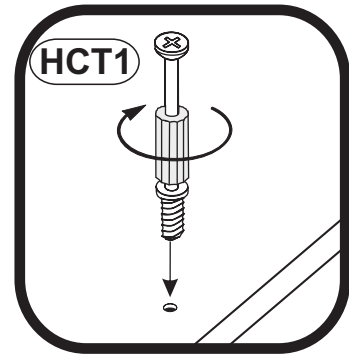
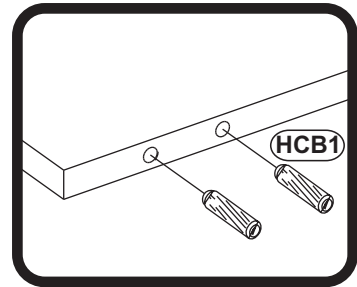
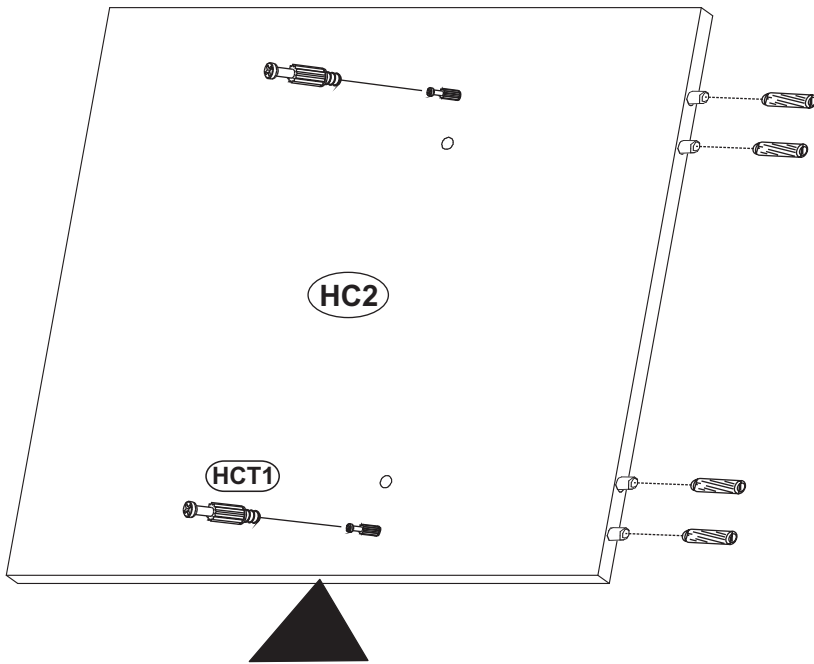
4



|        |        |
|--------|--------|
| HCS3   | 1011   |
| 3,5x13 | x4     |
| HCR44  | 124177 |
| L-250  | x2     |

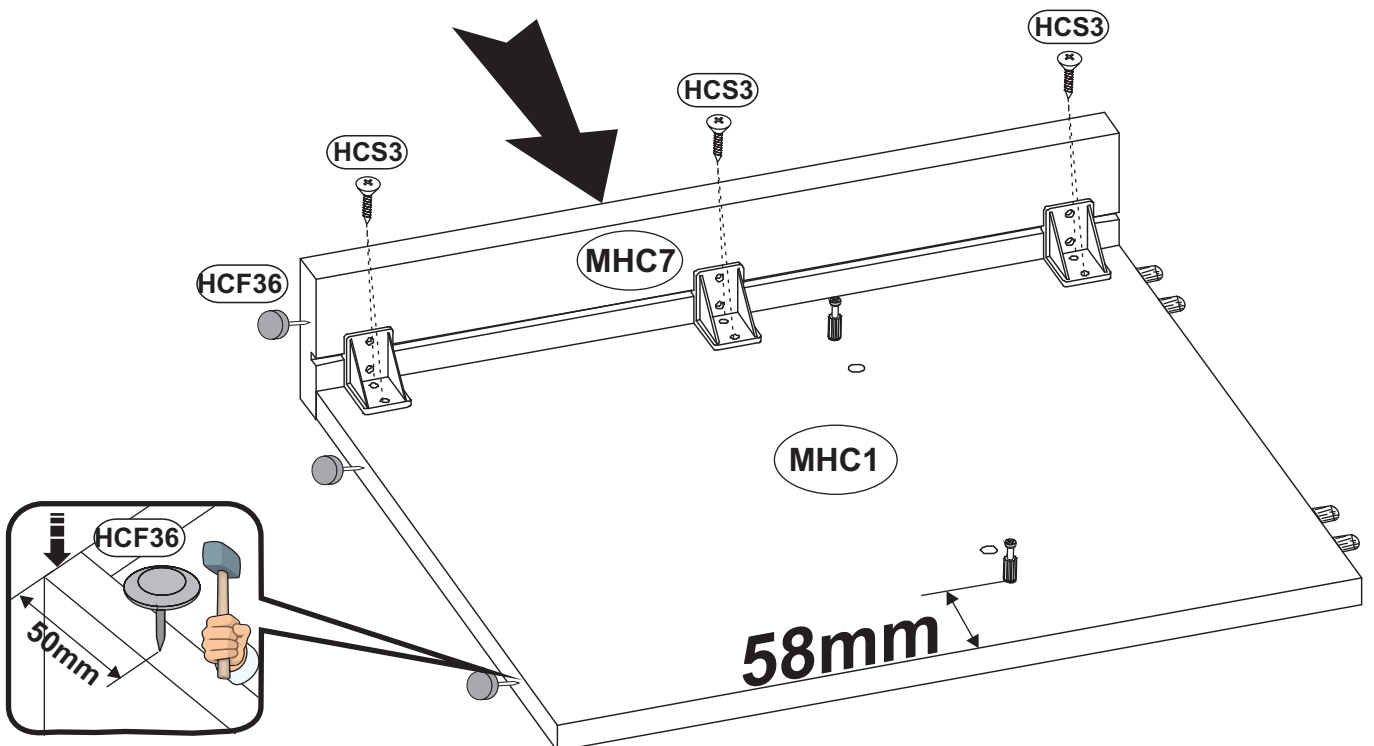
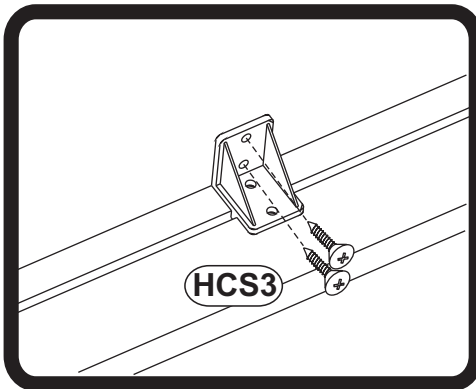
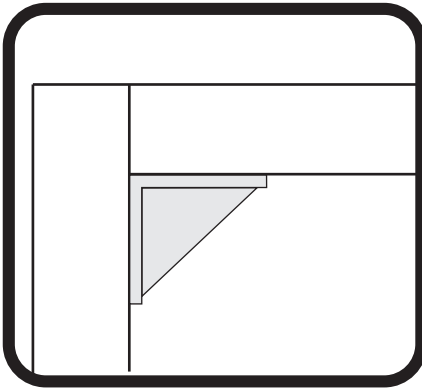
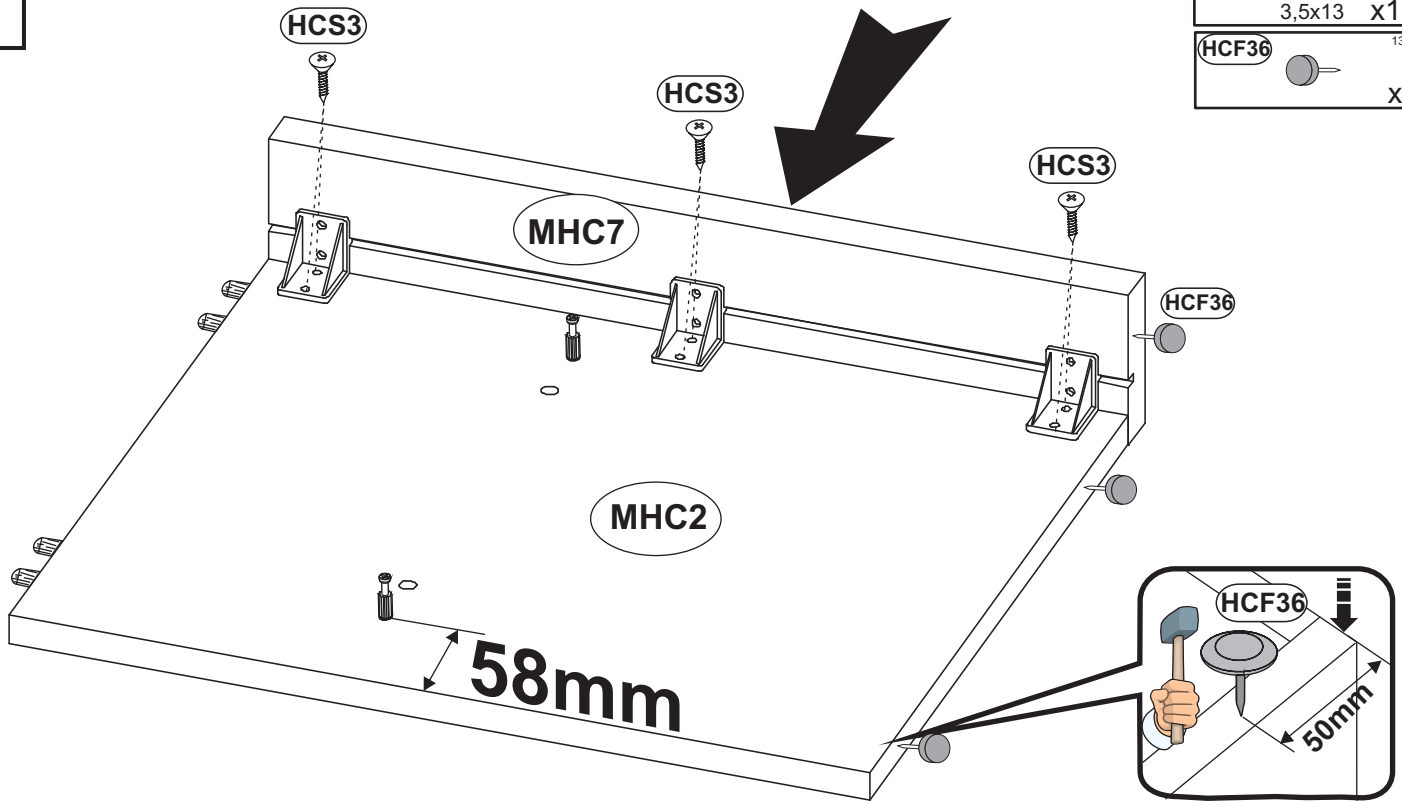


|                                                                                                                    |                                                                                                                             |
|--------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------|
| <b>HCT1</b><br><br>11809<br>x4   | <b>HCB1</b><br><br>1018<br>8x28<br>x8     |
| <b>HCK13</b><br><br>49716<br>x6 | <b>HCS3</b><br><br>1011<br>3,5x13<br>x12 |



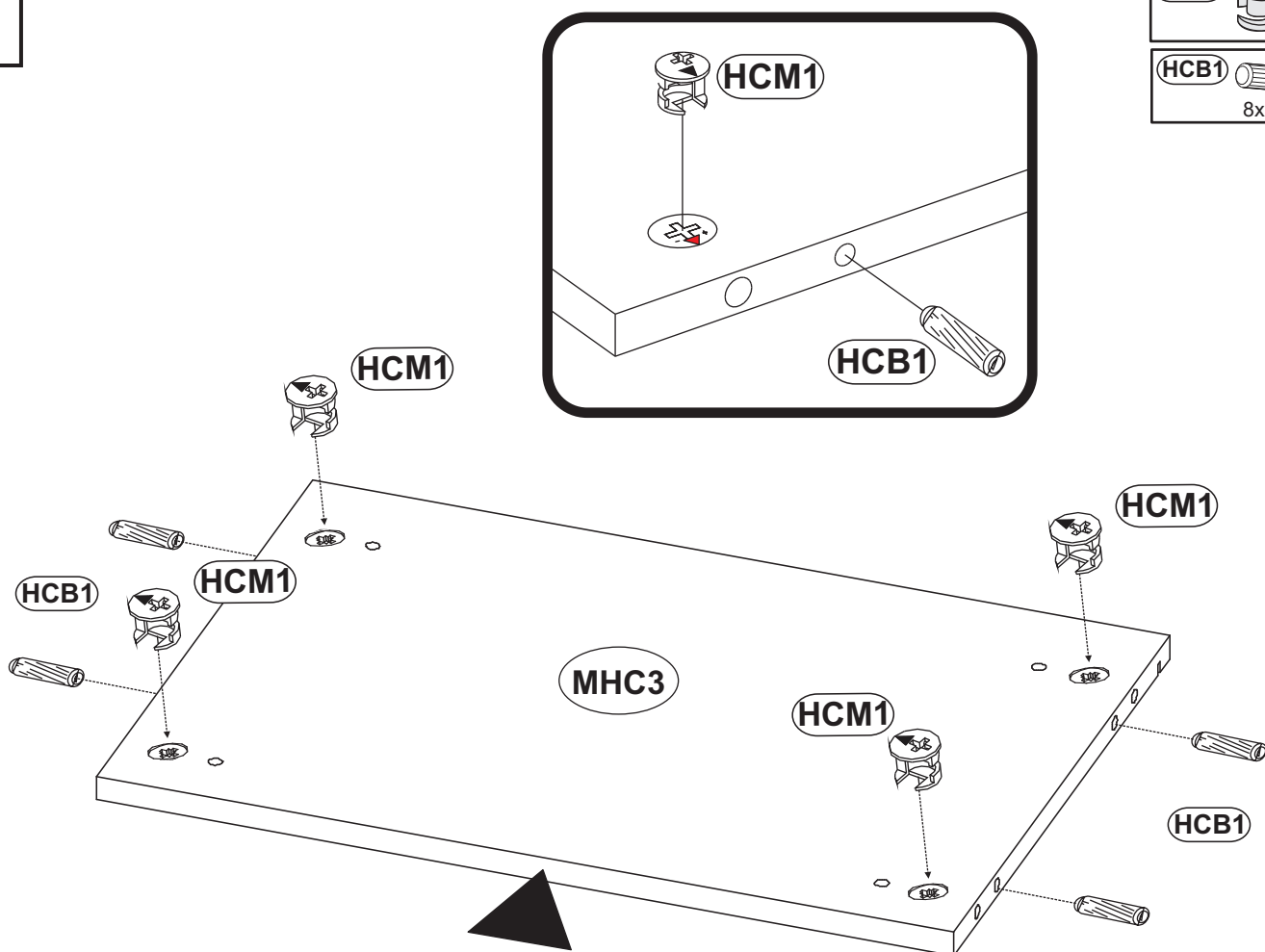
6

|        |      |
|--------|------|
| HCS3   | 1011 |
| 3,5x13 | x12  |
| HCF36  | 1305 |
|        | x6   |



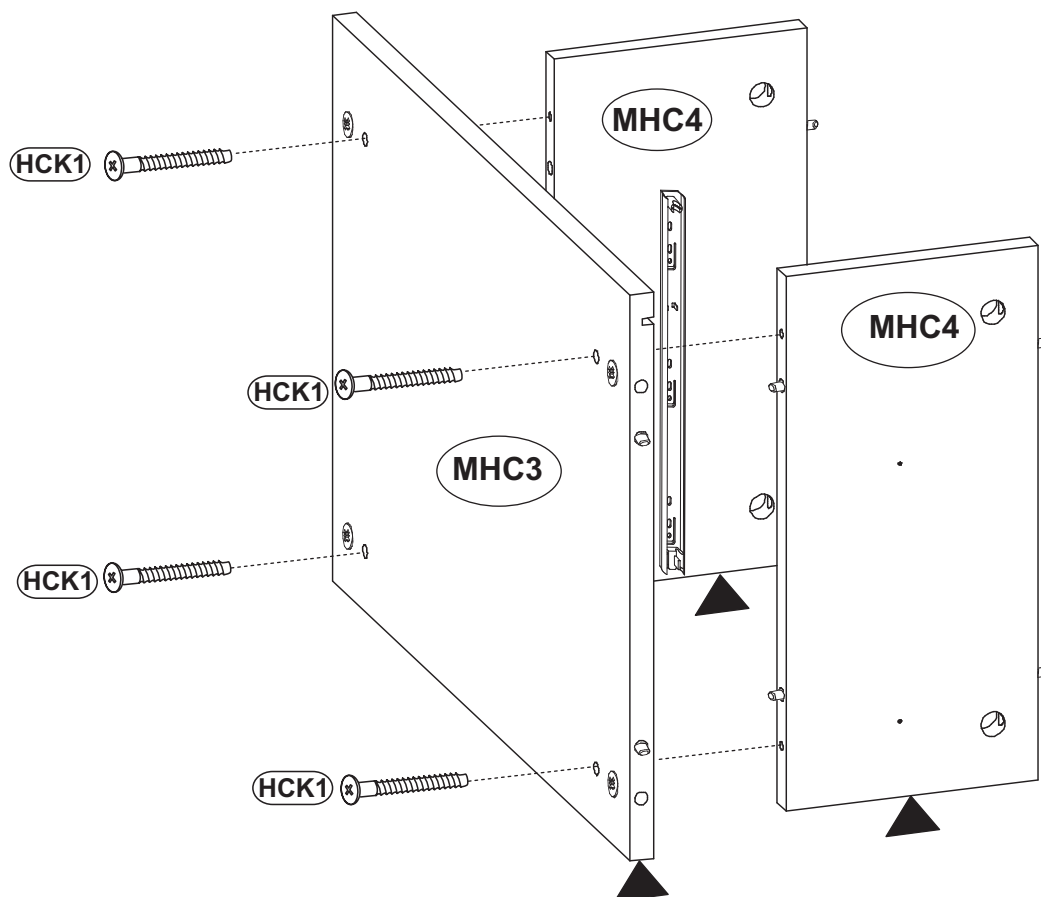
7

|      |                                                                                     |        |
|------|-------------------------------------------------------------------------------------|--------|
| HCM1 |   | 123894 |
|      |                                                                                     | x4     |
| HCB1 |  | 1018   |
|      | 8x28                                                                                | x4     |

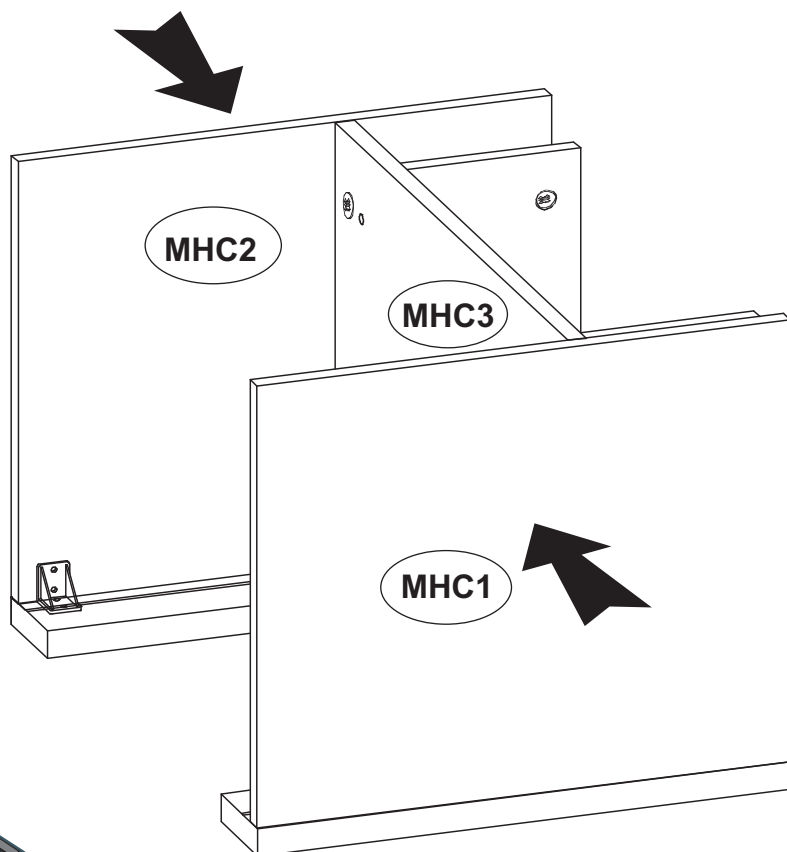
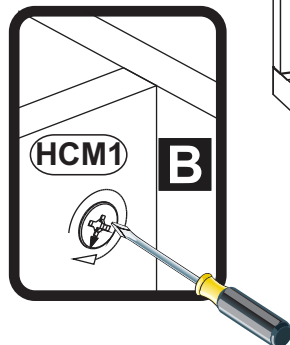
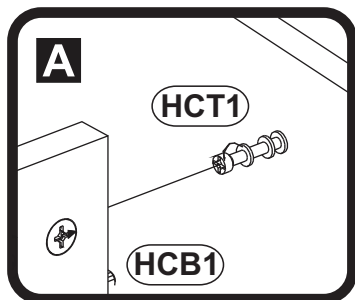


8

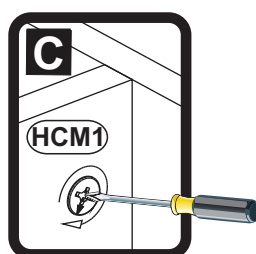
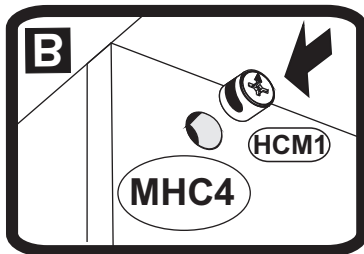
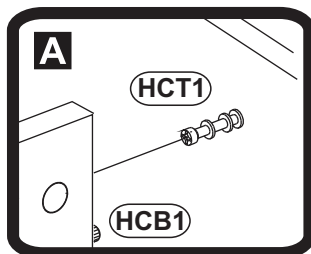
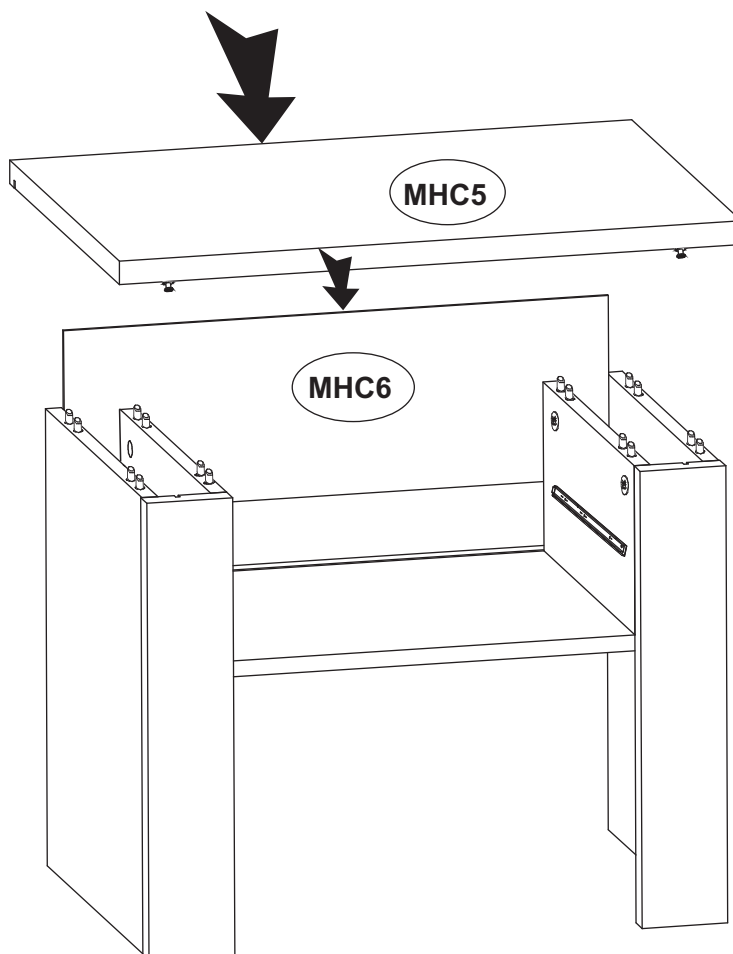
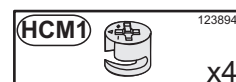
|      |                                                                                       |      |
|------|---------------------------------------------------------------------------------------|------|
| HCK1 |  | 1354 |
|      | 7x50                                                                                  | x4   |

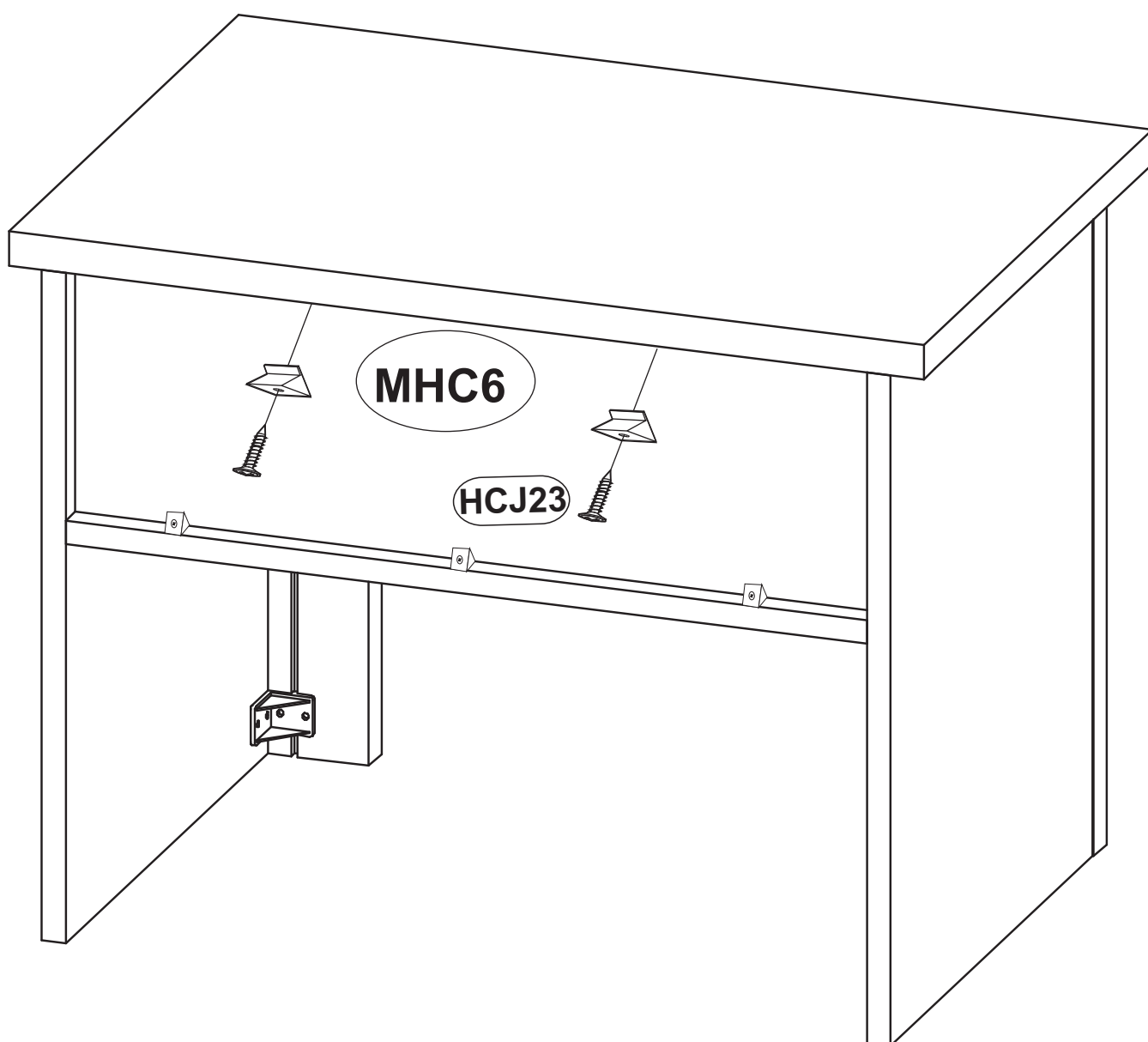
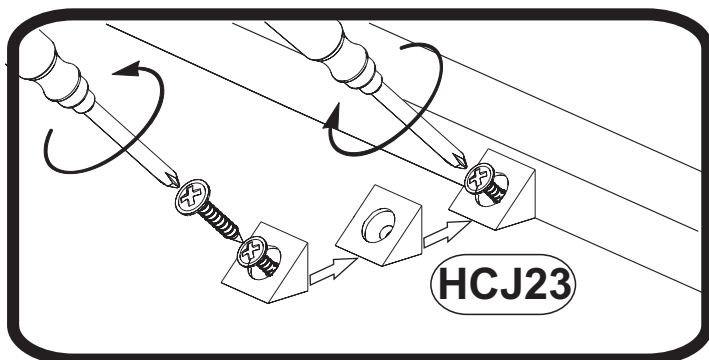


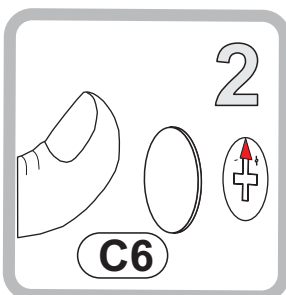
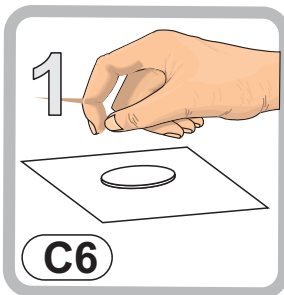
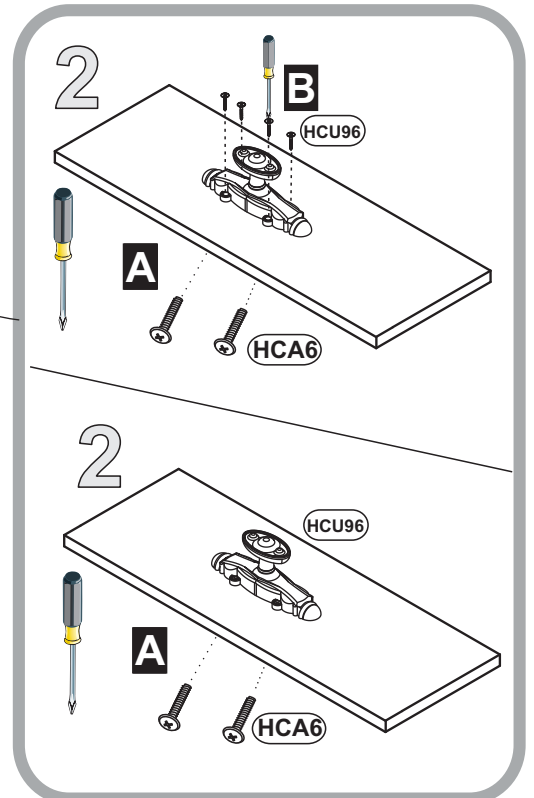
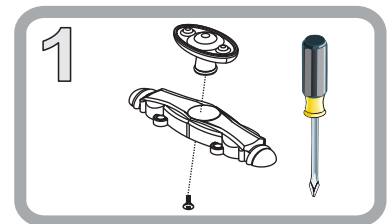
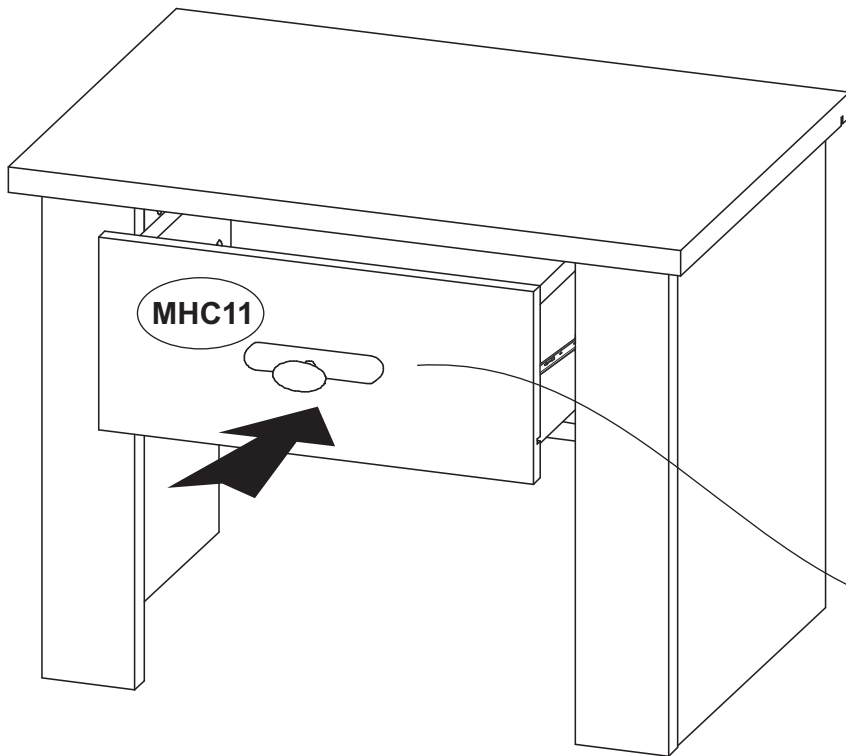
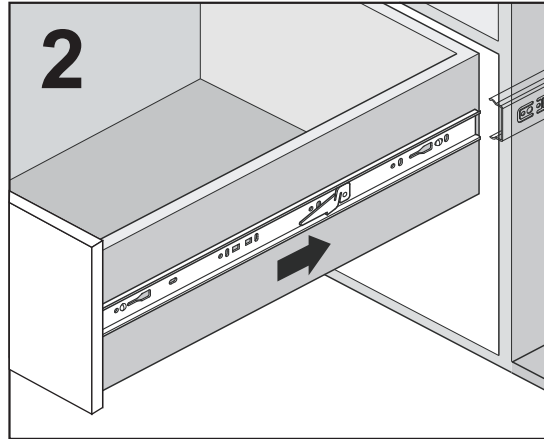
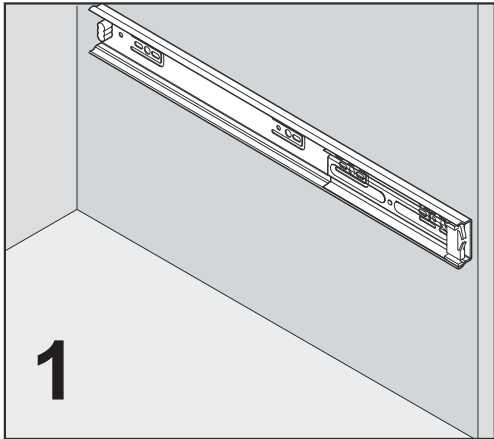
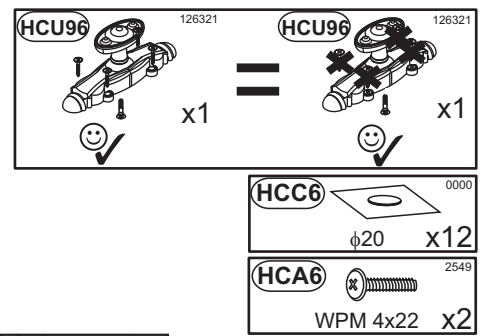
9



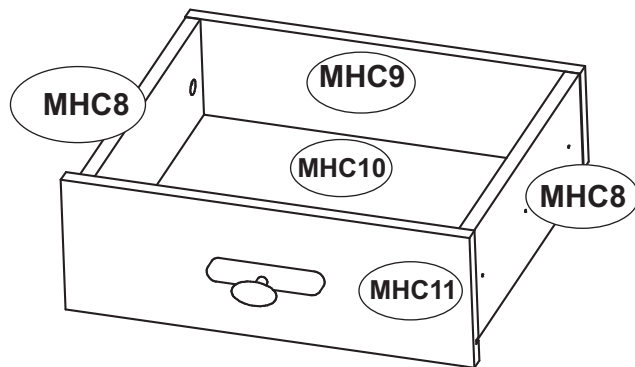
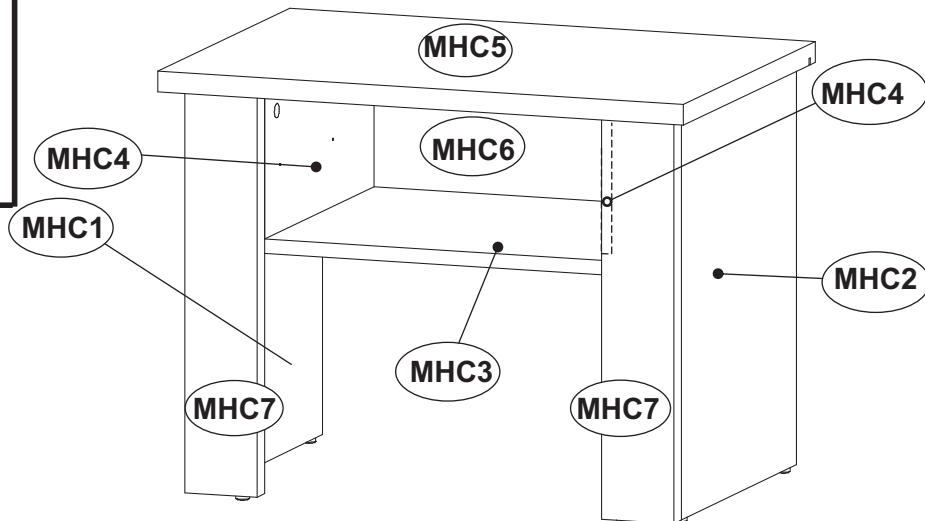
10







# FLORENZ 36M



## Unser Direktservice für Beschlagteile

Sollte Ihnen ein Beschlagteil fehlen, können Sie diese Servicekarte direkt an die untenstehende Adresse mailen. Wir können allerdings nur Beschlagteile auf diesem Wege verschicken. Sollten Sie eine andere Beanstandung an Ihrem Möbelstück haben, so wenden Sie sich bitte direkt an Ihr Möbelhaus.

## Our direct order service for fitting

If a fitting part is missing, you can e-mail this service card directly to the address below. However, we can only send fitting parts in this way. If you have any other cause for complaint concerning your item of furniture, please contact your furniture store directly.

## Naše príímé služby pro kování

Chybí-li vám nějaký díl z kování, můžete tuto servisní kartu odeslat e-mailem přímo na níže uvedenou adresu. Touto cestou však můžeme zroeslat jen díly kování. Pokud byste reklamovali jiný díl nábytku, obraťte se přímo na svého prodejce nábytku.

## Bien étudier la notice de montage

S'il vous manque une ferrure, veuillez envoyer directement la présente carte service à l'adresse e-mail indiquée ci-dessous. Cependant, ceci nous permet uniquement d'envoyer des ferrures. Pour tout autre type de réclamation concernant votre meuble, veuillez contacter directement votre magasin d'ameublement.

## Il nostro servizio diretto per l'ordine della ferramenta

Qualora Vi dovesse mancare un pezzo di fissaggio, allora Vi preghiamo di inviare questa carta di servizio immediatamente all'indirizzo sottostante. Possiamo inviare i pezzi di fissaggio solamente per mezzo di questo procedimento. Qualora dovesse avere qualche altra reclamazione in merito al mobile, allora Vi preghiamo di rivolgervi direttamente al Vostro Negozio di mobili.

## Нашата директна услуга за обков

Ако липсват части от комплекта, попълнете настоящата сервисна карта и ни я изпратете на e-mail адреса, посочен по-долу. По този начин можем да доставяме само липсващи елементи от обкова. Ако установите други дефекти по мебелите, Ви съветваме да се обърнете към мебелната къща/магазин, от който сте закупили стоката.

## Onze directservice voor losse onderdelen

Wanneer er een onderdeel ontbreekt, kunt u deze servicekaart direct aan onderstaand e-mailadres sturen. Wij kunnen langs deze weg echter alleen beslagdelen versturen. Mocht u een ander probleem aan uw meubel hebben, verzoeken wij u contact op te nemen met uw meubeldealer.

## Nasz bezpośredni serwis części montażowych

Jeżeli brakuje części koniecznych do montażu, prosimy o przesłanie nam niniejszej karty serwisowej na niżej podany adres e-mailowy. W ten sposób możemy przysłać Partiu tylko brakujące części. W przypadku innych reklamacji dotyczących mebla, prosimy zgłosić się do salonu meblowego, w którym został dokonany zakup.

## Servis za okove

U slučaju da nedostaje neki od dijelova molimo vas da na dolje navedenu mail adresu pošaljete ovaj servisni obrazac. Na ovaj način mogu se dostaviti samo okovi. U slučaju da imate dodatne prigovore vezane uz komad namještaja molimo vas da se obratite izravno trgovini namještaja gdje je isti kupljen.

## Direktszolgáltatunk vasalatok esetén

Ha hiányzik egy vasalat, ezt a kártyát közvetlenül elküldheti az alább található címre. Azonban csakis vasalatoakat tudunk így küldeni. Amennyiben másfajta reklamáció áll fenn bútordarabját illetően, forduljon közvetlenül a bútórházhoz.

## Náš priamy servis pre časti kovania

Ak by Vám chýbala nejaká časť kovania, môžete poslať túto servisnú kartu poslať e-mailom na nižšie uvedenú adresu. Diely kovania vieme poslať iba týmto spôsobom. Ak by ste mali inú reklamáciu ohľadom Vašho nábytku, obraťte sa priamo na Vašu predajňu nábytku.

## Naše direktné servisné stôritve za okovje

Če vam manjka kakšno okovje, lahko to servisno kartico pošljete po e-pošti direktno na spodnji naslov. Po tej poti vam lahko pošljemo samo okovje. Če želite reklamirati kakšen drug del pohištva, se obrnite neposredno na vašo trgovino pohištva.

## Service-ul nostru direct pentru feronerie

In cazul in care va lipseste o piesa de feronerie puteti sa trimitezi direct acest card de service prin e-mail la adresa de mai jos. Noi nu putem expedia piese de feronerie decat pe aceasta cale. Dacă aveți o altă reclamație referitoare la piesa de mobilier, atunci vă rugăm să vă adresați direct la magazinul dvs. de mobilă.

## Наш прямой сервис для поставок фурнитуры

Если окажется, что Вам не хватает того или иного элемента фурнитуры, Вы можете отправить сервисную карту по факсу непосредственно на нижеприведенный адрес электронной почты. Однако, таким образом мы можем пересылать лишь фурнитуру. Если же у Вас возникнут иные претензии относительно приобретенной мебели, пожалуйста, обращайтесь непосредственно в организацию, осуществившую продажу.

## Vir direktservice for beslagsdelar

Om du saknar en beslagsdel kan du skicka detta servicekort direkt till e-postadressen som anges nedan. Tank på att detta är den enda möjligheten att skicka beslagsdelar till dig. Om du vill reklamera din möbel av en annan anledning måste du kontakta ditt möbelför direkt.

## Nuestro servicio directo para accesorios

Si le falta algún accesorio, puede enviar esta tarjeta de servicio directamente a la siguiente dirección. No obstante, por este método solo podemos enviar accesorios. Si tiene alguna otra objeción sobre su mueble, consulte directamente con su mueblería.

## Donatilar için doğrudan servisimiz

Bir donatınız eksikse bu servis kartını doğrudan aşağıda bulunan adrese doğrudan mail yazabilirsiniz. Sadece bu yolla donatılar gönderiliriz. Mobilyanızda başka şikayetleriniz varsa lütfen doğrudan mobilya satıcınıza danışın.

|       |     |     |    |     |
|-------|-----|-----|----|-----|
| MHC1  | 425 | 352 | 15 | 1/1 |
| MHC2  | 425 | 352 | 15 | 1/1 |
| MHC3  | 508 | 352 | 15 | 1/1 |
| MHC4  | 332 | 157 | 15 | 1/1 |
| MHC5  | 580 | 400 | 22 | 1/1 |
| MHC6  | 508 | 169 | 3  | 1/1 |
| MHC7  | 425 | 80  | 22 | 1/1 |
| MHC8  | 236 | 120 | 15 | 1/1 |
| MHC9  | 361 | 106 | 15 | 1/1 |
| MHC10 | 342 | 256 | 3  | 1/1 |
| MHC11 | 375 | 166 | 15 | 1/1 |

# FLORENZ 36M

Unser Direktservice für Beschlagteile

Sollte Ihnen ein Beschlagteil fehlen, können Sie diese Servicekarte direkt an die untenstehende Adresse mailen. Wir können allerdings nur Beschlagteile auf diesem Wege verschicken. Sollten Sie eine andere Beanstandung an Ihrem Möbelstück haben, so wenden sie sich bitte direkt an Ihr Möbelhaus.

Our direct order service for fitting

If a fitting part is missing, you can e-mail this service card directly to the address below. However, we can only send fitting parts in this way. If you have any other cause for complaint concerning your item of furniture, please contact your furniture store directly.

Naše přímé služby pro kování

Chybí-li vám nějaký díl z kování, můžete tuto servisní kartu odeslat e-mailem přímo na níže uvedenou adresu. Touto cestou však můžeme rozeslat jen díly kování. Pokud byste reklamovali jiný díl nábytku, obraťte se přímo na svého prodejce nábytku.

Bien étudier la notice de montage

S'il vous manque une ferrure, veuillez envoyer directement la présente carte service à l'adresse e-mail indiquée ci-dessous. Cependant, ceci nous permet uniquement d'envoyer des ferrures. Pour tout autre type de réclamation concernant votre meuble, veuillez contacter directement votre magasin d'ameublement.

Il nostro servizio diretto per l'ordine della ferramenta

Qualora Vi dovesse mancare un pezzo di fissaggio, allora Vi preghiamo di inviare questa carta di servizio immediatamente all'indirizzo sottostante. Possiamo inviare i pezzi di fissaggio solamente per mezzo di questo procedimento. Qualora dovete avere qualche altra reclamazione in merito al mobile, allora Vi preghiamo di rivolgervi direttamente al Vostro Negozio di mobili.

Нашата директна услуга за обкове

Ако липсват части от комплекта, попълнете настоящата сервисна карта и ни я изпратете на e-mail адреса, посочен по-долу. По този начин можем да доставяме само липсващи елементи от обкова. Ако установите други дефекти по мебелите, Ви съветваме да се обвърнете към мебелната къща/магазин, от който сте закупили стоката.

Onze directservice voor losse onderdelen

Wanneer er een onderdeel ontbreekt, kunt u deze servicekaart direct aan onderstaand e-mailadres sturen. Wij kunnen langere, deze weg echter alleen beslagdelen versturen. Mocht u een ander probleem aan uw meubel hebben, verzoeken wij u contact op te nemen met uw meubeldealer.

Nasz bezpośredni serwis części montażowych

Jeżeli brakuje części koniecznych do montażu, prosimy o przesłanie nam niniejszej karty serwisowej na niżej podany adres e-mailowy. W ten sposób możemy przysłać Państwu tylko brakujące części. W przypadku innych reklamacji dotyczących mebla, prosimy zgłosić się do salonu meblowego, w którym został dokonany zakup.

Servis za okove

U slučaju da nedostaje neki od dijelova molimo vas da na dolje navedenu mail adresu pošaljete ovaj servisni obrazac. Na ovaj način mogu se dostaviti samo okovi. U slučaju da imate dodatne prigovore vezane uz komad namještaja molimo vas da se obratite izravno trgovini namještaja gdje je isti kupljen.

Direktszolgalatunk vasalatok esetén

Ha hiányzik egy vasalat, ezt a kártyát közvetlenül elküldheti az alább található címre. Azonban csak vasalásokat tudunk így küldeni. Amennyiben másfajta reklamáció áll fenn bútordarabját illetően, forduljon közvetlenül a bútortárházhoz.

Náš priamy servis pre časti kovania

Ak by Vám chýbala nejaká časť kovania, môžete poslať túto servisnú kartu pošťou e-mailom na nižšie uvedenú adresu. Dieľo kovania vieme poslať iba týmto spôsobom. Ak by ste mali inú reklamáciu ohľadom Vášho nábytku, obraťte sa priamo na Vašu predajňu nábytku.

Naše direktne uslužne storitve za okovje

Ce vam manjka kakšno okovje, lahko to servisno kartico pošljete po e-pošti direktno na spodnji naslov. Po tej poti vam lahko pošljemo samo okovje. Če želite reklamirati kakšen drug del pohištva, se obrnite neposredno na vašo trgovino pohištva.

Service-ul nostru direct pentru feronerie

În cazul în care vă lipsește o piesă de feronerie puteți să trimiteți direct acest card de service prin e-mail la adresa de mai jos. Noi nu putem expedia piese de feronerie decât pe această cale. Dacă aveți o altă reclamație referitoare la piesa de mobilier, atunci vă rugăm să vă adresați direct la magazinul dvs. de mobilă.

Наш прямой сервис для поставок фурнитуры

Если окажется, что Вам не хватает того или иного элемента фурнитуры, Вы можете отправить сервисную карту по факсу непосредственно на нижеприведенный адрес электронной почты. Однако, таким образом мы можем пересылать лишь фурнитуру. Если же у Вас возникнут иные претензии относительно приобретенной мебели, пожалуйста, обращайтесь непосредственно в организацию, осуществившую продажу.

Vår direktservice för beslagsdelar

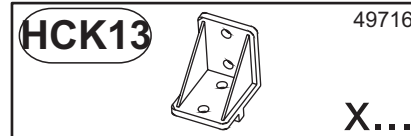
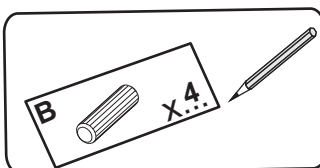
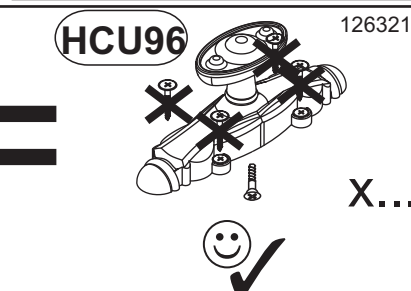
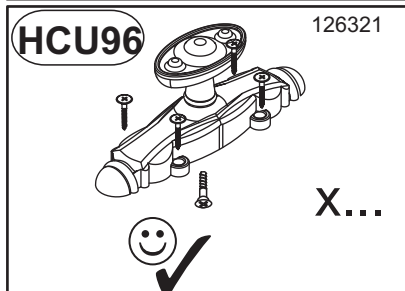
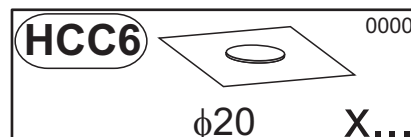
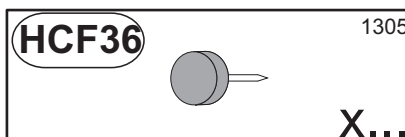
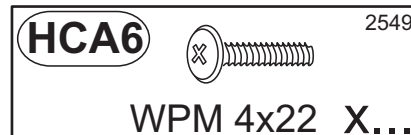
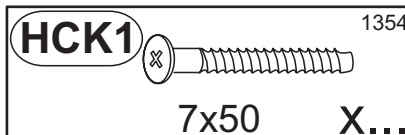
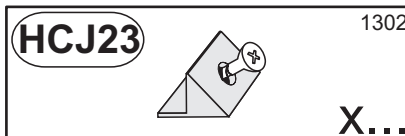
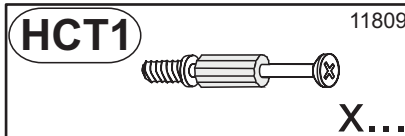
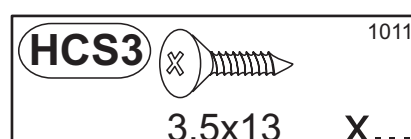
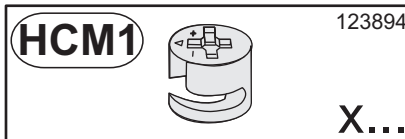
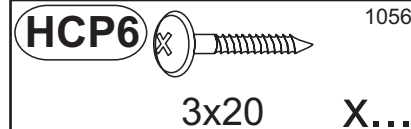
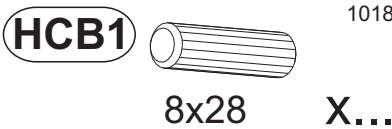
Om du saknar en beslagsdel kan du skicka detta servicekort direkt till e-postadressen som anges nedan. Tänk på att detta är den enda möjligheten att skicka beslagsdelar till dig. Om du vill reklamera din möbel av en annan anledning måste du kontakta ditt möbelfhus direkt.

Nuestro servicio directo para accesorios

Si le falta algún accesorio, puede enviar esta tarjeta de servicio directamente a la siguiente dirección. No obstante, por este método solo podemos enviar accesorios. Si tiene alguna otra objeción sobre su mueble, consulte directamente con su mueblería.

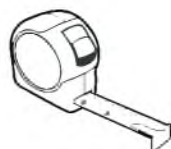
Donatilar için doğrudan servisimiz

Bir donatınız eksikse bu servis kartını doğrudan aşağıda bulunan adrese doğrudan mail yazabilirsiniz. Sadece bu yolla donatıları gönderebiliriz. Mobilyanızda başka şikayetleriniz varsa lütfen doğrudan mobilya satıcınıza danışın.

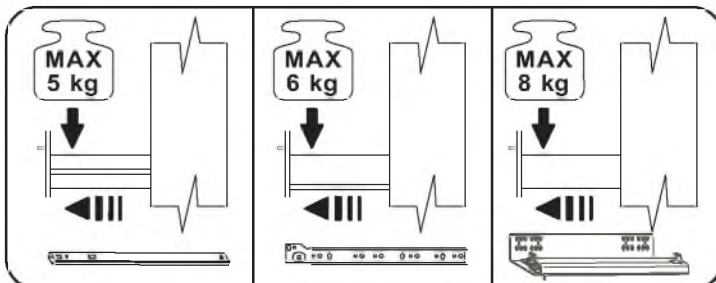
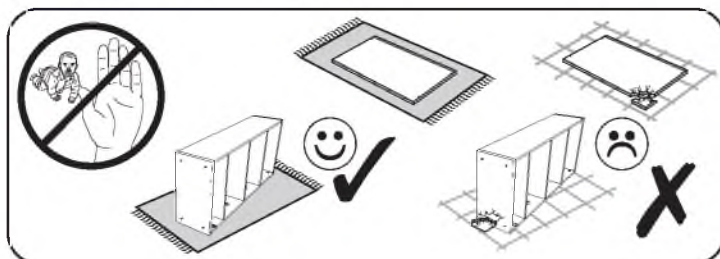
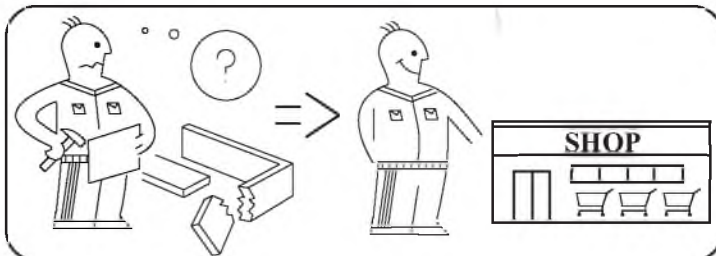
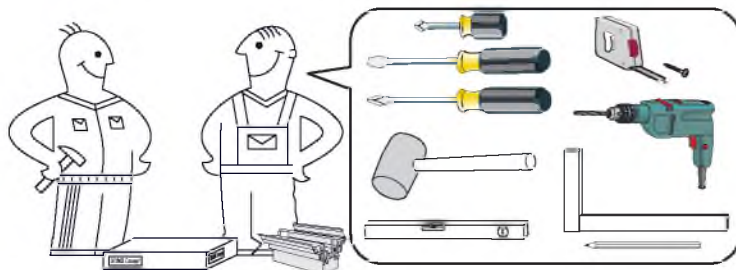


# FLORENZ 85M

Option L

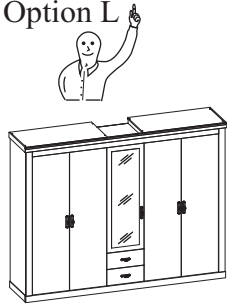


Option R

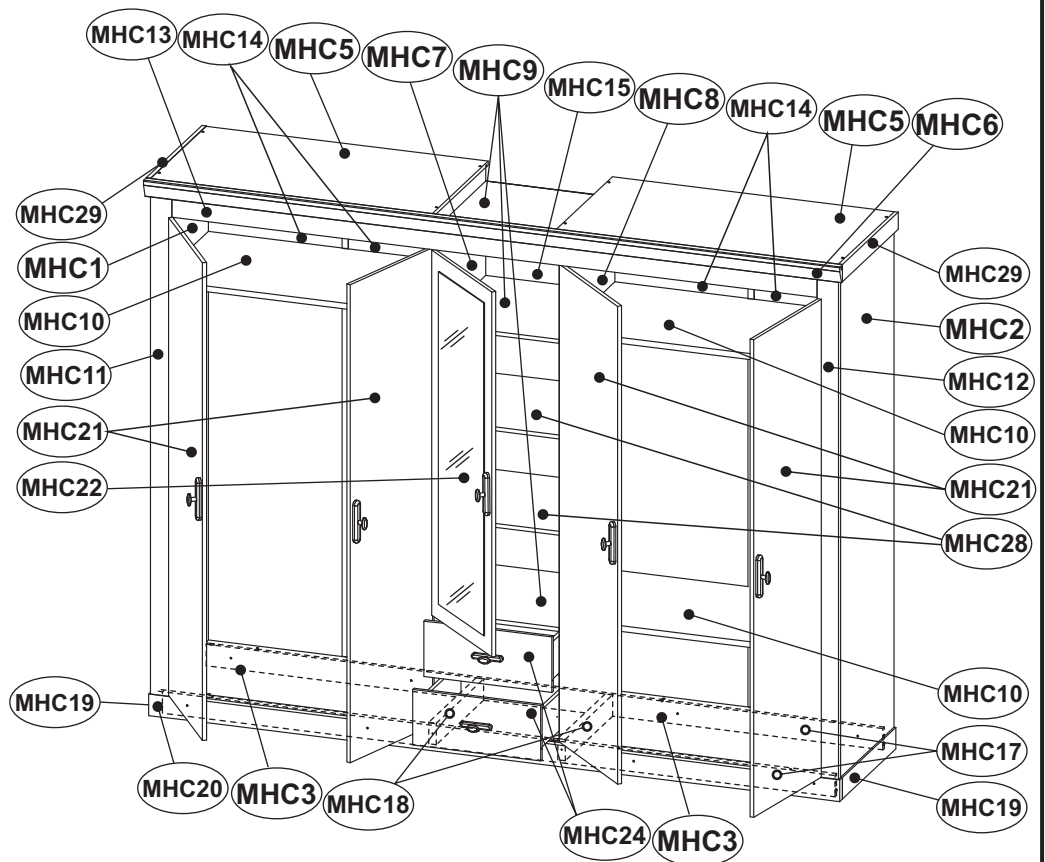
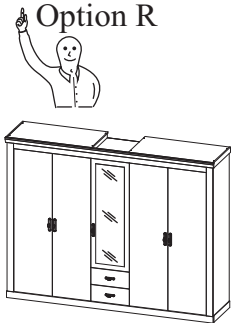


# FLORENZ 85M

Option L



Option R



max.



max.



MHC3

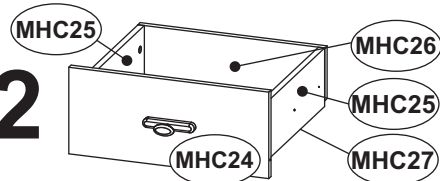
MHC5

MHC9

MHC10

MHC28

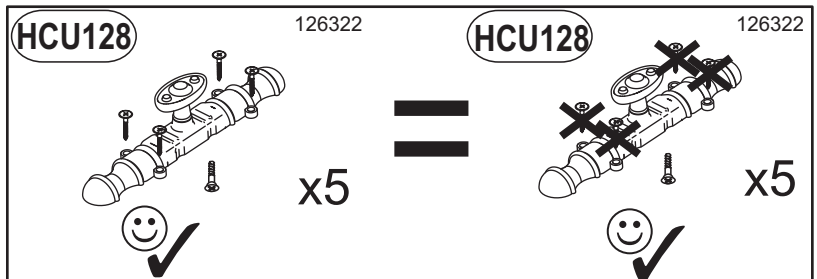
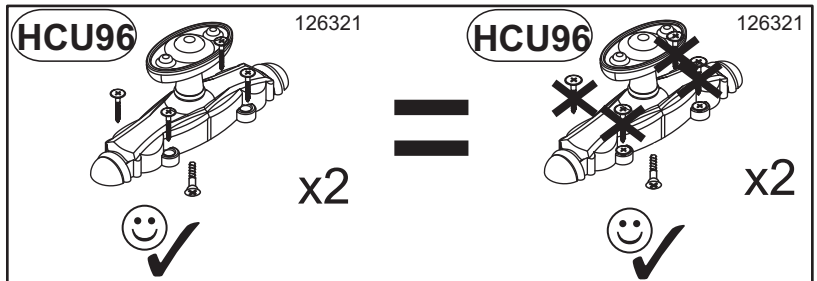
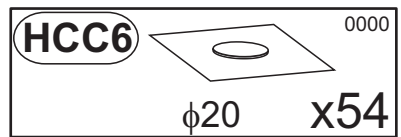
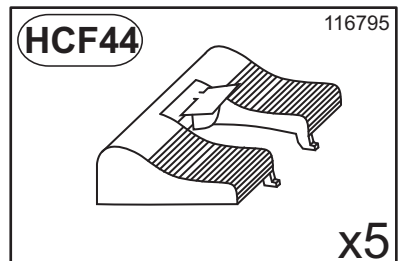
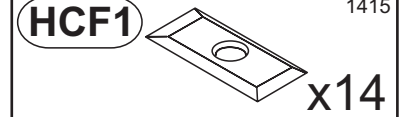
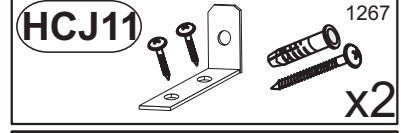
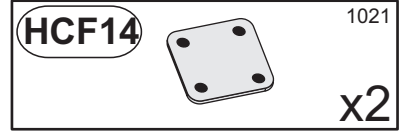
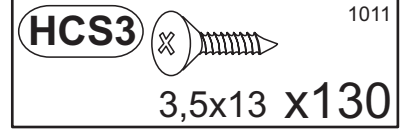
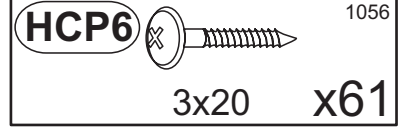
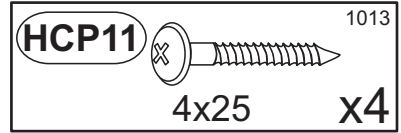
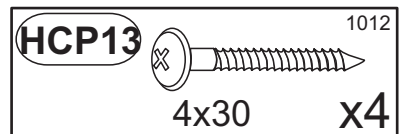
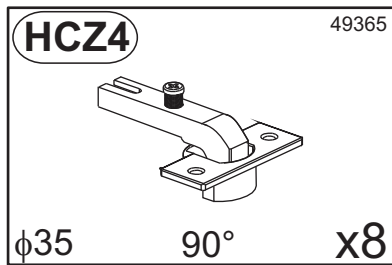
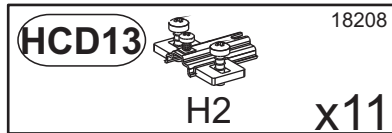
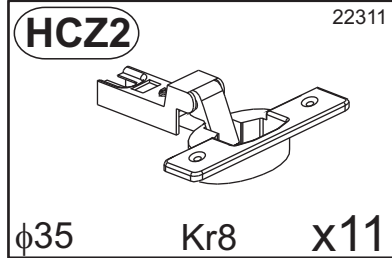
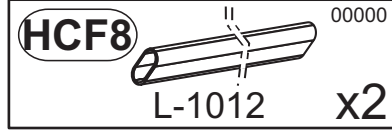
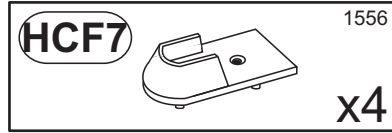
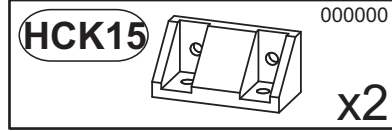
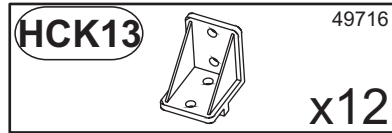
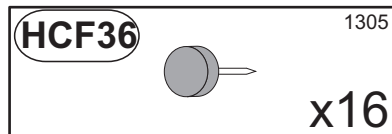
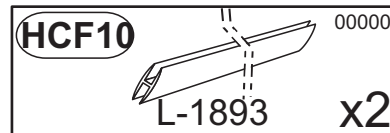
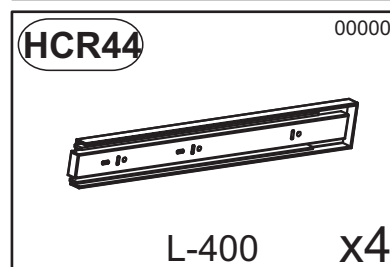
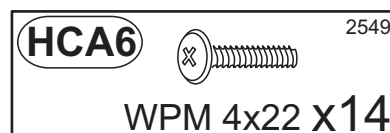
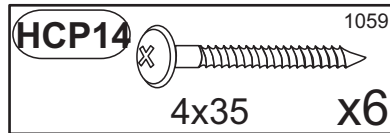
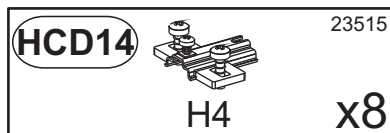
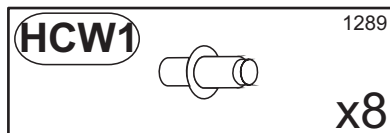
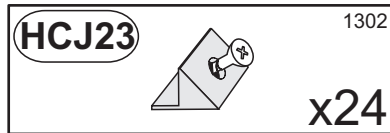
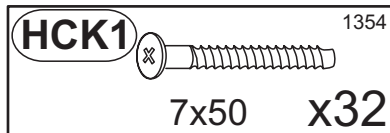
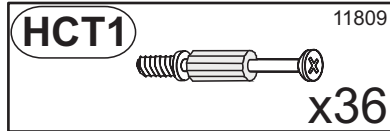
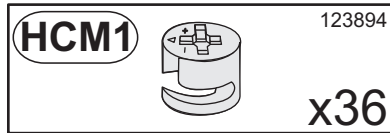
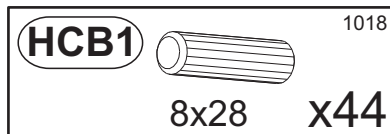
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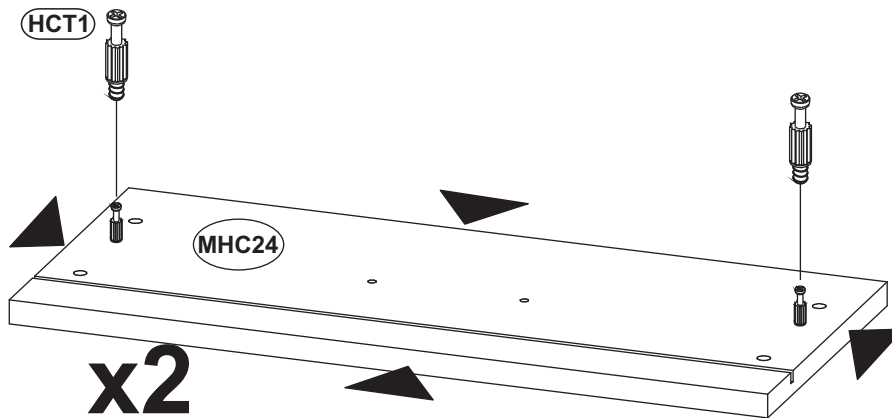
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|-------|------|-----|----|-----|
| MHC1  | 1910 | 549 | 15 | 3/6 |
| MHC2  | 1910 | 549 | 15 | 3/6 |
| MHC3  | 1020 | 529 | 15 | 2/6 |
| MHC5  | 1052 | 586 | 15 | 1/6 |
| MHC6  | 2599 | 65  | 28 | 6/6 |
| MHC7  | 1910 | 529 | 15 | 4/6 |
| MHC8  | 1910 | 529 | 15 | 4/6 |
| MHC9  | 466  | 529 | 15 | 1/6 |
| MHC10 | 1020 | 529 | 22 | 2/6 |
| MHC11 | 1910 | 80  | 22 | 6/6 |
| MHC12 | 1910 | 80  | 22 | 6/6 |
| MHC13 | 2408 | 120 | 22 | 6/6 |
| MHC14 | 1915 | 516 | 3  | 3/6 |

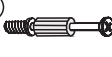
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|-------|------|-----|----|-----|
| MHC15 | 1443 | 480 | 3  | 3/6 |
| MHC17 | 2523 | 80  | 15 | 6/6 |
| MHC18 | 485  | 80  | 28 | 6/6 |
| MHC19 | 547  | 80  | 28 | 6/6 |
| MHC20 | 2579 | 80  | 28 | 6/6 |
| MHC21 | 1784 | 478 | 15 | 5/6 |
| MHC22 | 1363 | 478 | 18 | 4/6 |
| MHC24 | 478  | 207 | 15 | 1/6 |
| MHC25 | 396  | 140 | 15 | 1/6 |
| MHC26 | 447  | 126 | 15 | 1/6 |
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| MHC28 | 465  | 521 | 15 | 1/6 |
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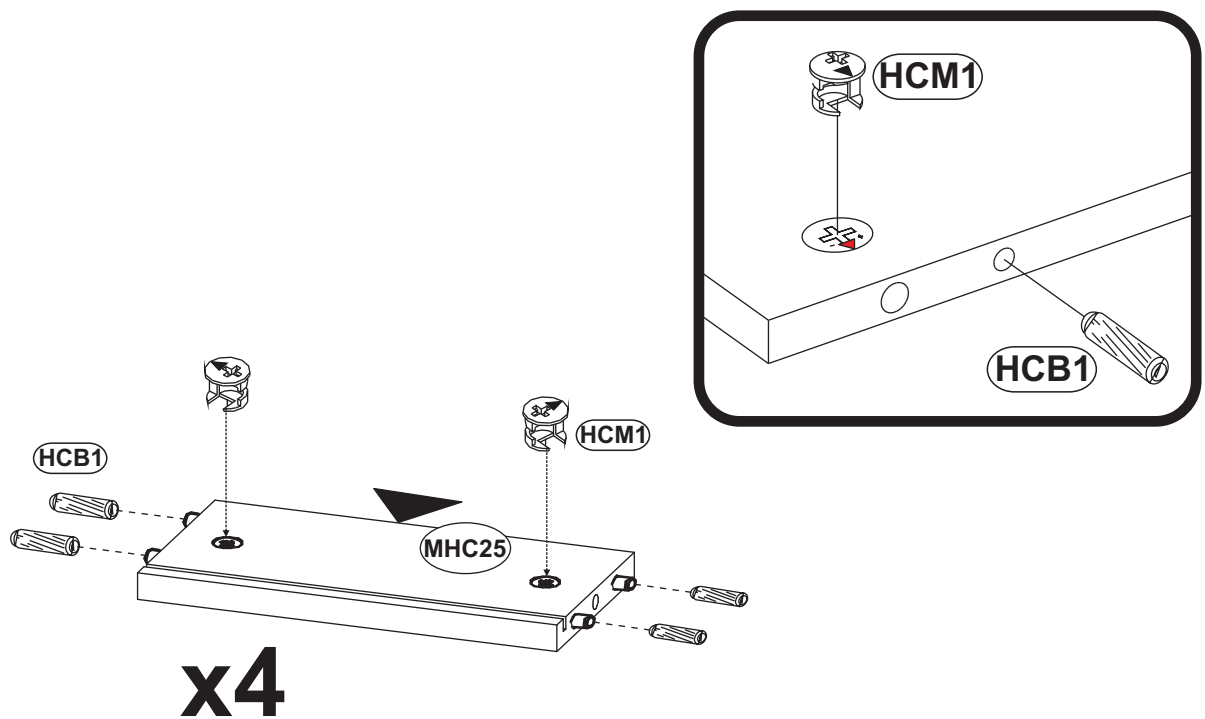
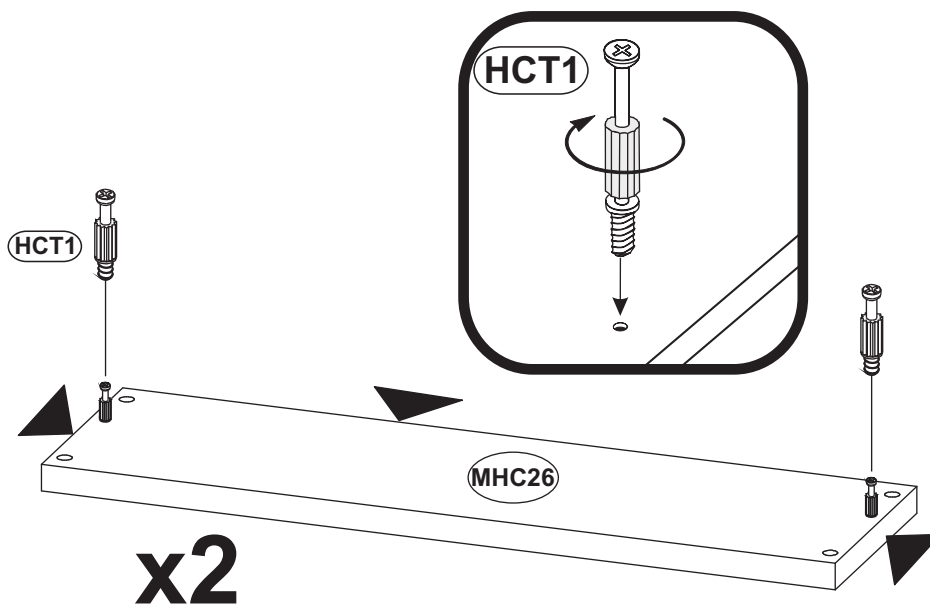
# FLORENZ 85M



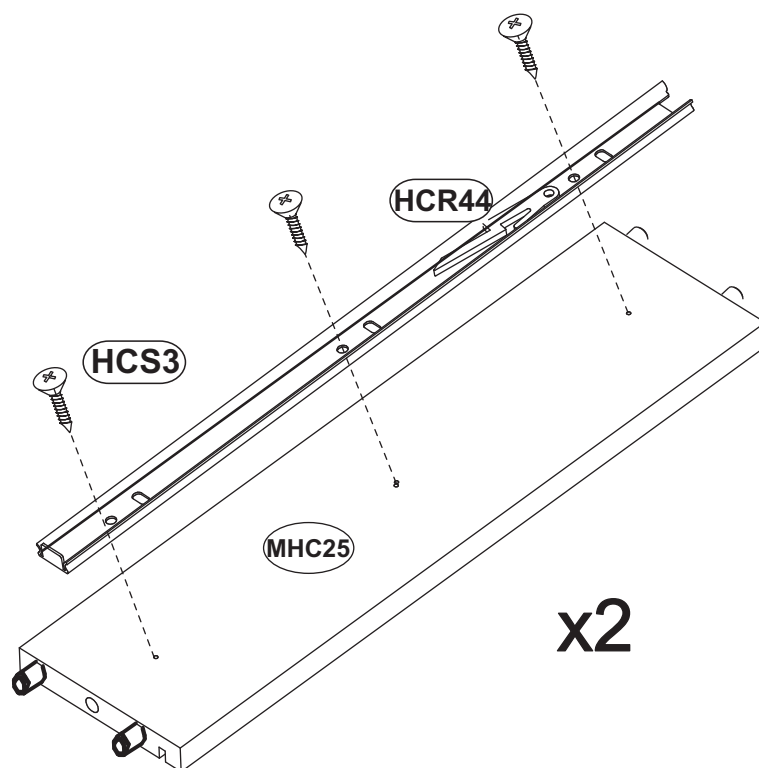
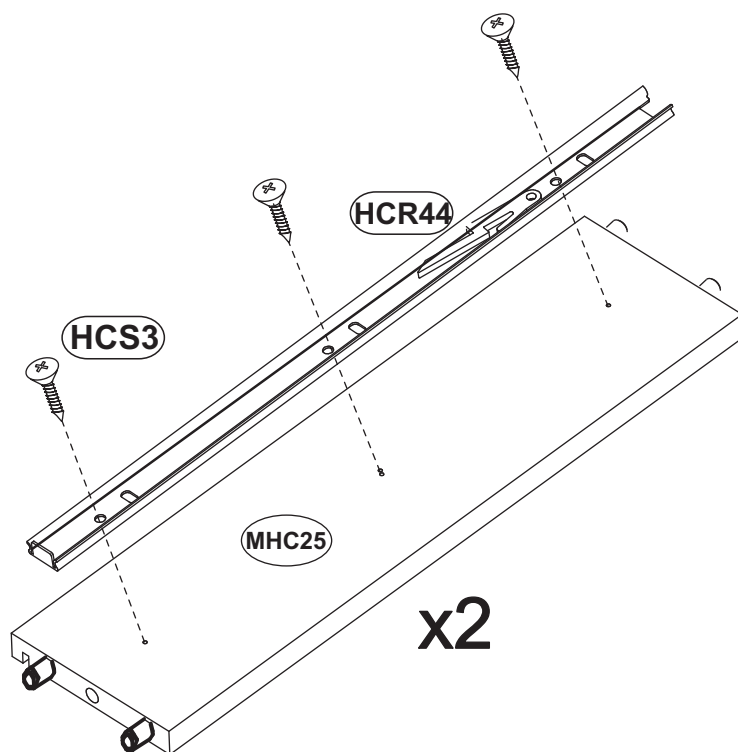
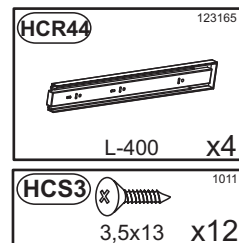
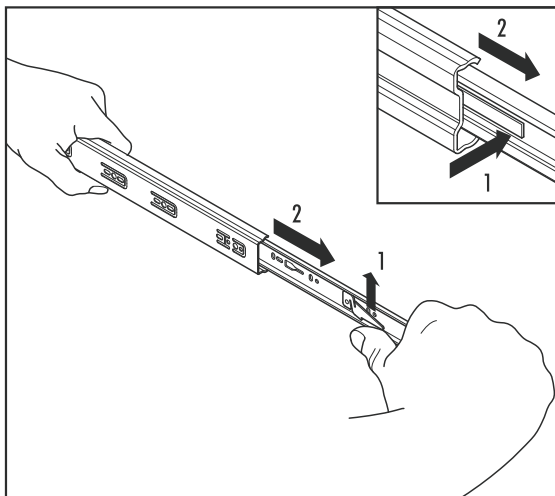
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|      |                                                                                     |        |
|------|-------------------------------------------------------------------------------------|--------|
| HCB1 |   | 1018   |
|      | 8x28                                                                                | x16    |
| HCM1 |  | 123894 |
|      |                                                                                     | x8     |
| HCT1 |  | 11809  |
|      |                                                                                     | x8     |

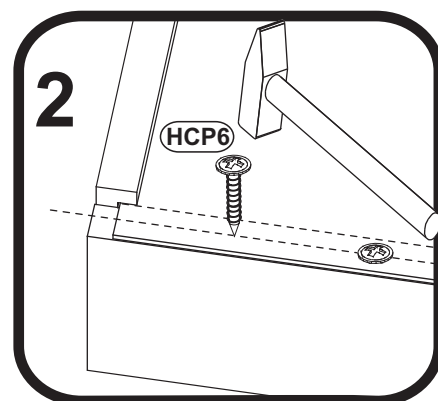
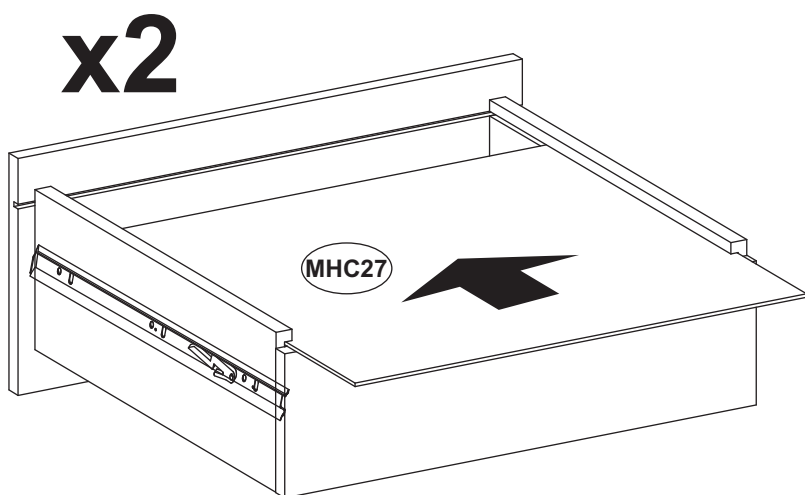
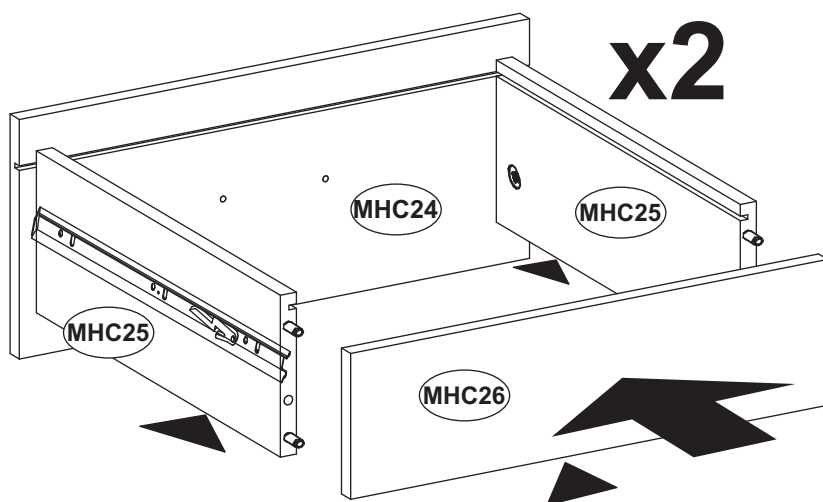
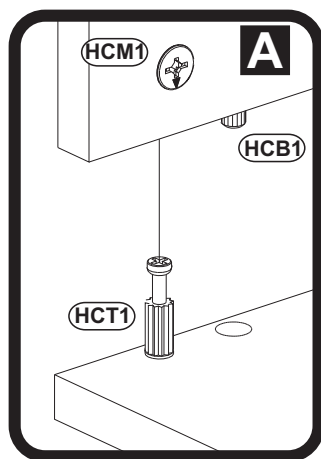
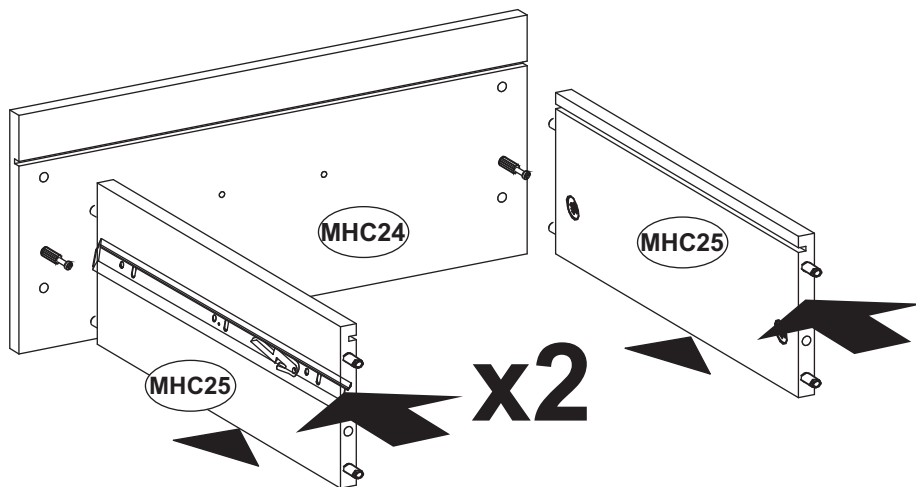


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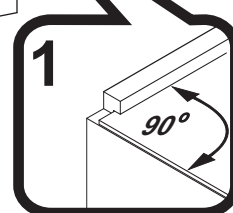
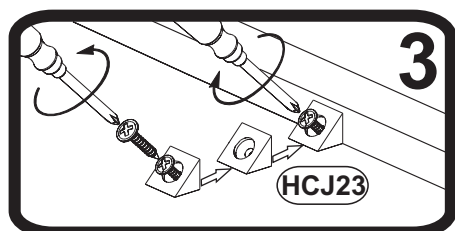
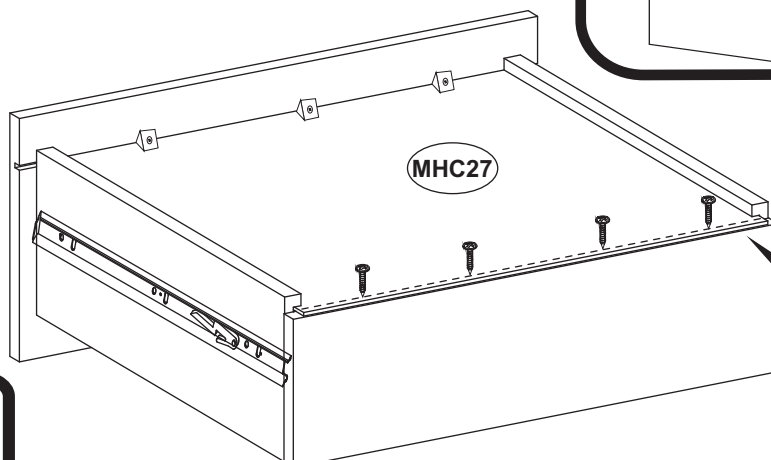


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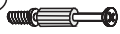
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|-------|-------------------------------------------------------------------------------------|------|
| HCJ23 |   | 1302 |
|       |                                                                                     | x6   |
| HCP6  |  | 1056 |
|       | 3x20                                                                                | x8   |

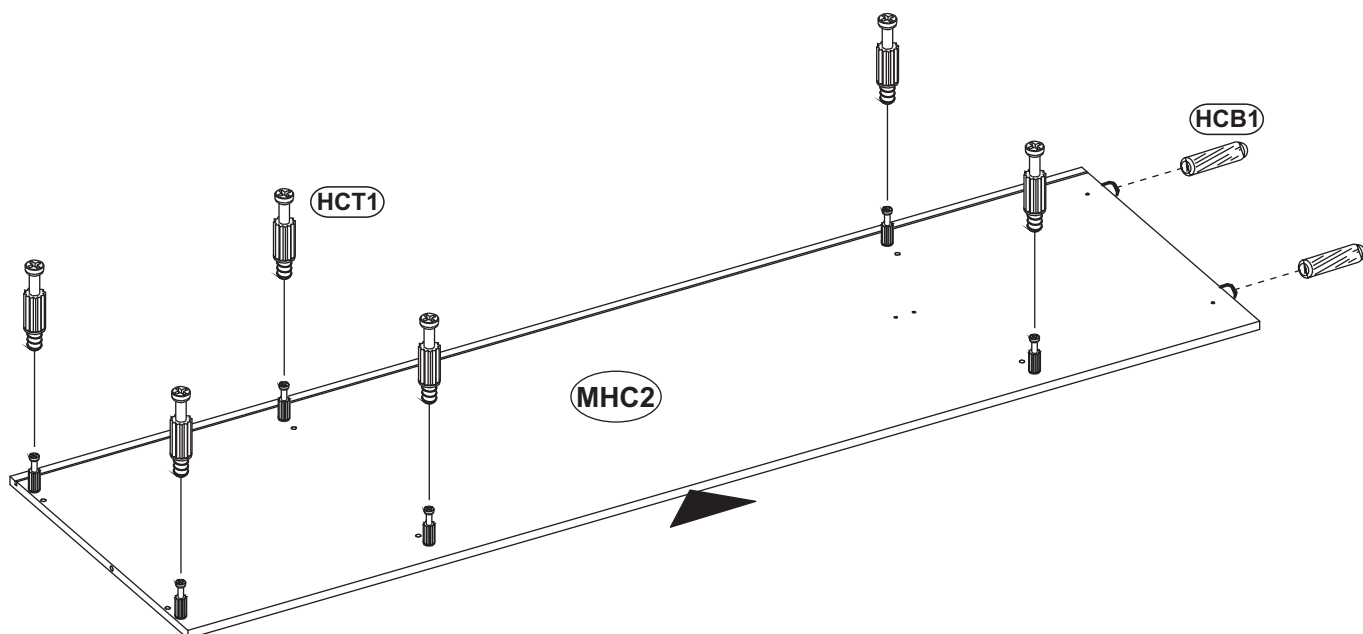
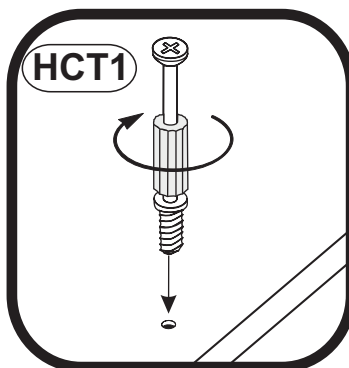
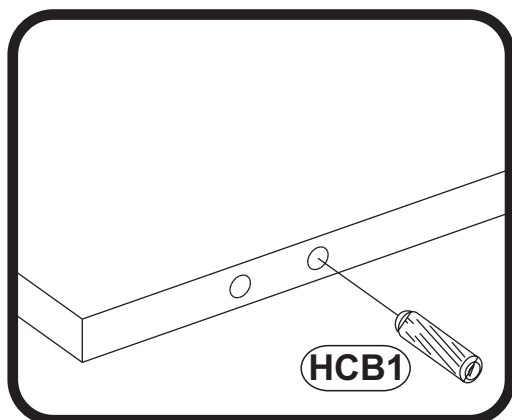
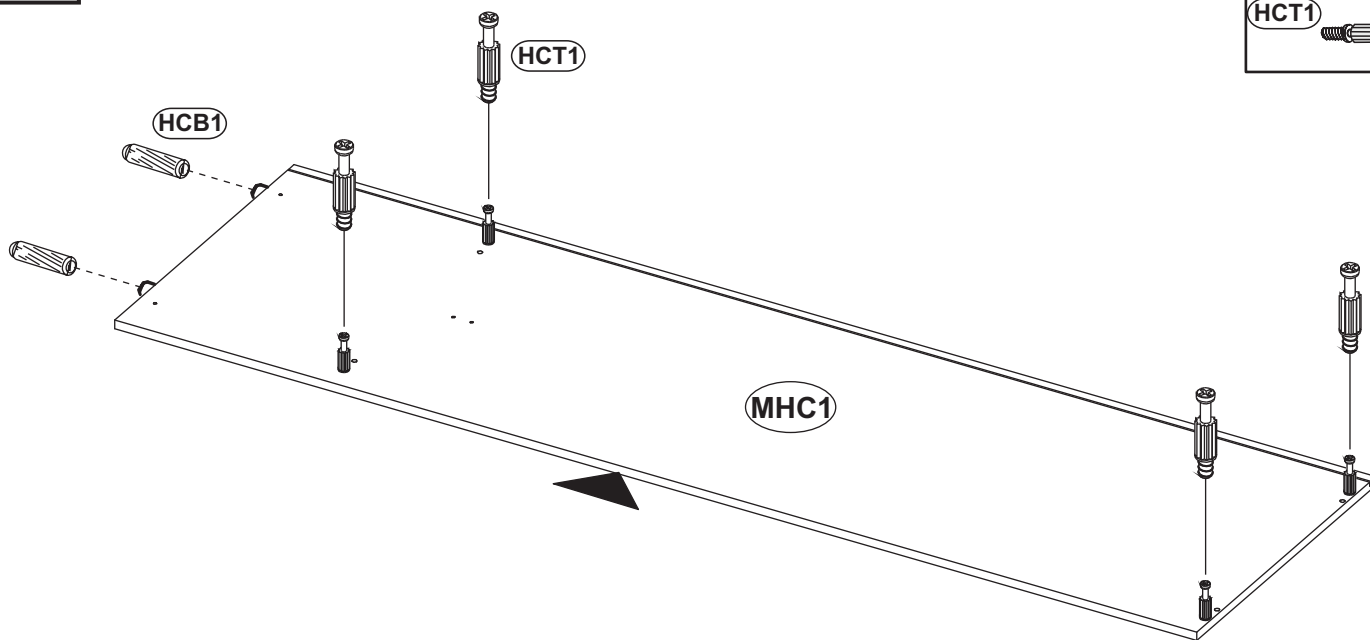


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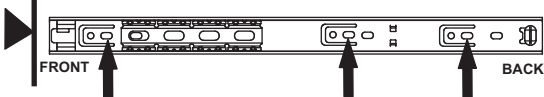
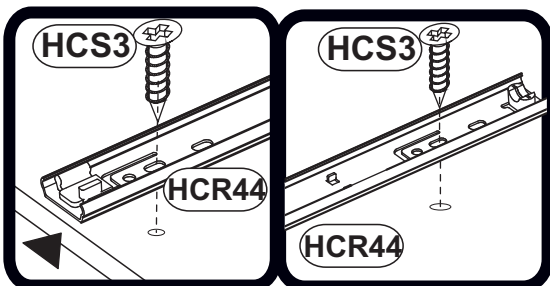
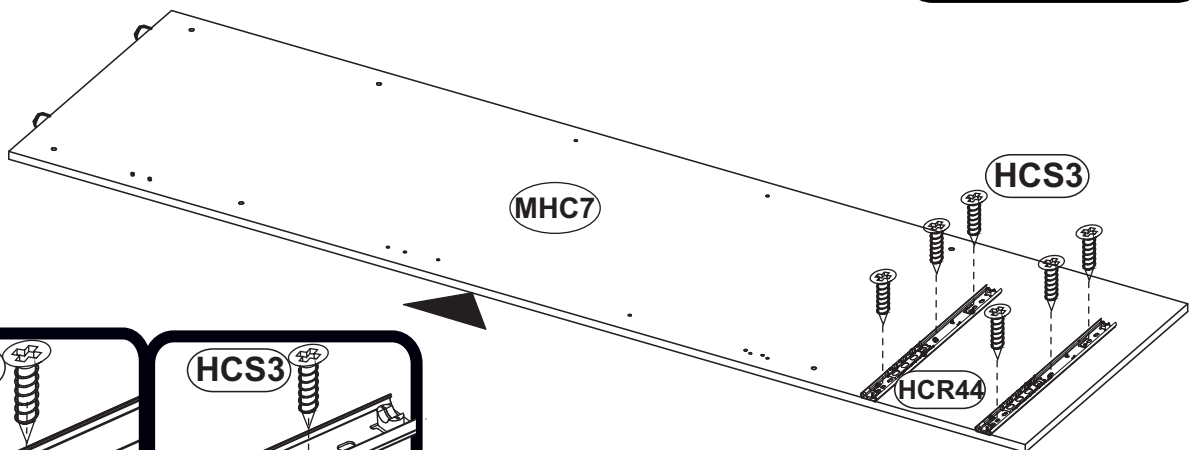
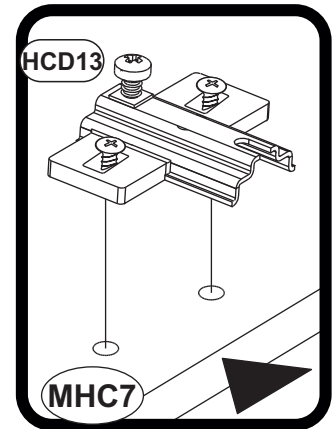
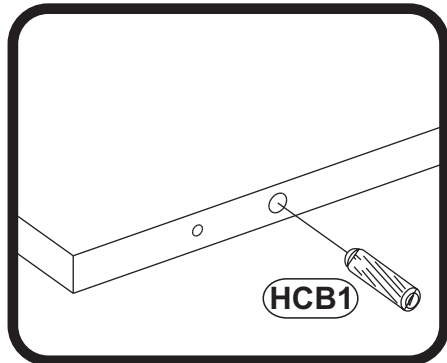
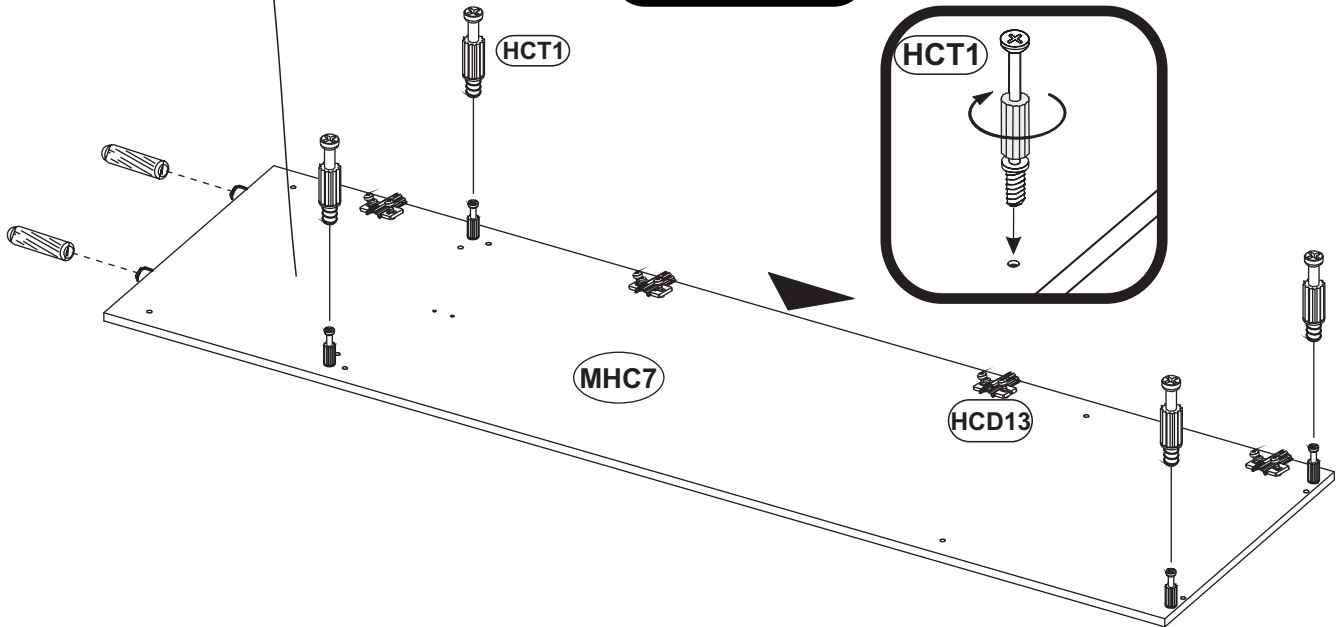
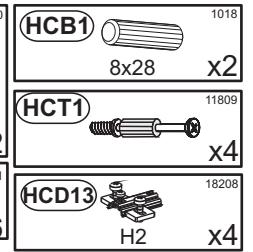
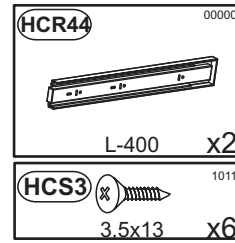
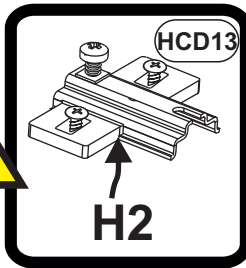
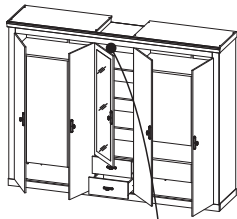


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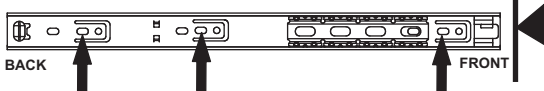
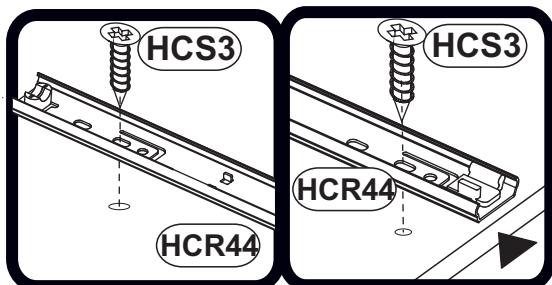
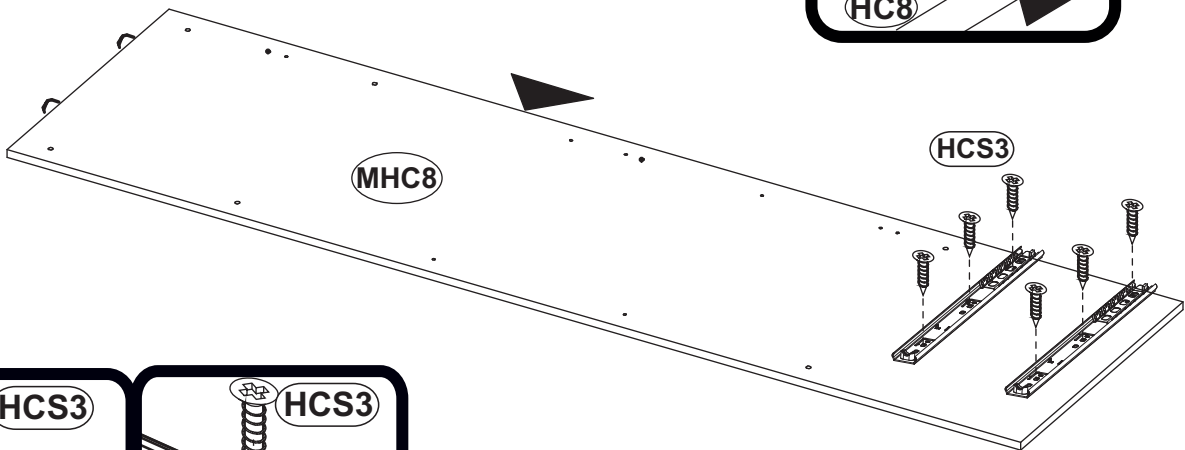
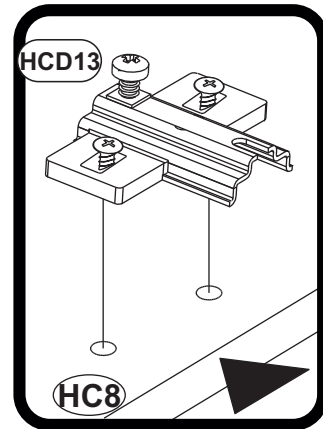
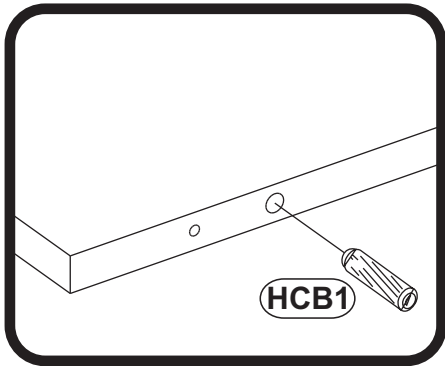
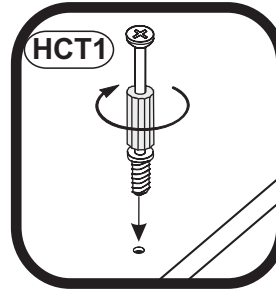
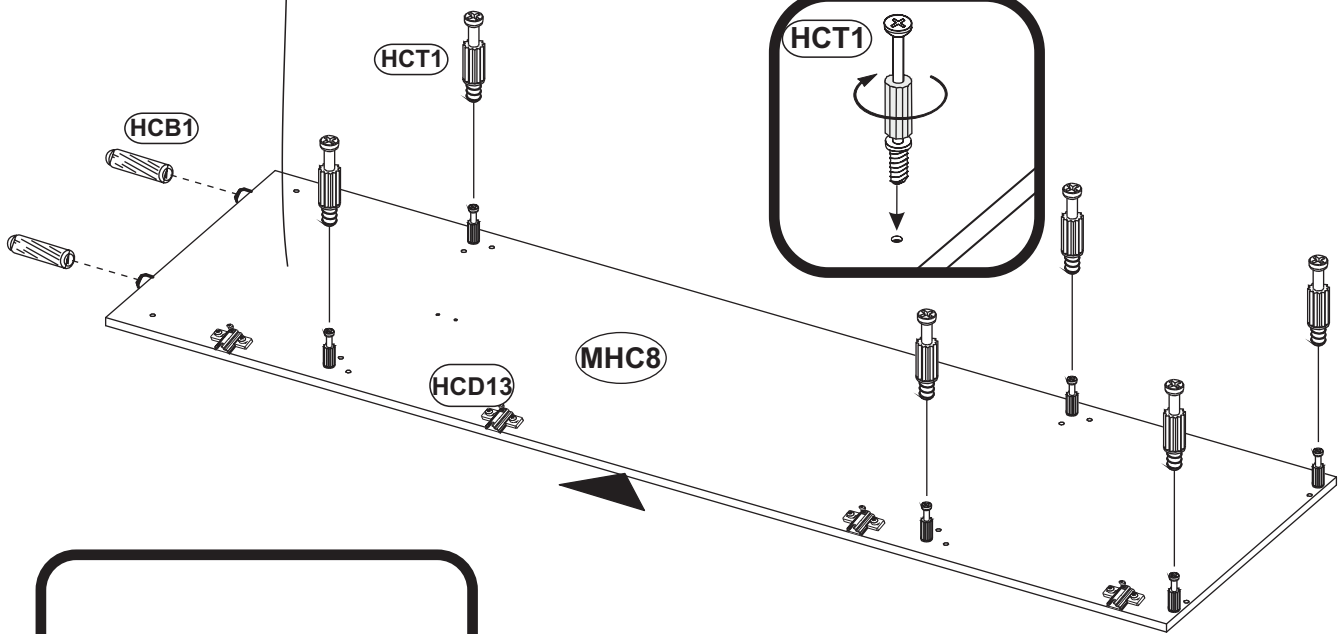
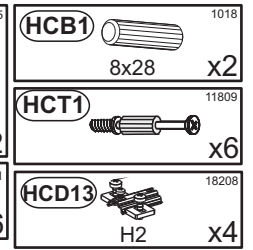
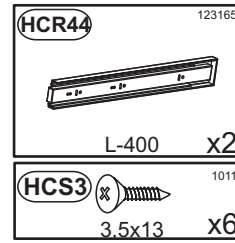
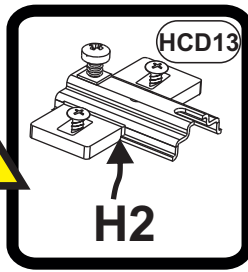
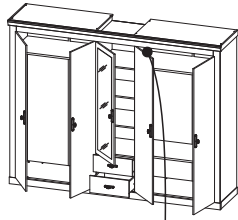
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|------|-------------------------------------------------------------------------------------|-------|
| HCB1 |   | 1018  |
|      | 8x28                                                                                | x4    |
| HCT1 |  | 11809 |
|      |                                                                                     | x10   |

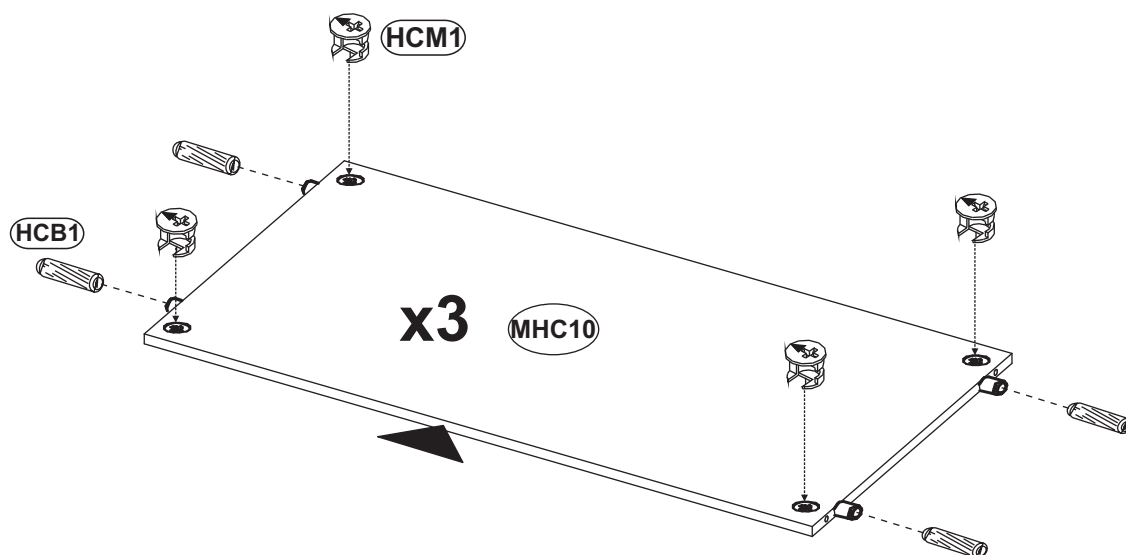
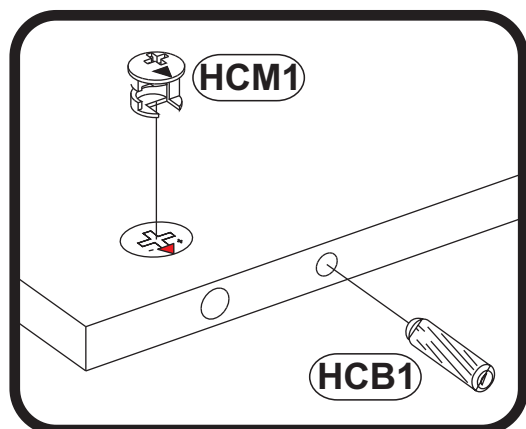
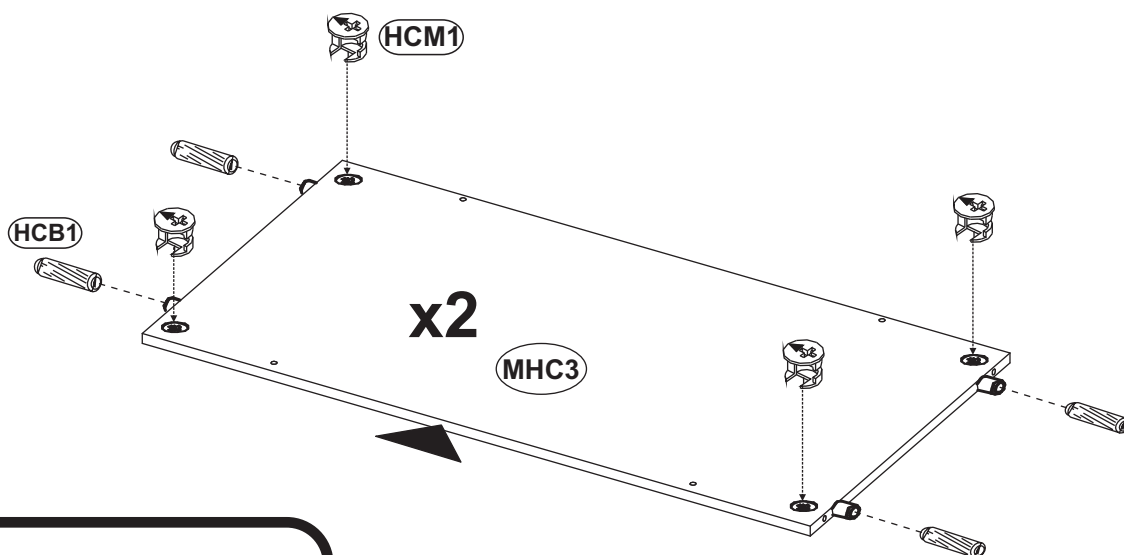


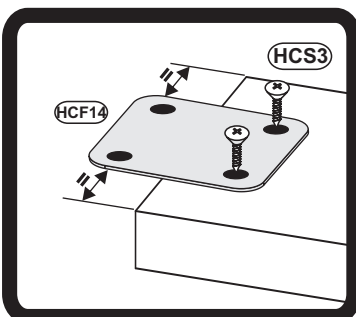
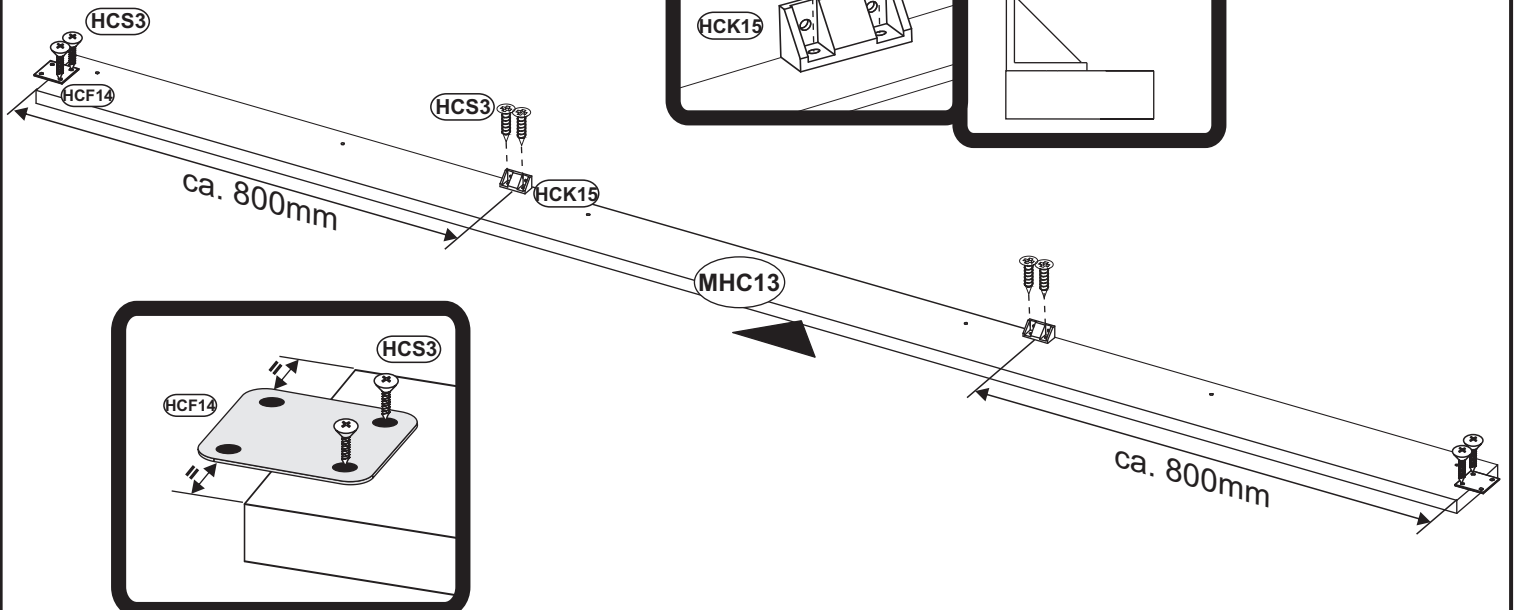
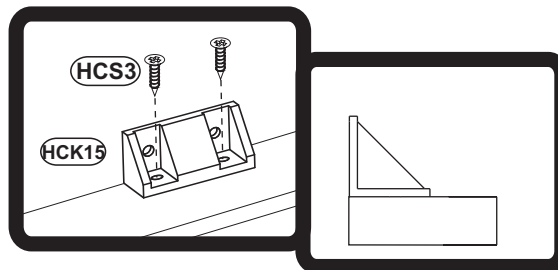
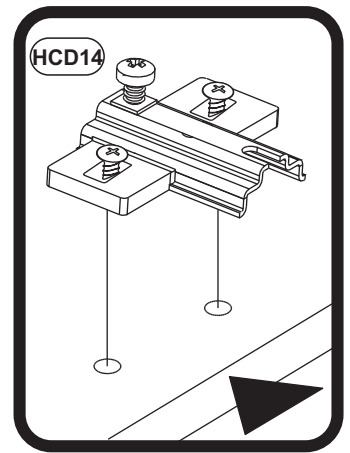
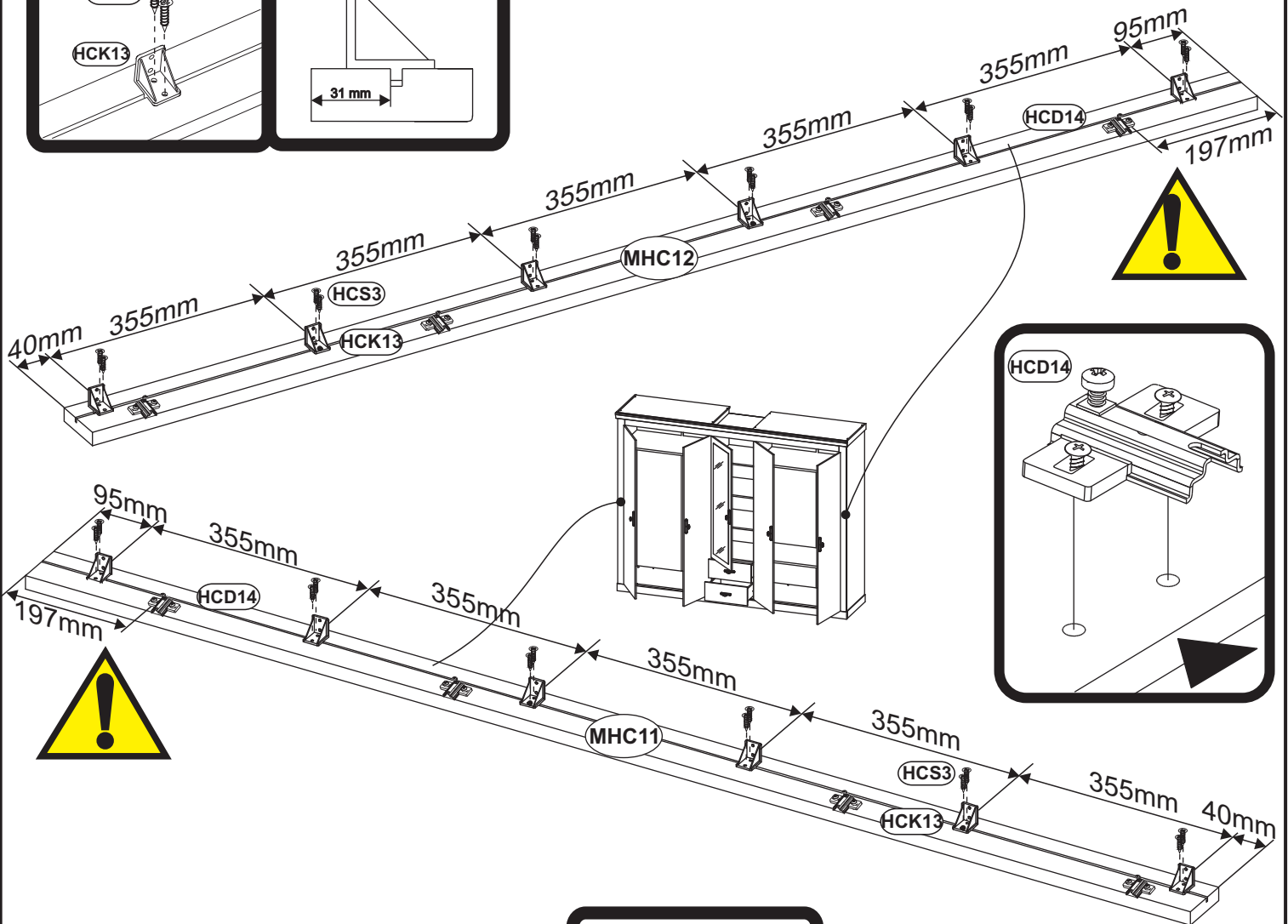
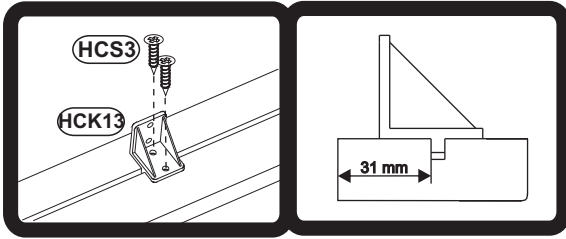
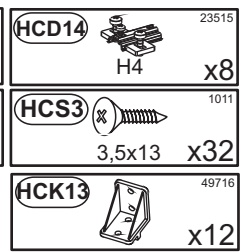
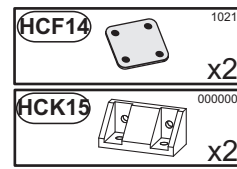
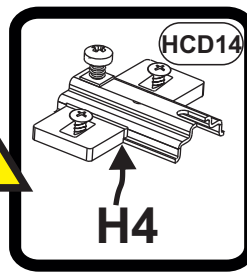
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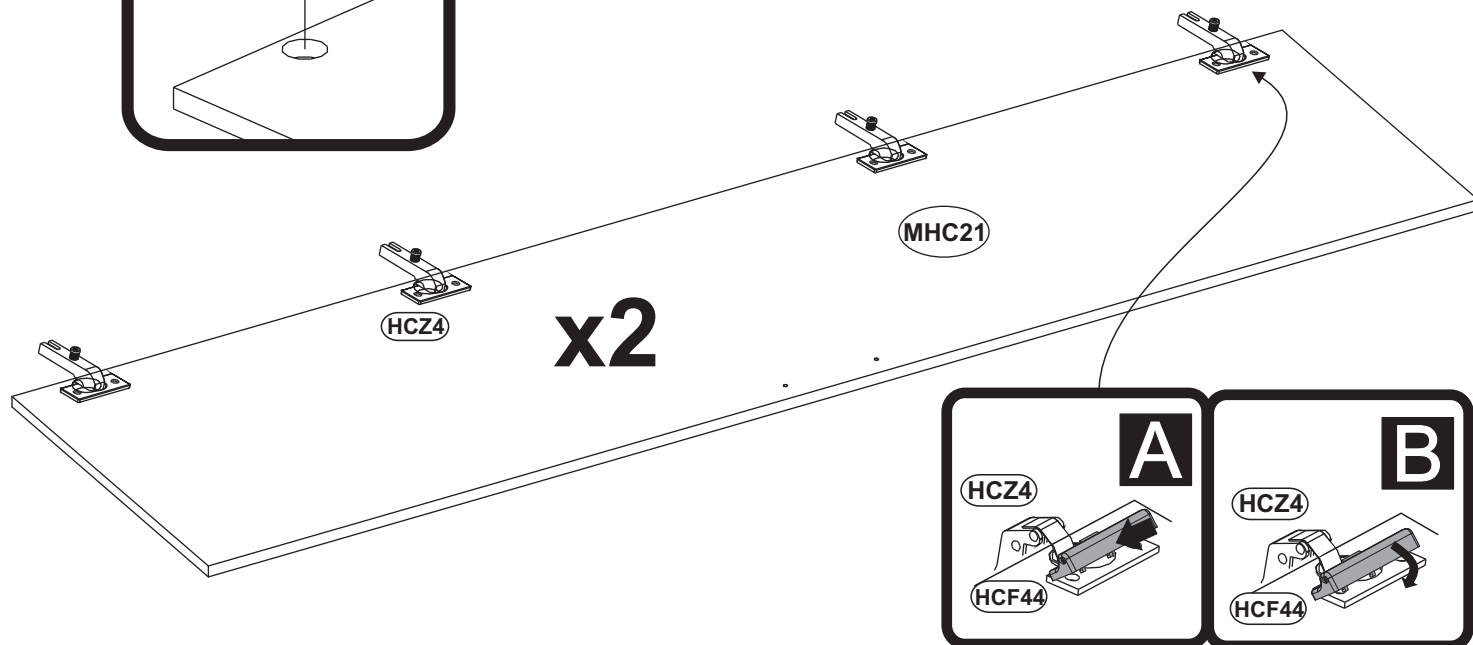
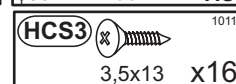
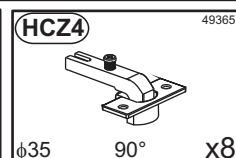
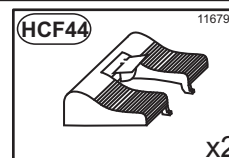
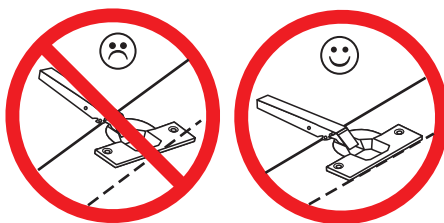
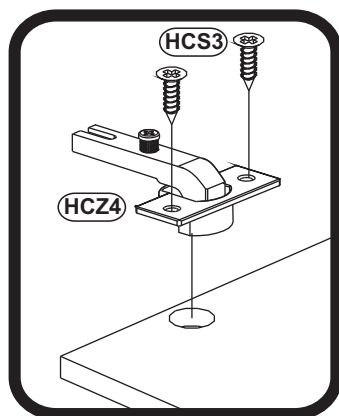
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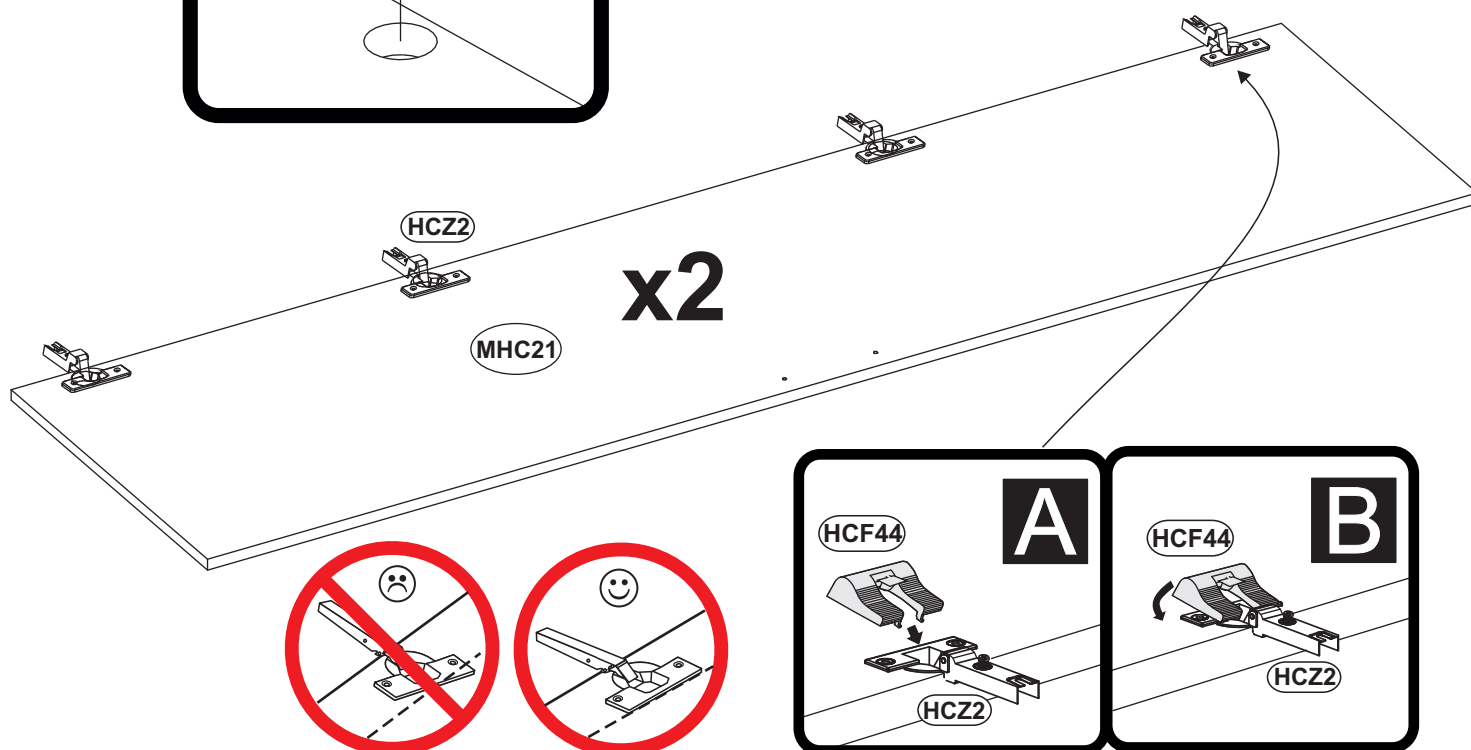
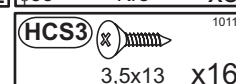
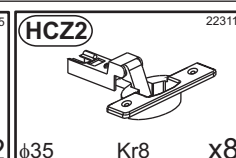
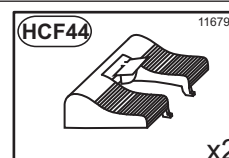
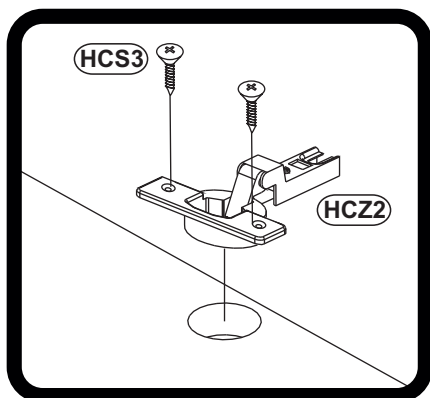




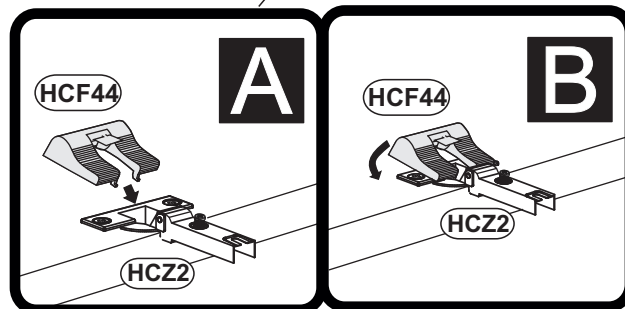
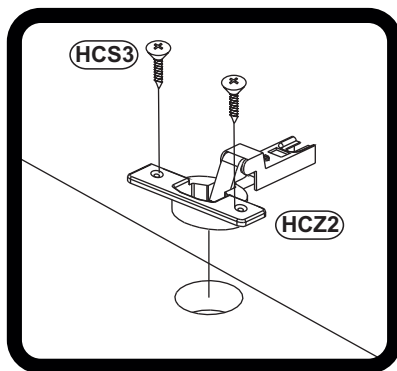
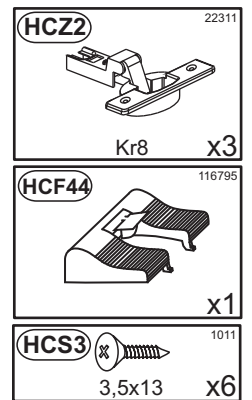
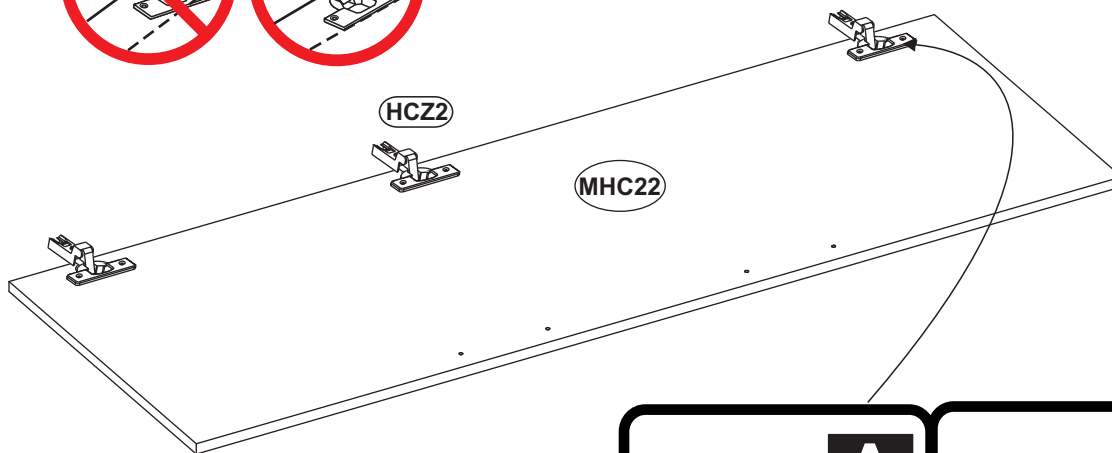
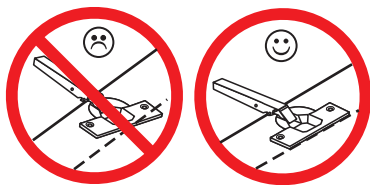
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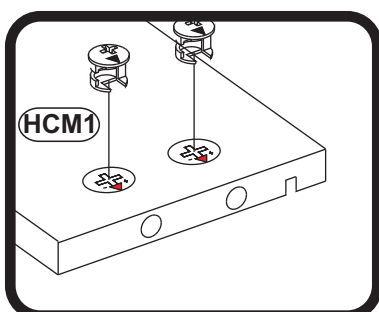
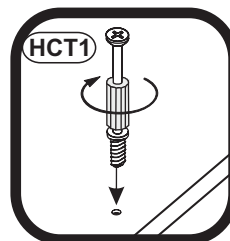
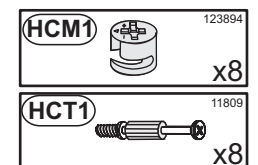
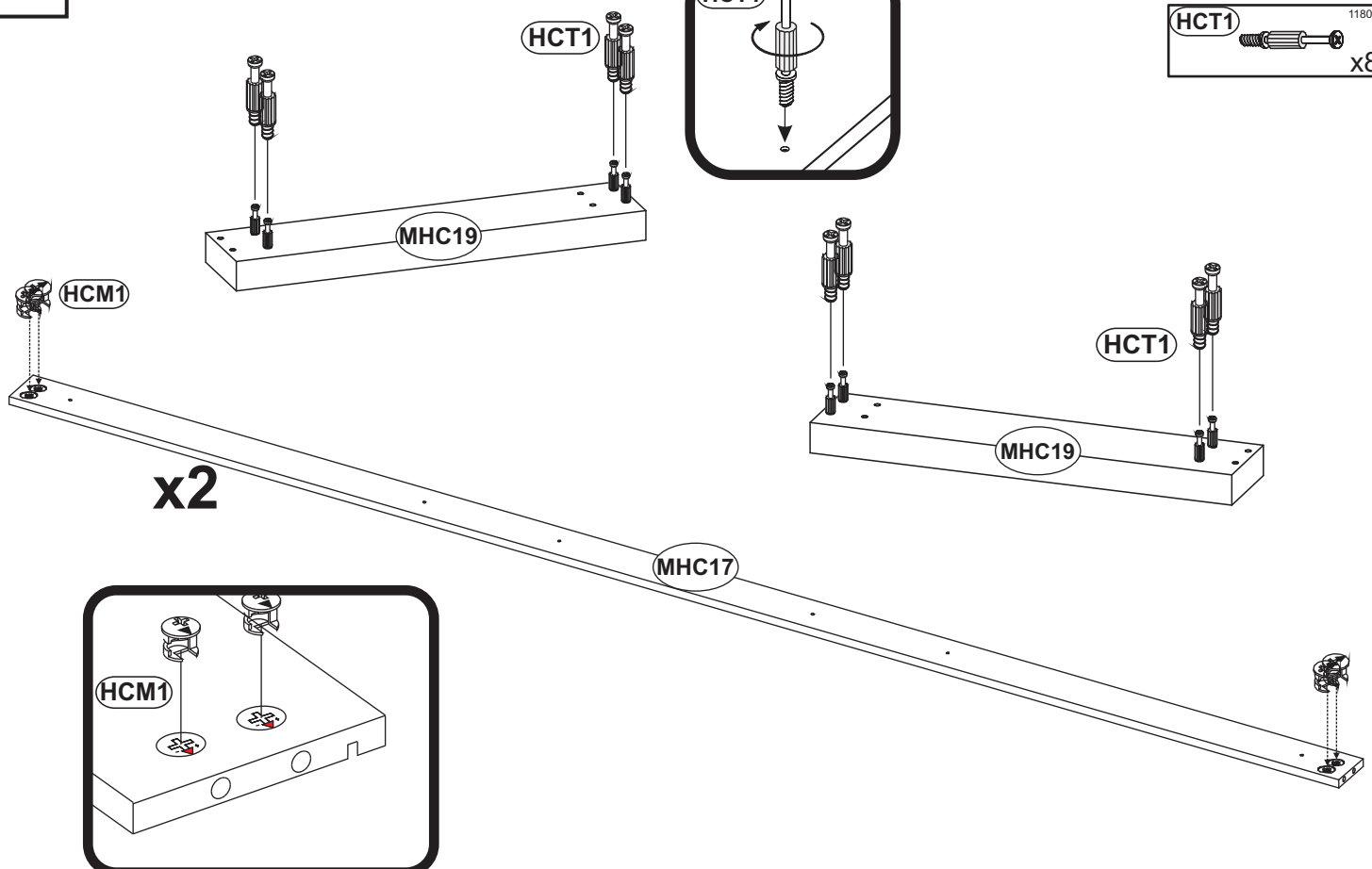
10



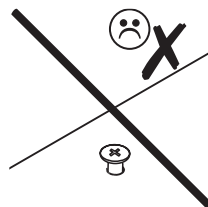
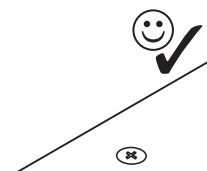
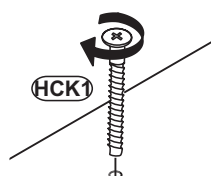
# 11



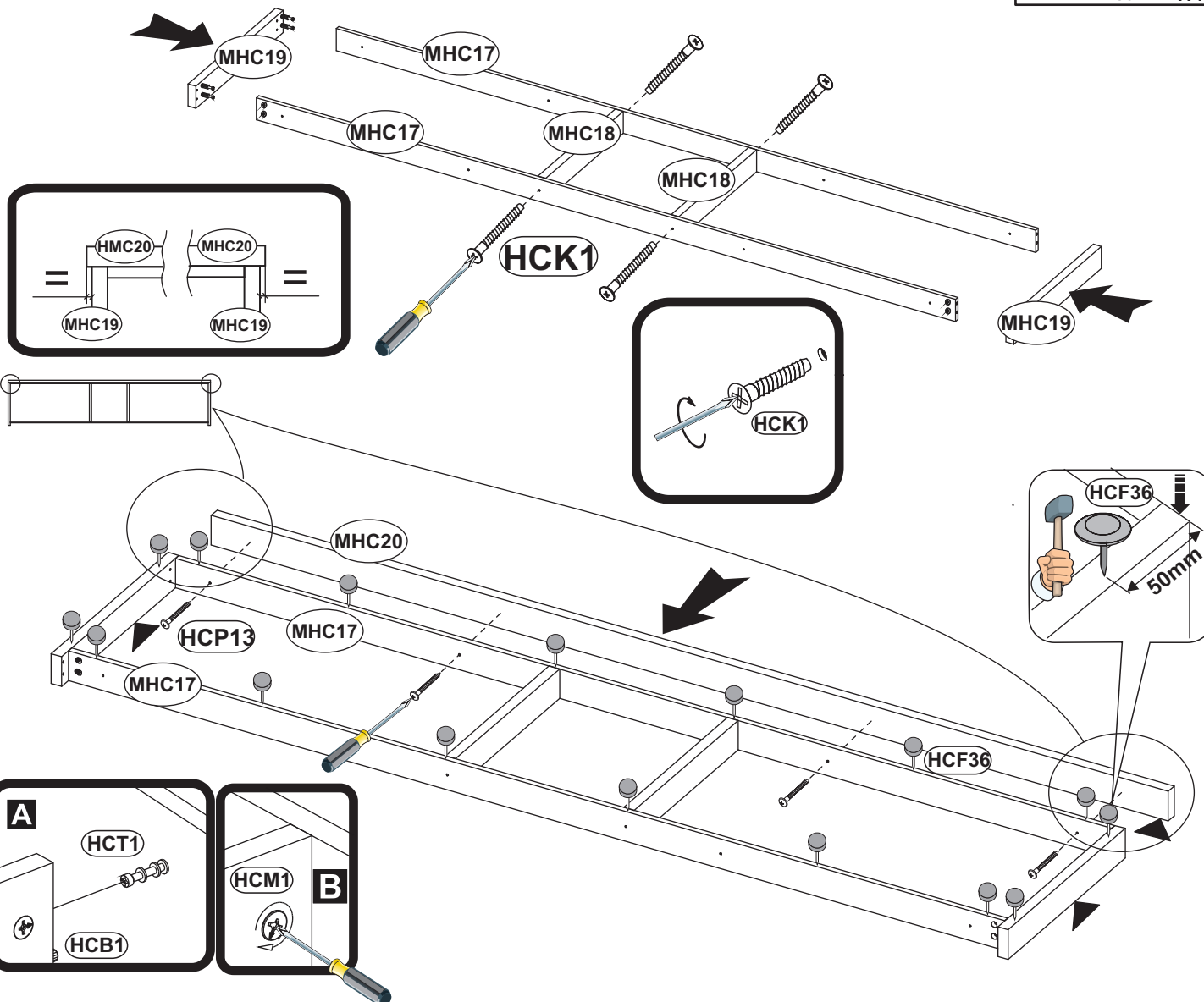
# 12



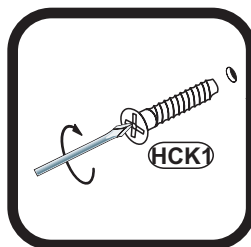
# 13



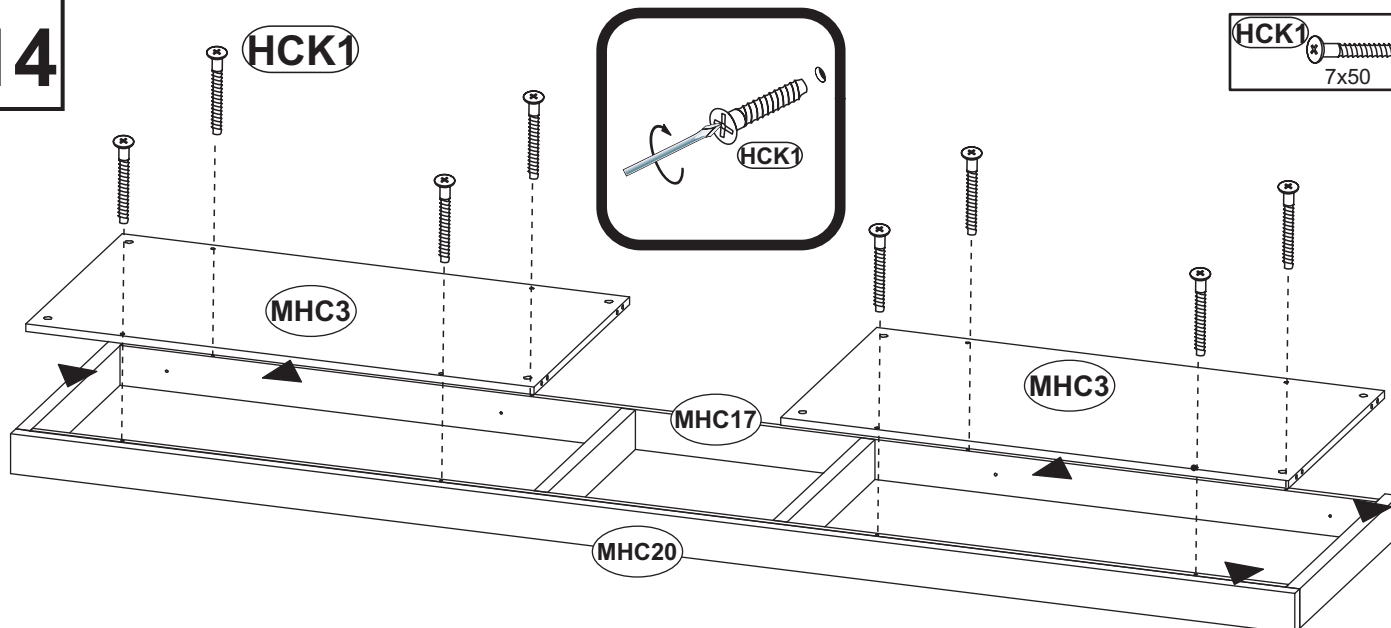
|              |      |      |
|--------------|------|------|
| <b>HCP13</b> |      | 1012 |
|              | 4x30 | x4   |
| <b>HCF36</b> |      | 1305 |
|              |      | x16  |
| <b>HCK1</b>  |      | 1354 |
|              | 7x50 | x4   |



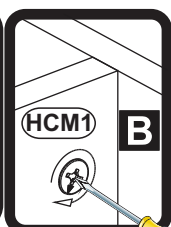
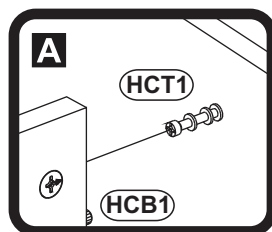
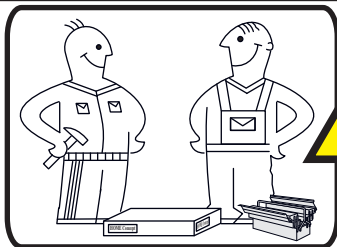
# 14



|             |      |      |
|-------------|------|------|
| <b>HCK1</b> |      | 1354 |
|             | 7x50 | x8   |



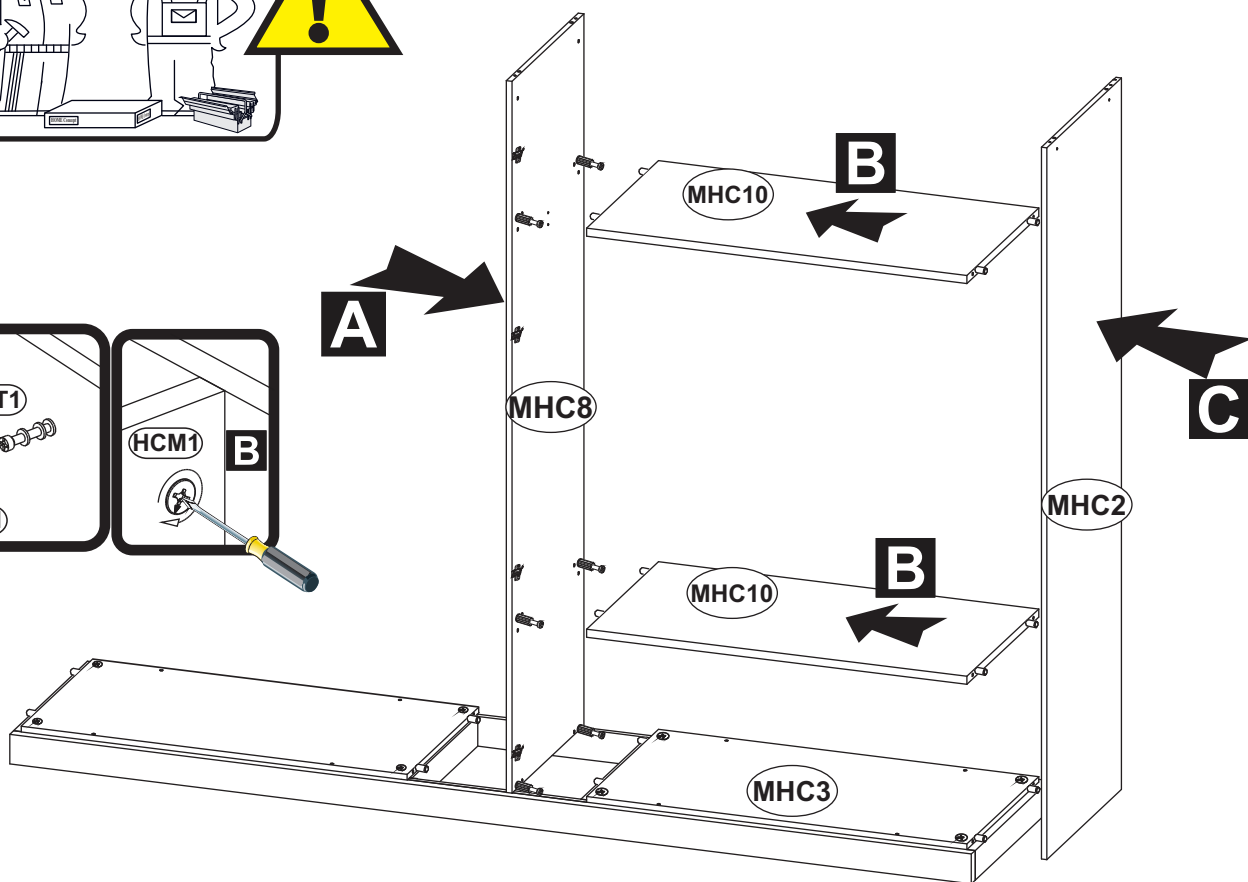
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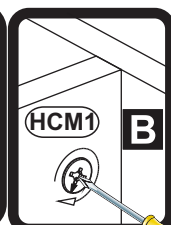
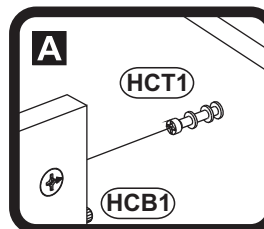
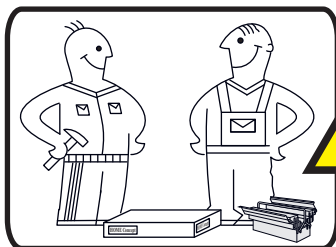
A

B

C



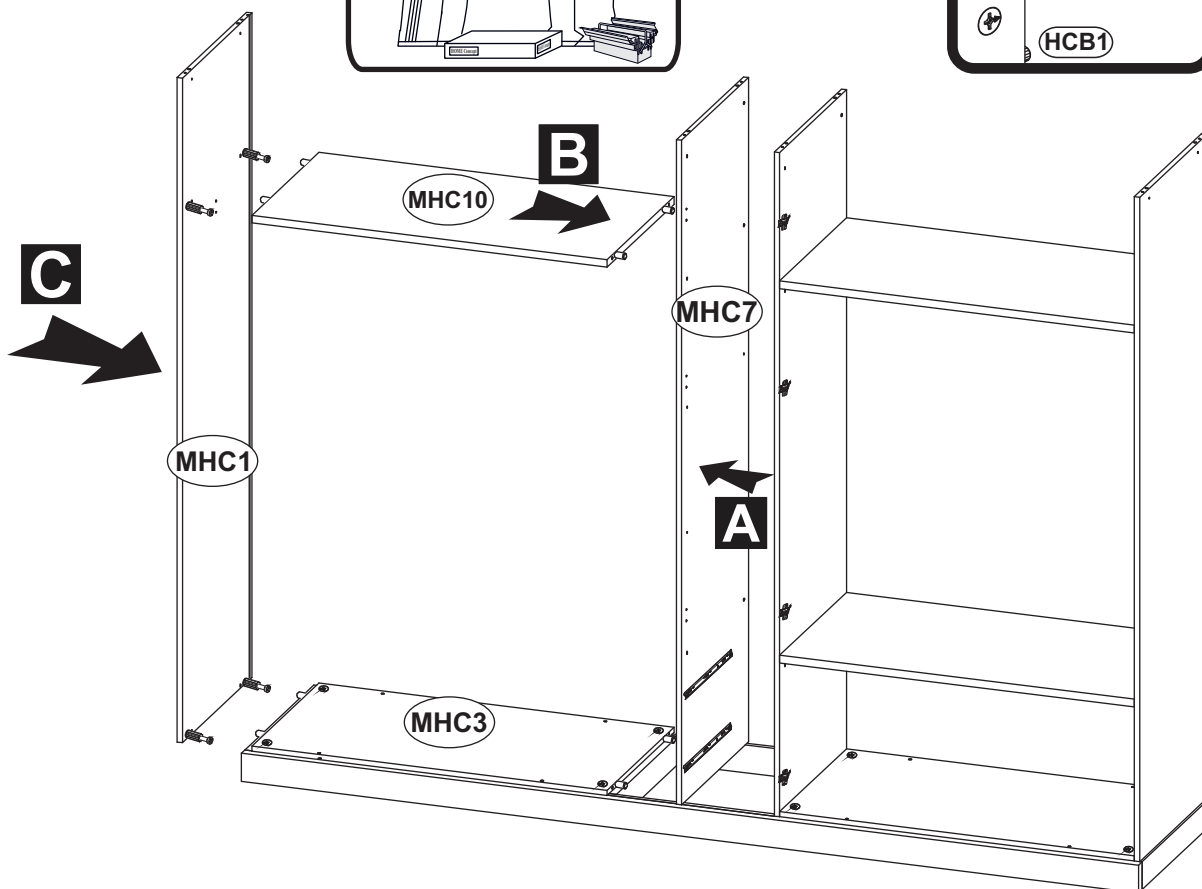
16



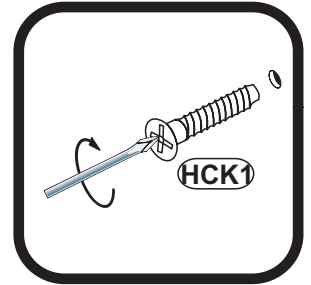
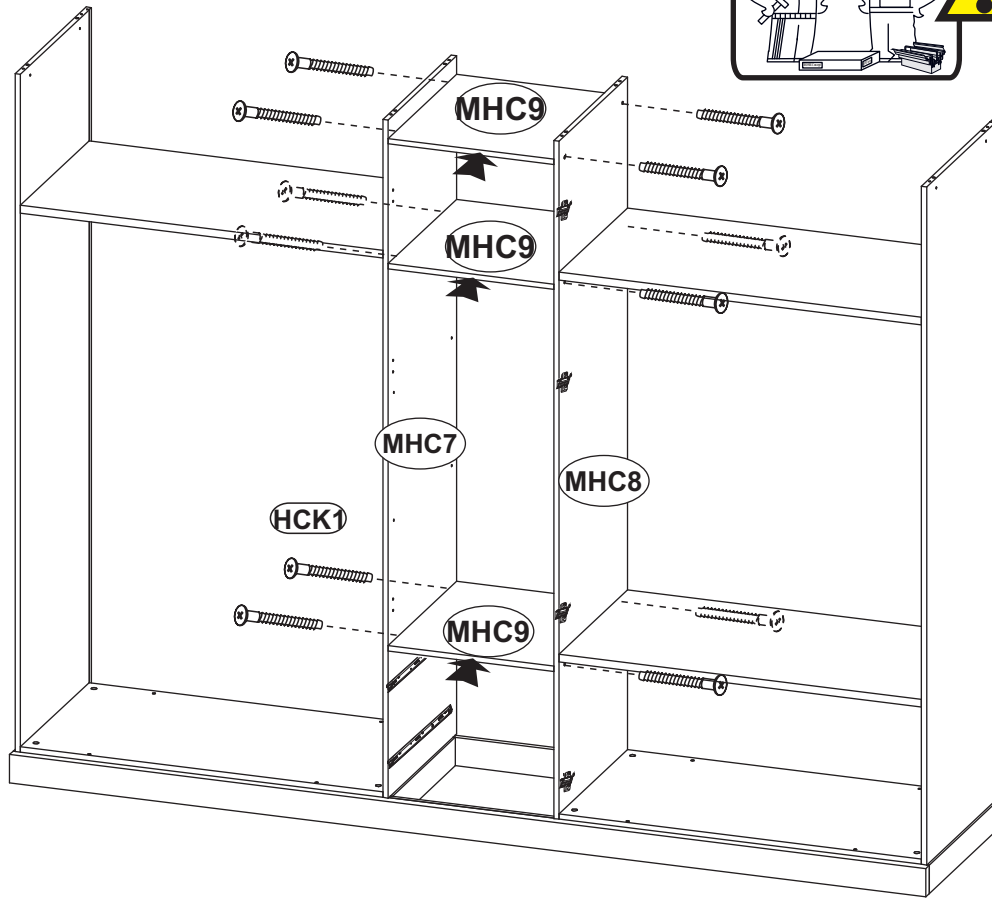
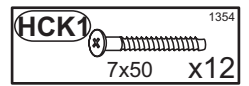
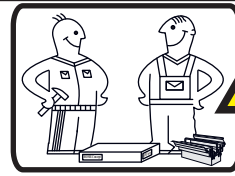
A

B

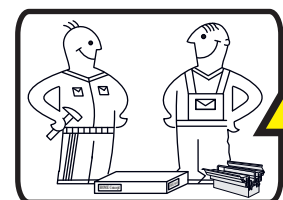
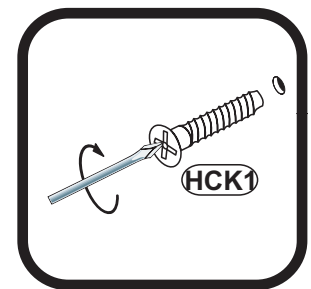
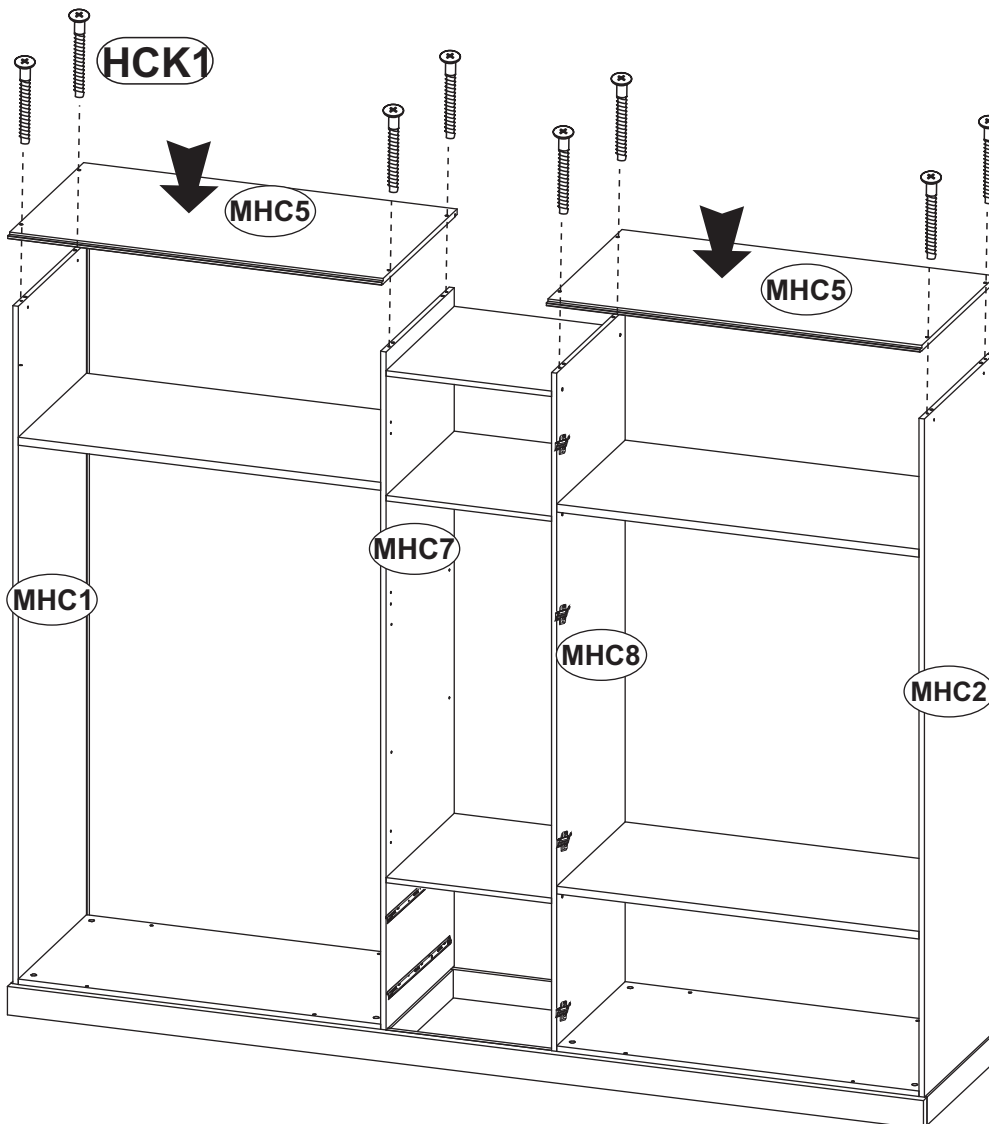
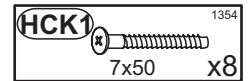
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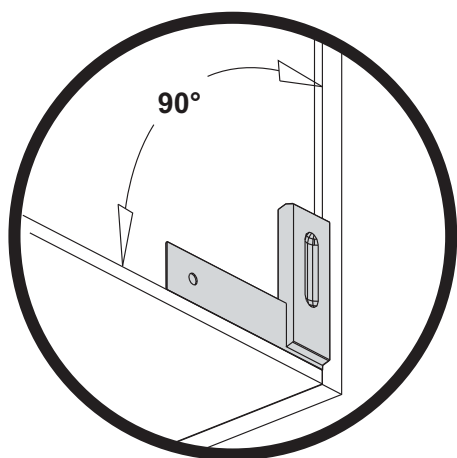
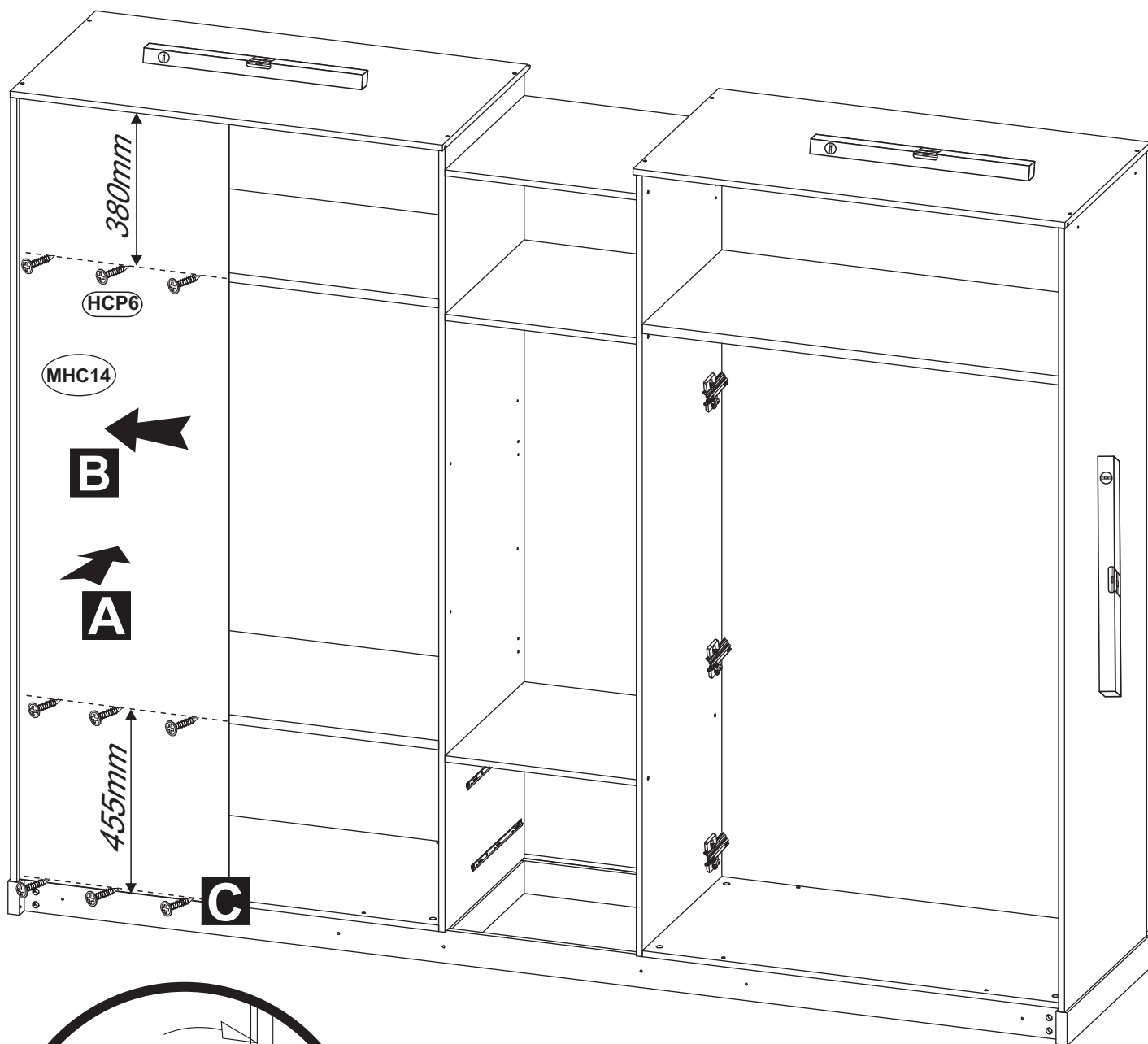
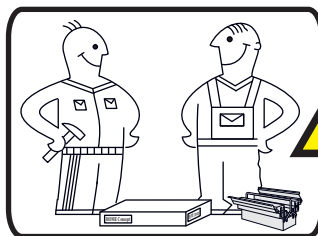
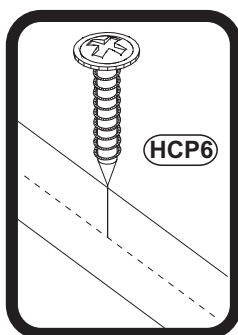


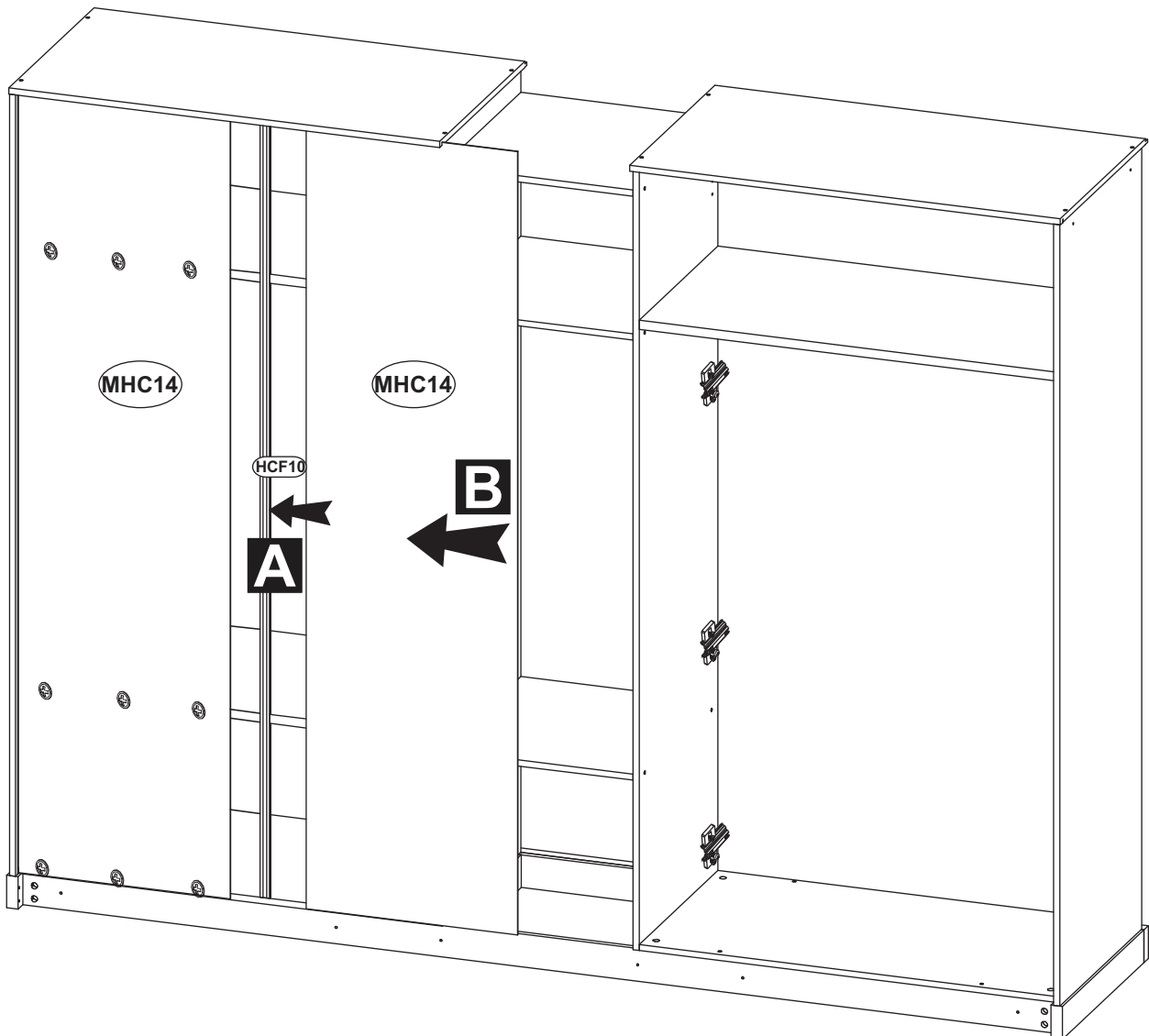
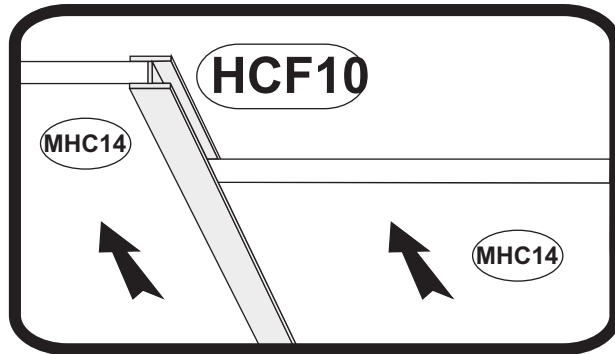
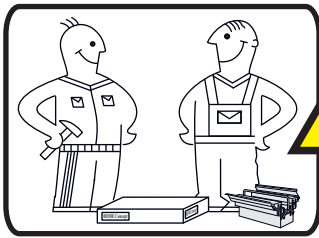
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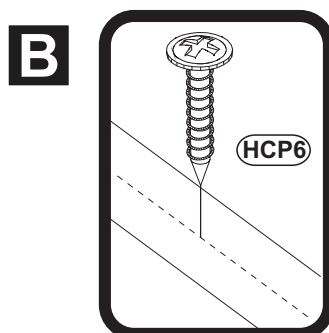
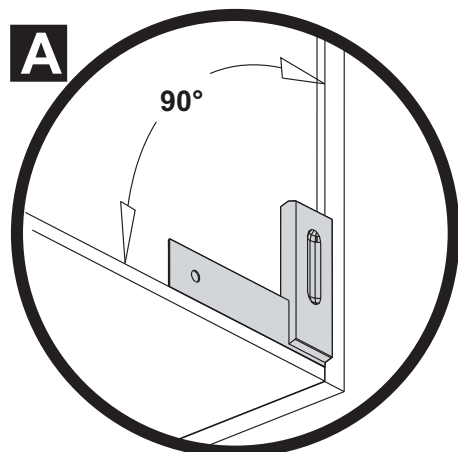
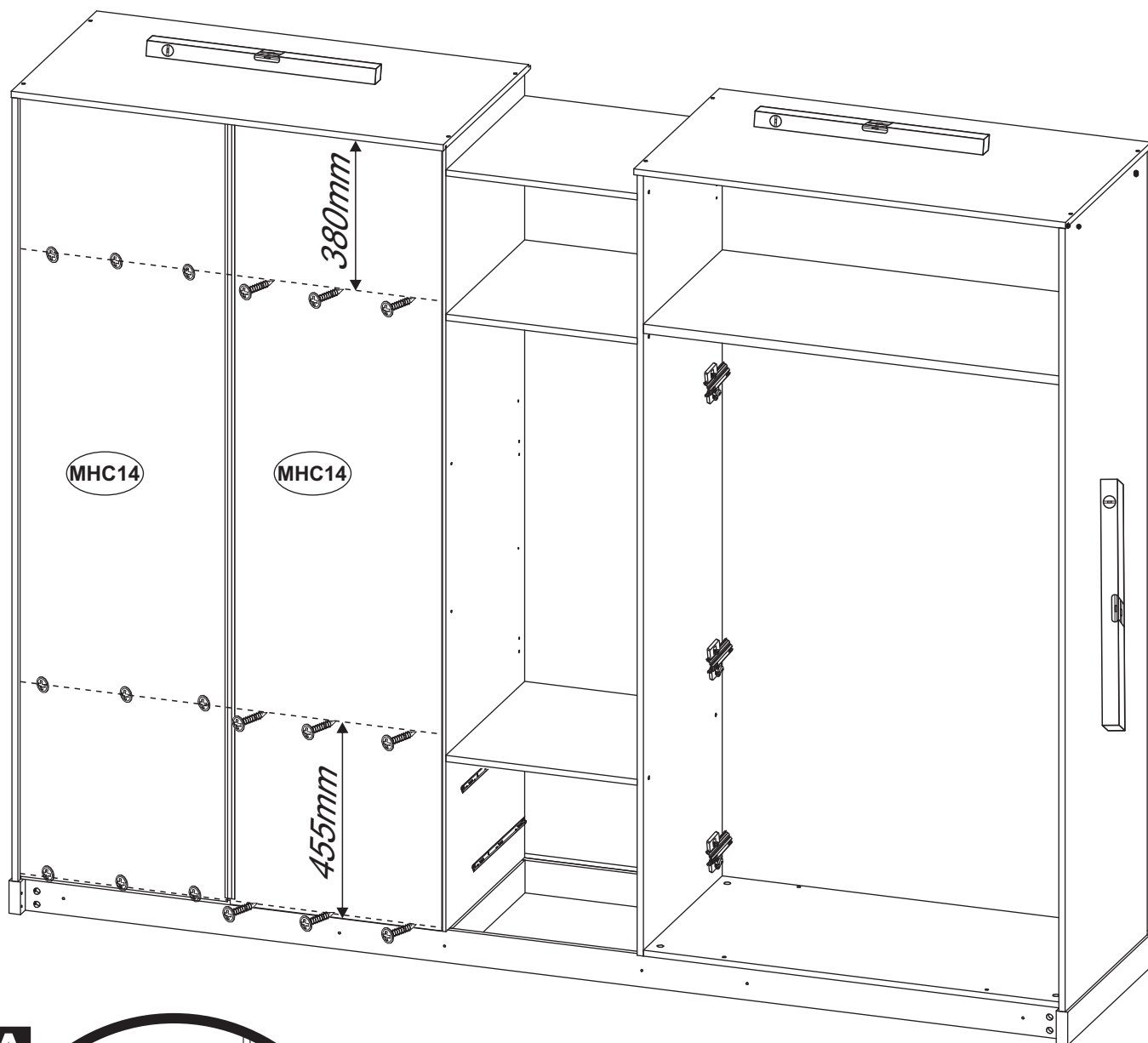
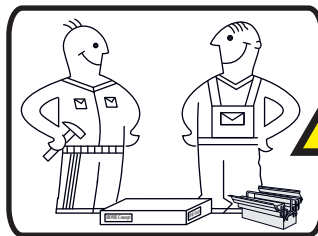


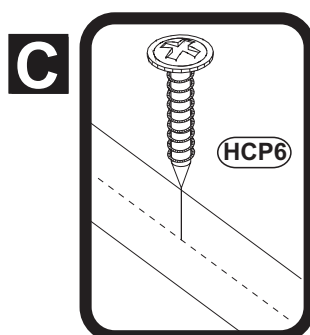
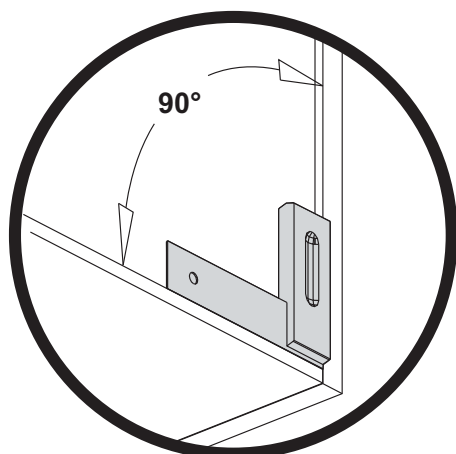
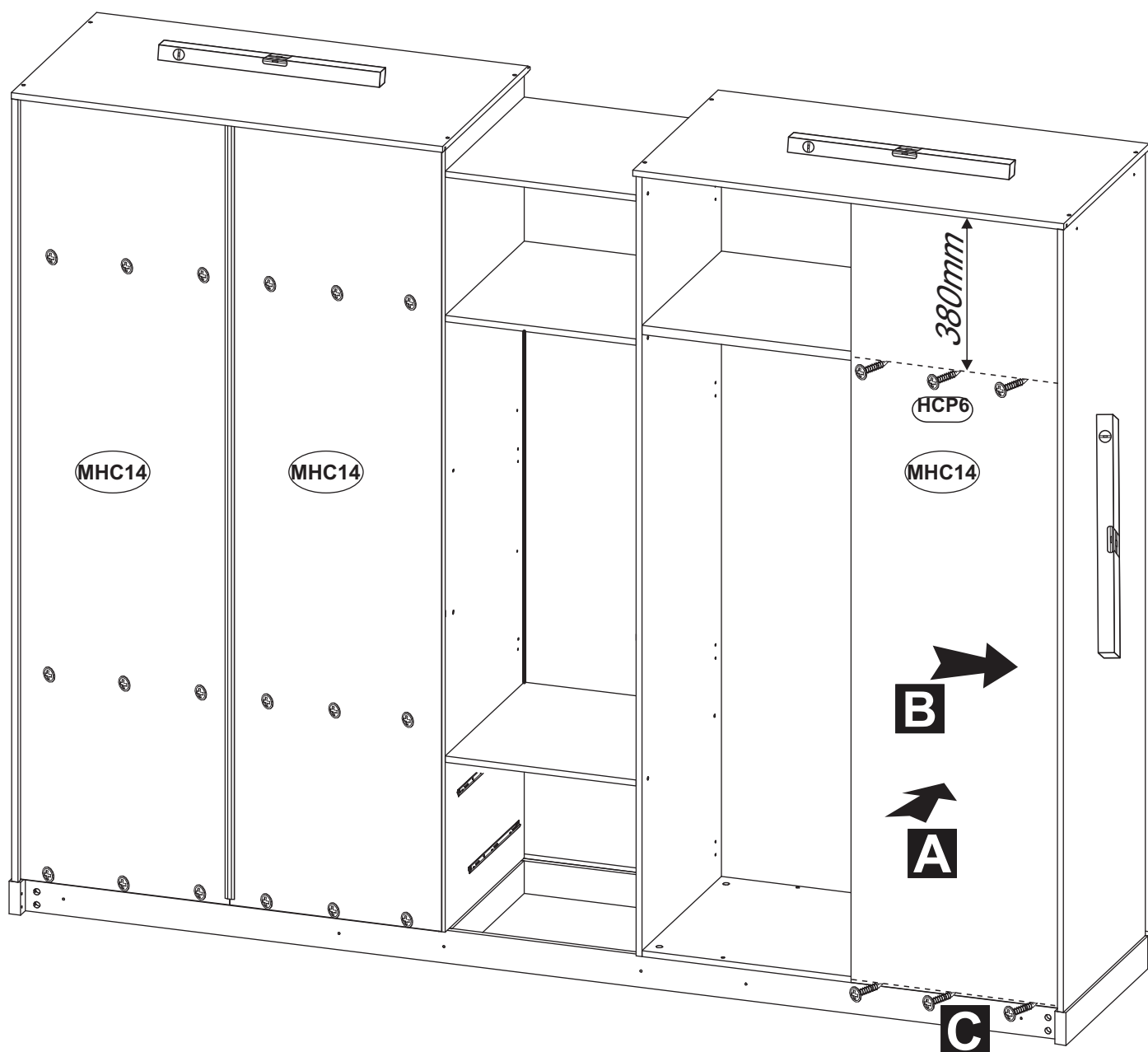
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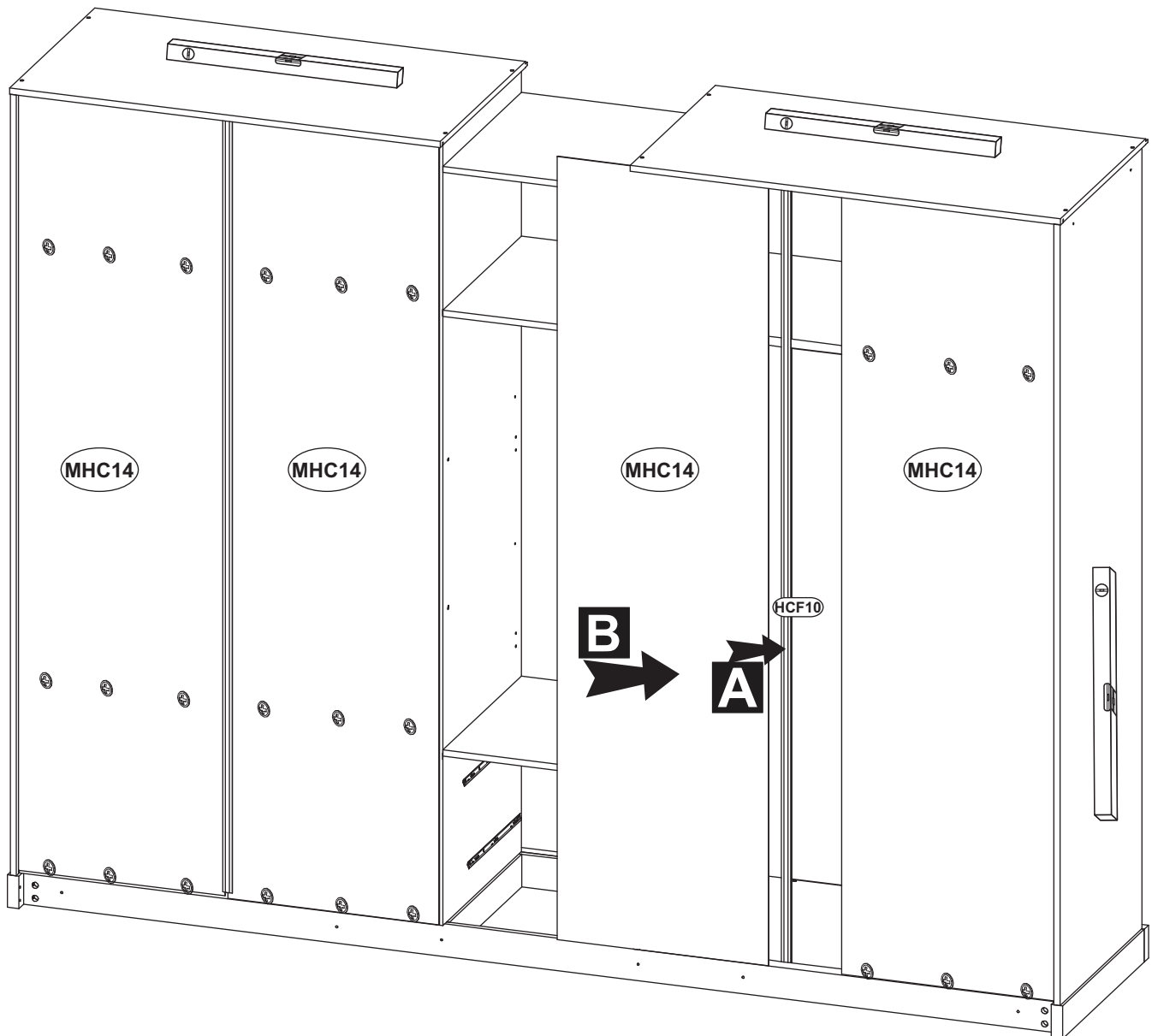
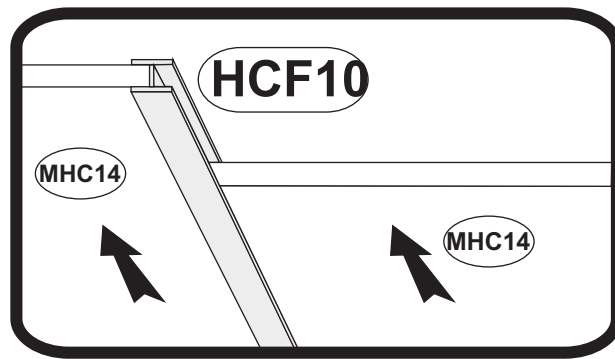


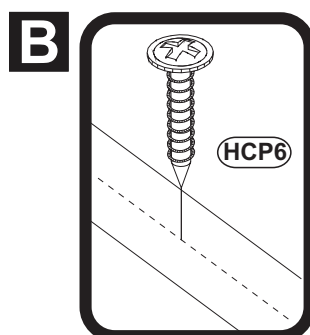
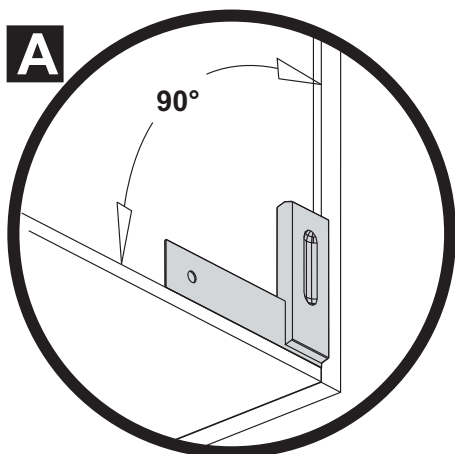
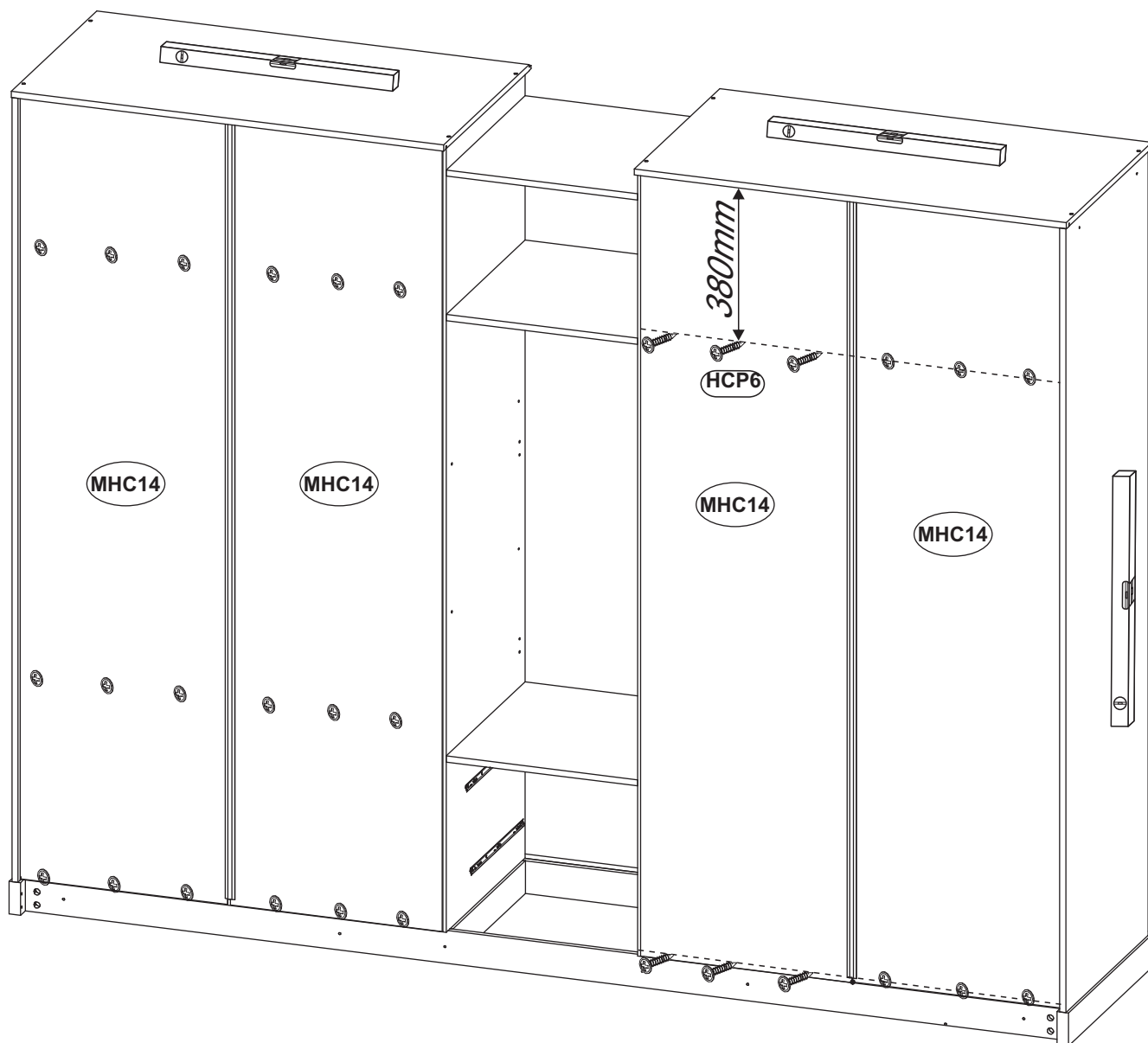
**C**

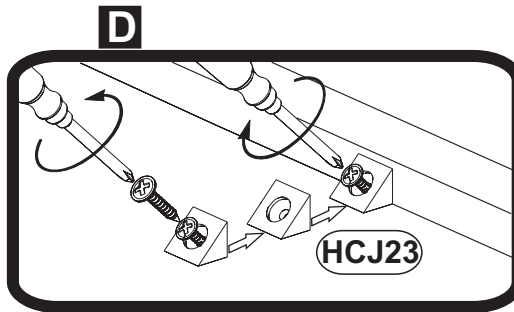
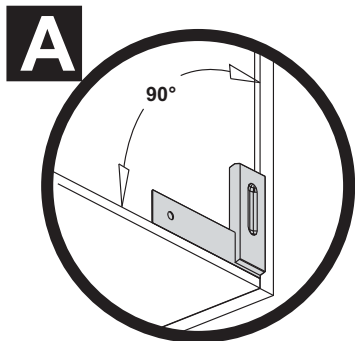




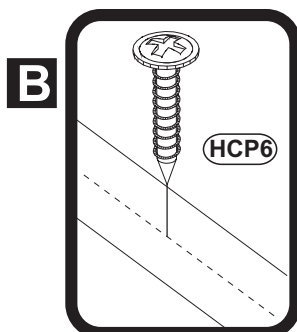
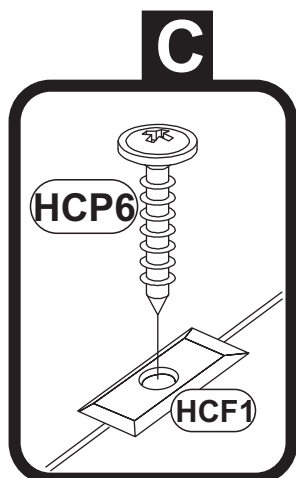
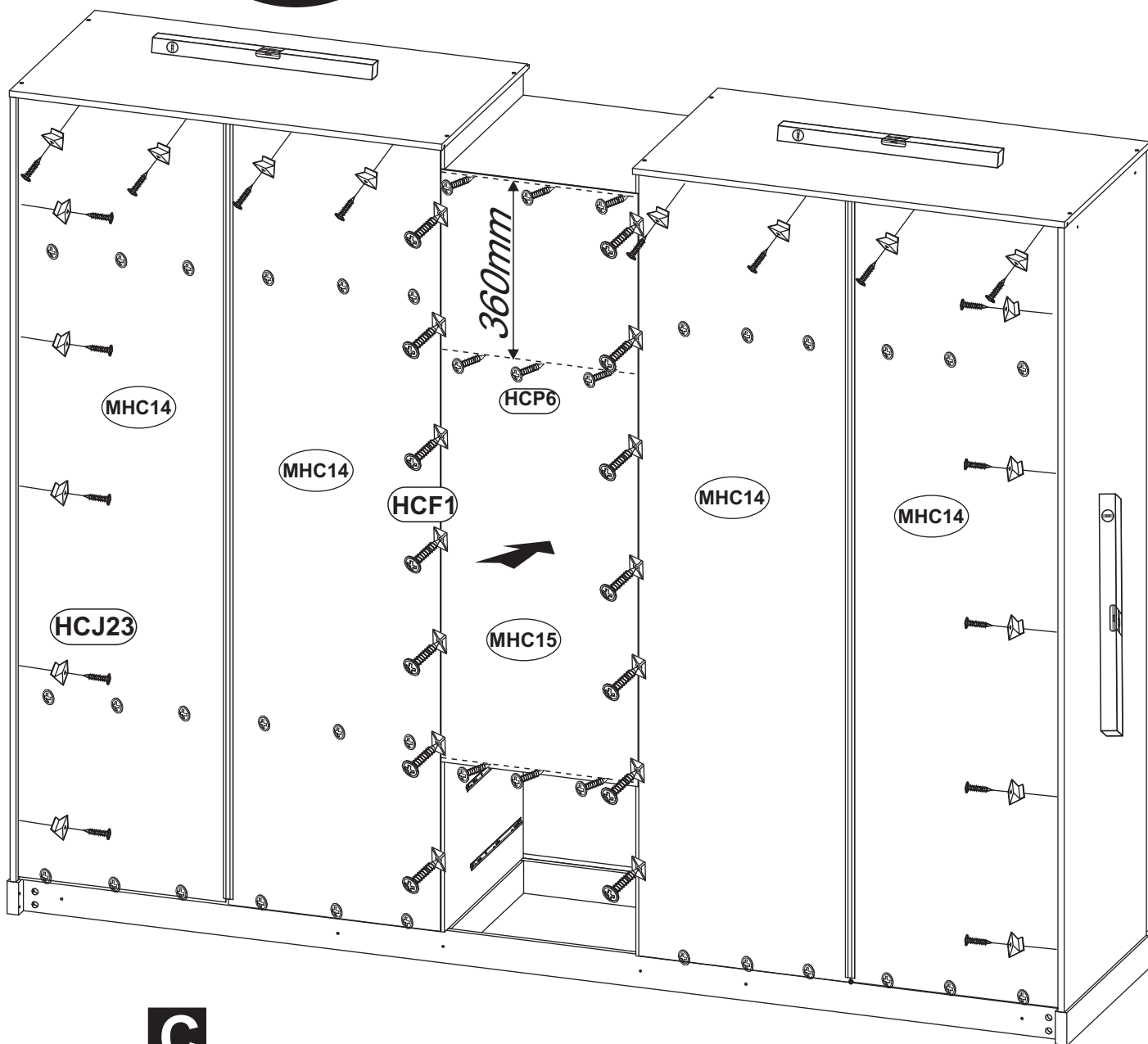


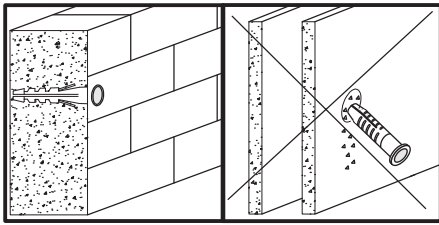




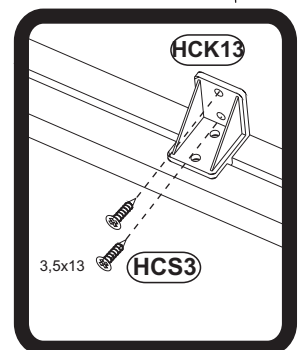
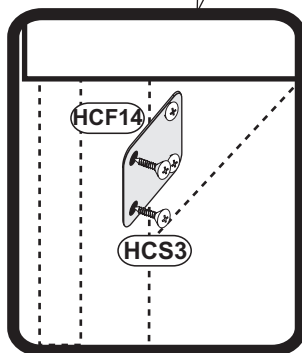
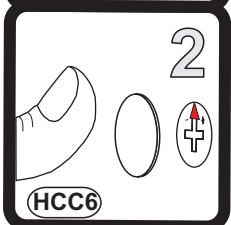
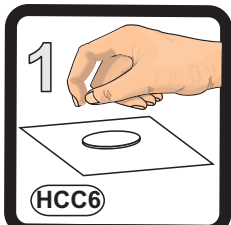
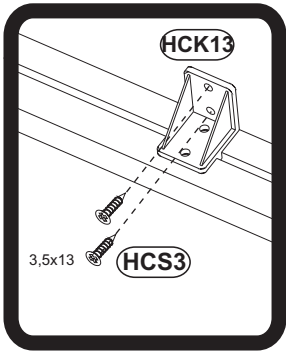
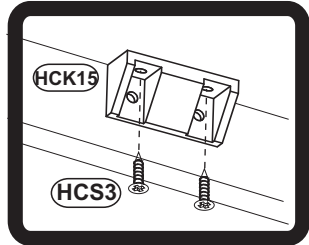
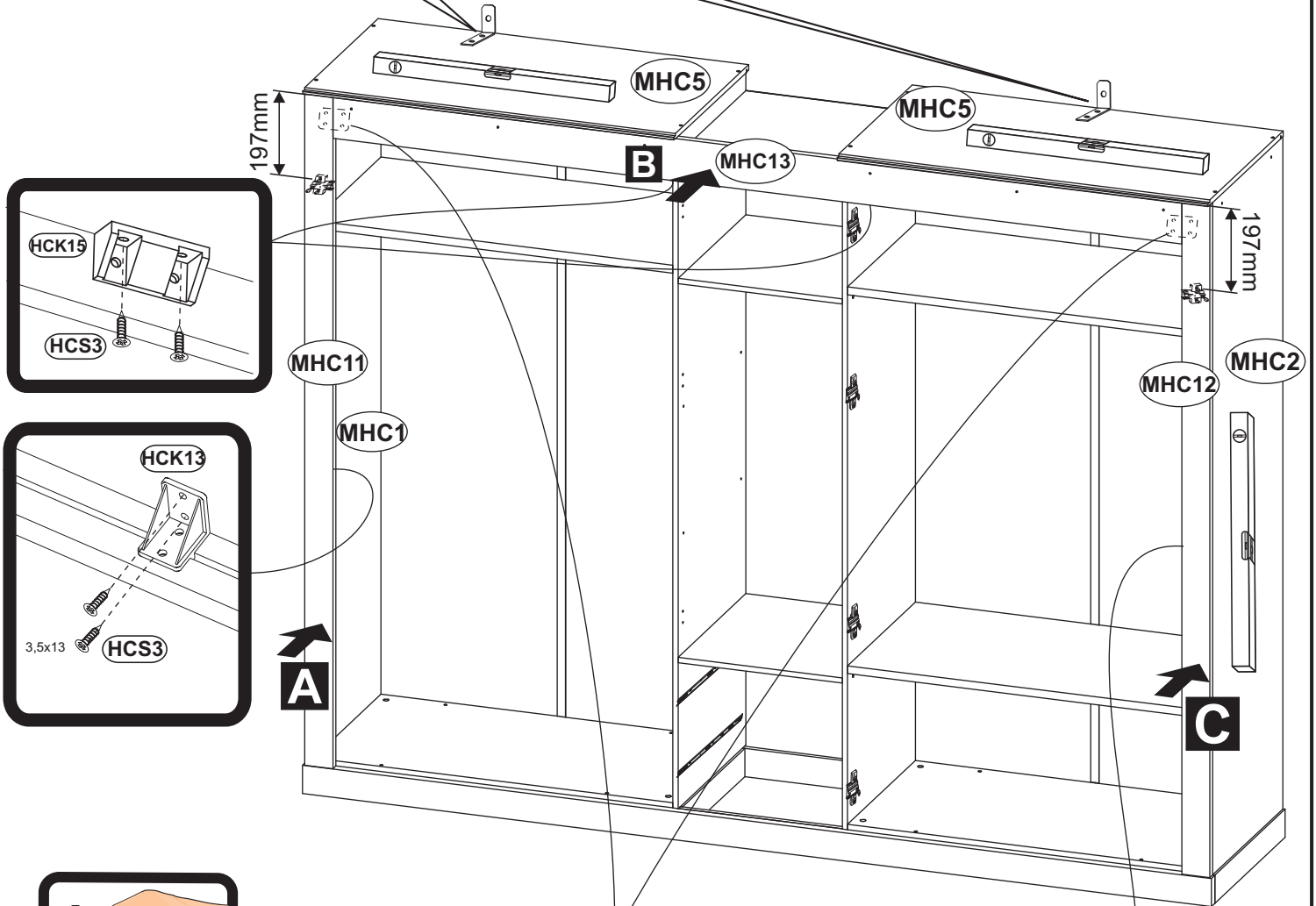
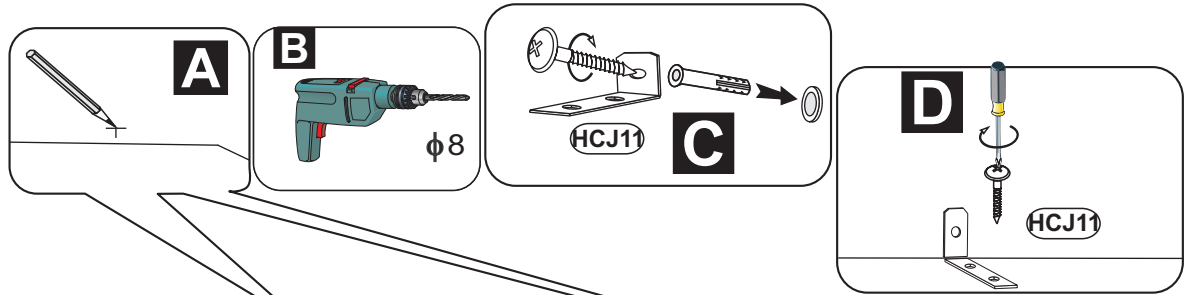


|              |      |      |
|--------------|------|------|
| <b>HCP6</b>  |      | 1056 |
|              | 3x20 | x23  |
| <b>HCJ23</b> |      | 1302 |
|              |      | x18  |
| <b>HCF1</b>  |      | 1415 |
|              |      | x14  |



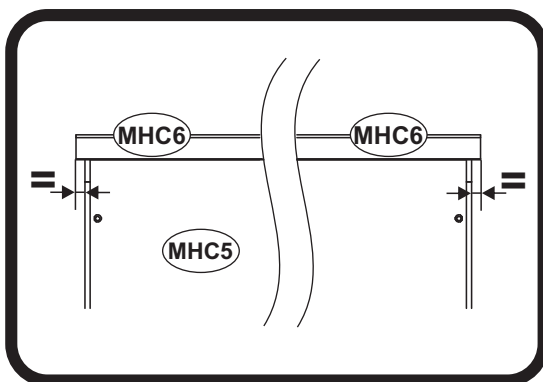


|              |        |      |
|--------------|--------|------|
| <b>HCS3</b>  |        | 1011 |
|              | 3,5x13 | x32  |
| <b>HCJ11</b> |        | 1267 |
|              |        | x2   |
| <b>HCC6</b>  |        | 0000 |
|              | φ20    | x54  |



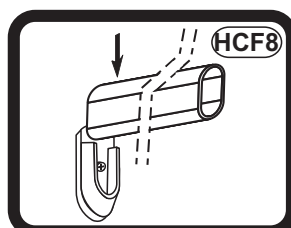
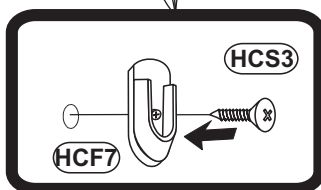
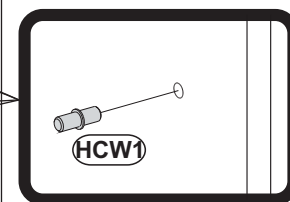
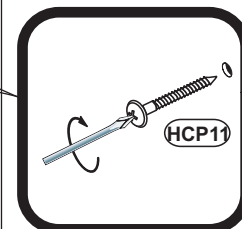
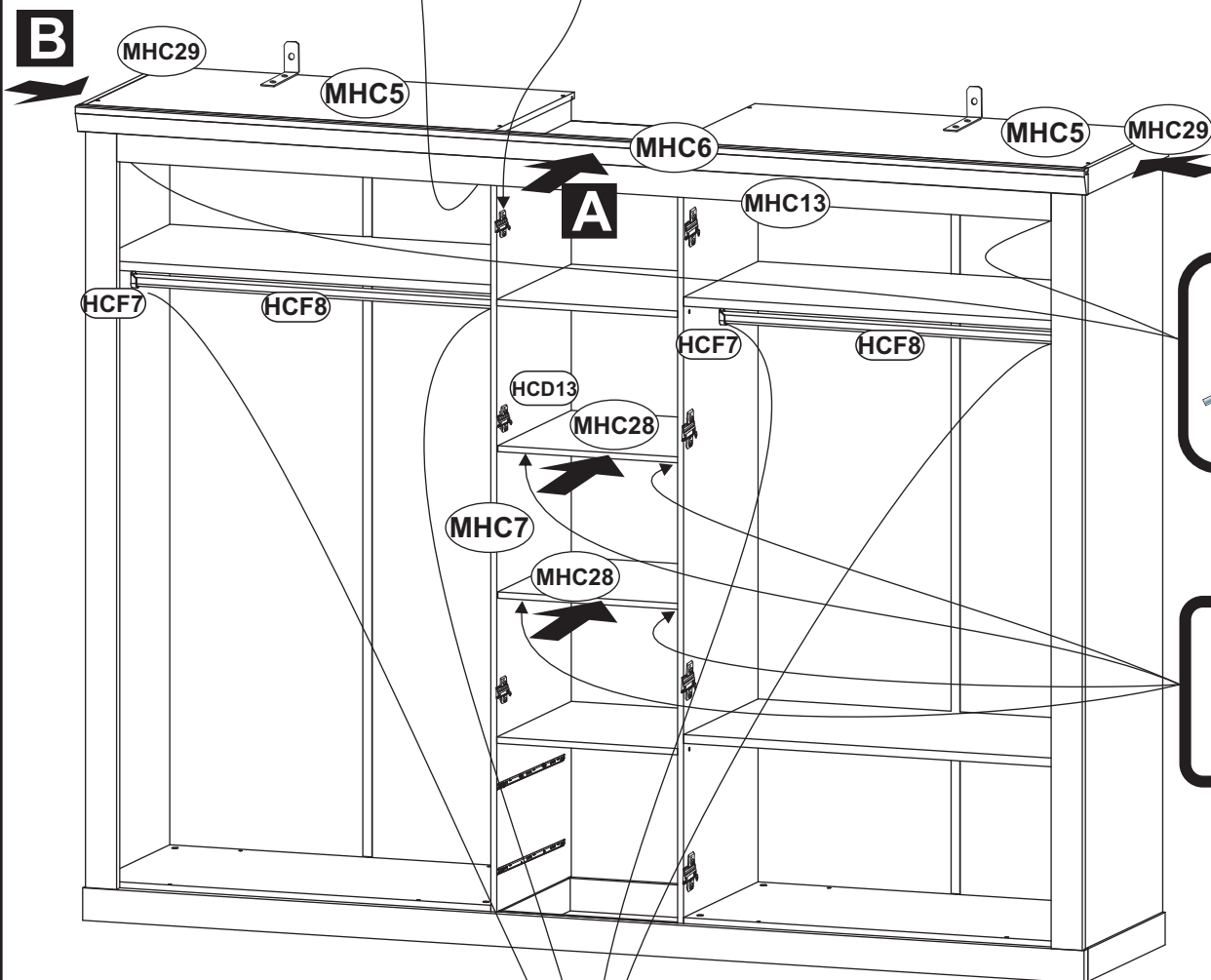
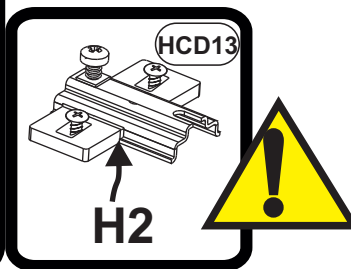
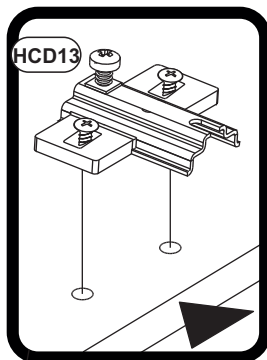
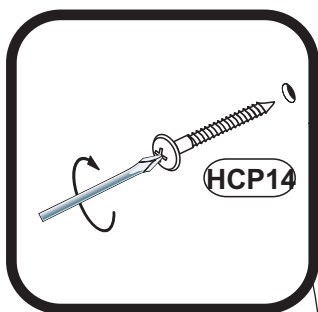
# 27A

## Option L

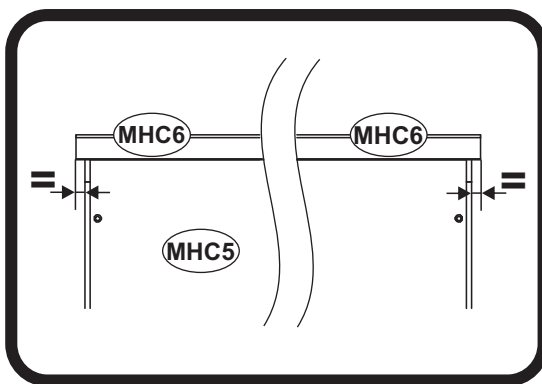
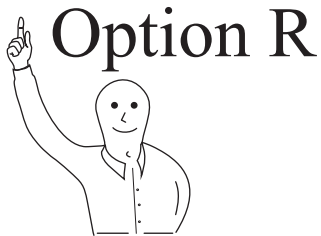


|       |        |       |
|-------|--------|-------|
| HCP11 |        | 1013  |
|       | 4x25   | x4    |
| HCS3  |        | 1011  |
|       | 3.5x13 | x4    |
| HCD13 |        | 18208 |
|       | H2     | x3    |

|       |        |       |
|-------|--------|-------|
| HCF7  |        | 1556  |
|       |        | x4    |
| HCF8  |        | 00000 |
|       | L-1012 | x2    |
| HCW1  |        | 1289  |
|       |        | x8    |
| HCP14 |        | 1059  |
|       | 4x35   | x6    |

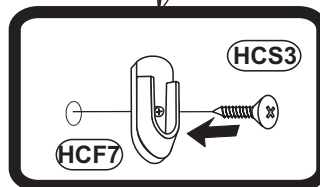
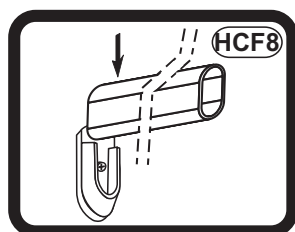
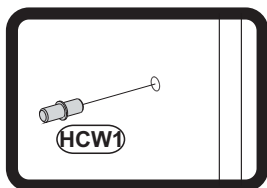
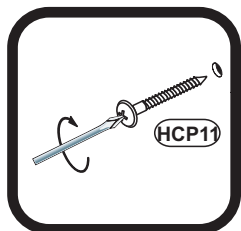
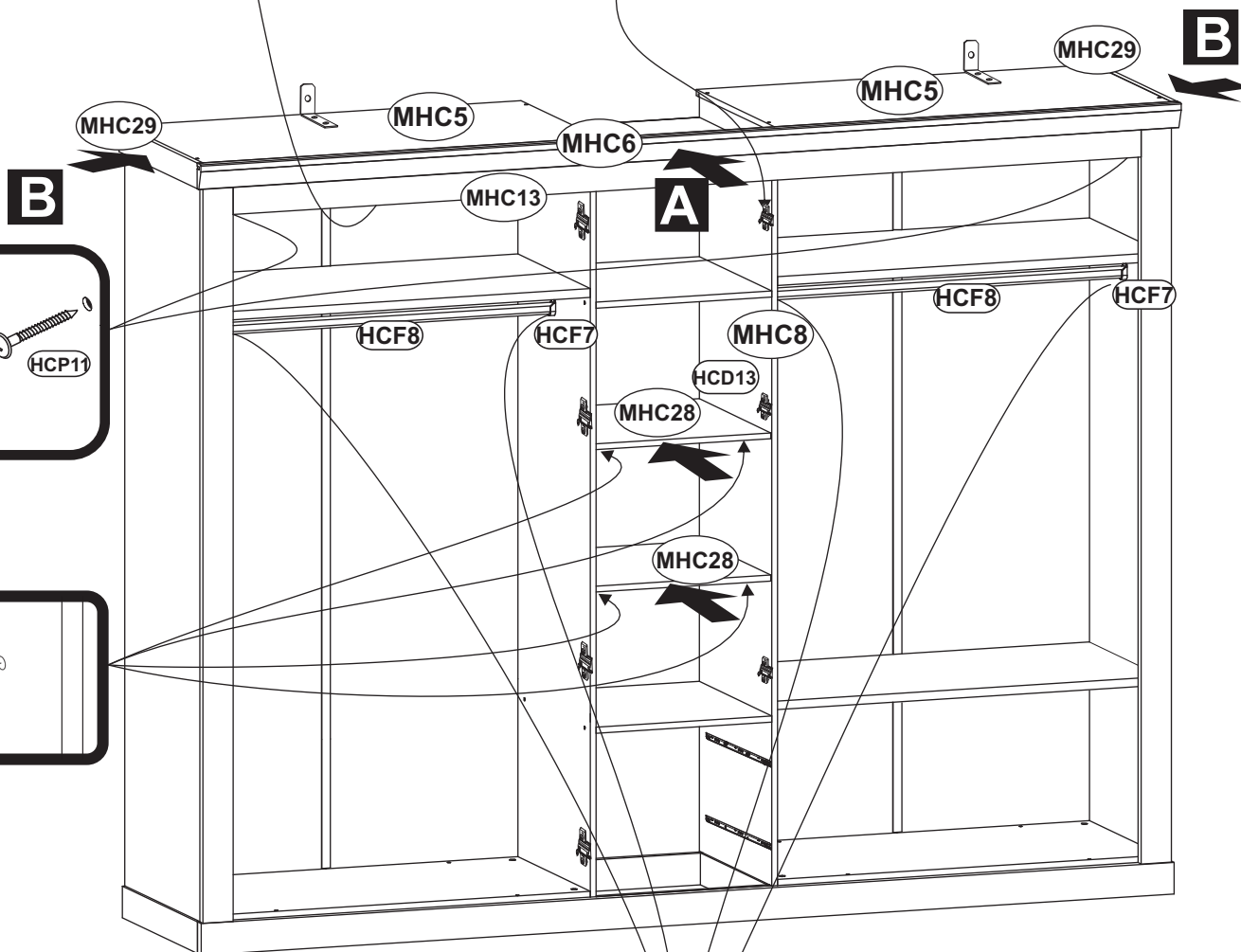
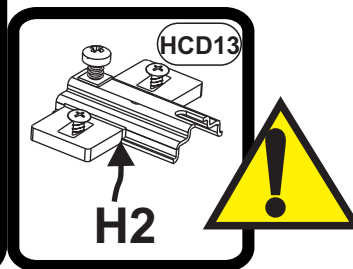
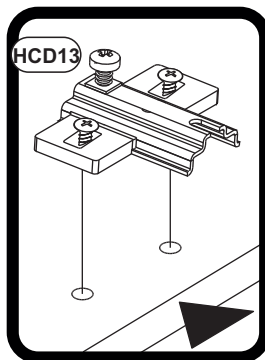
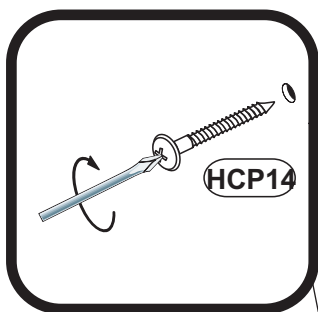


# 27B



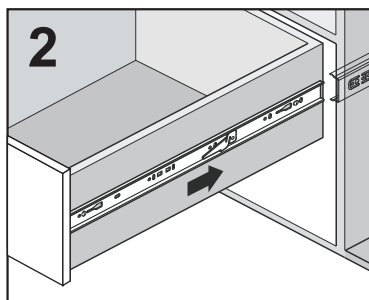
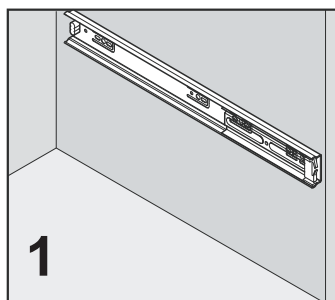
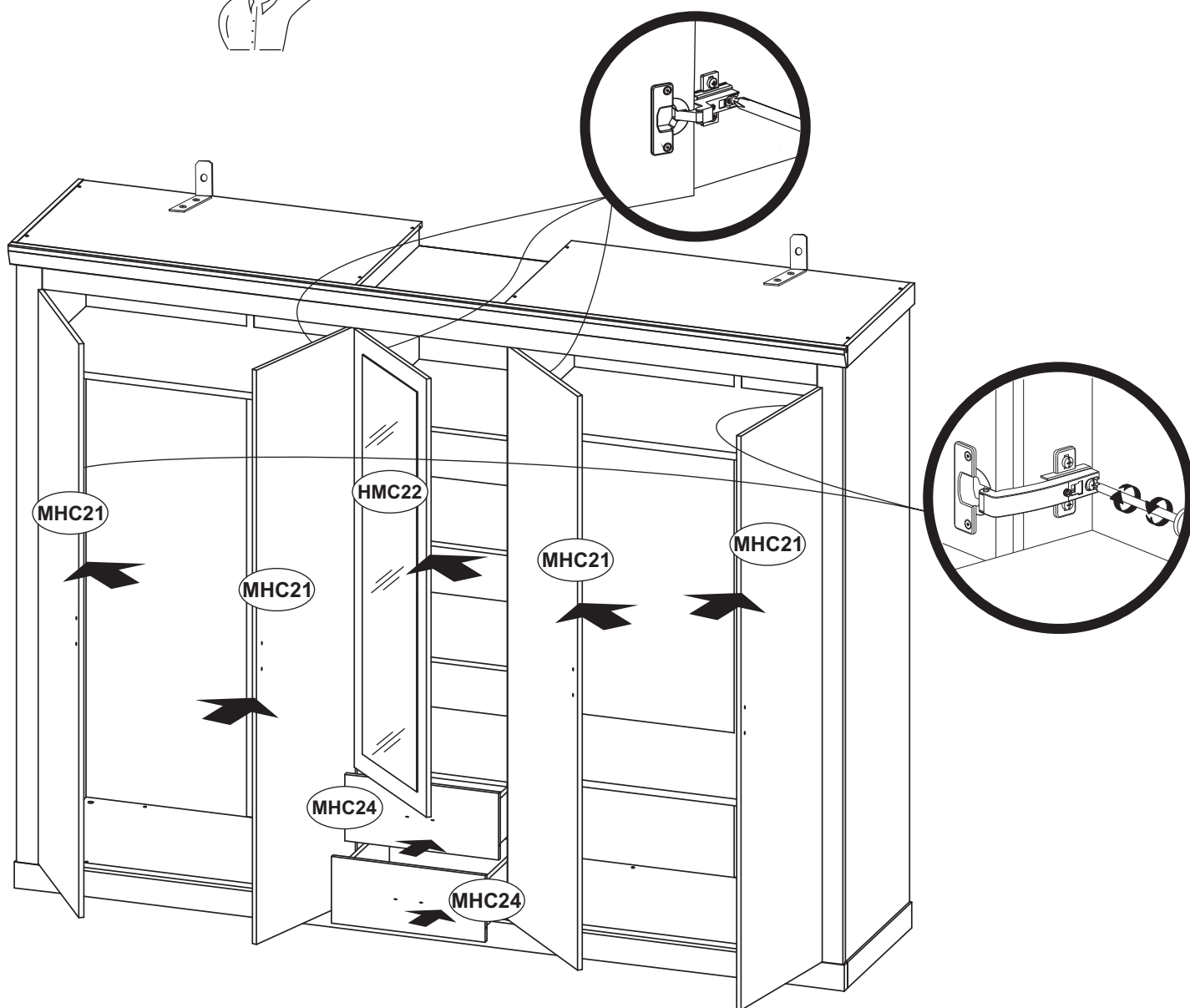
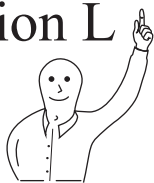
|       |        |       |
|-------|--------|-------|
| HCP11 |        | 1013  |
|       | 4x25   | x4    |
| HCS3  |        | 1011  |
|       | 3.5x13 | x4    |
| HCD13 |        | 18208 |
|       | H2     | x3    |

|       |        |       |
|-------|--------|-------|
| HCF7  |        | 1556  |
|       |        | x4    |
| HCF8  |        | 00000 |
|       | L-1012 | x2    |
| HCW1  |        | 1289  |
|       |        | x8    |
| HCP14 |        | 1059  |
|       | 4x35   | x6    |

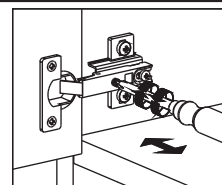
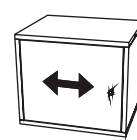
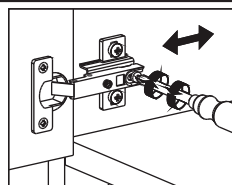
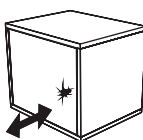
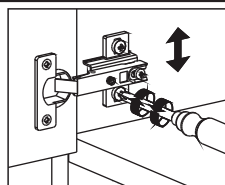
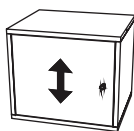


# 28A

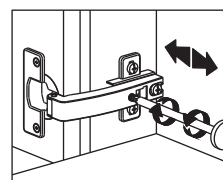
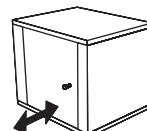
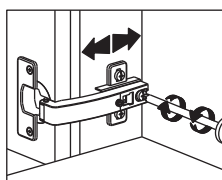
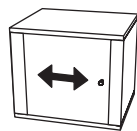
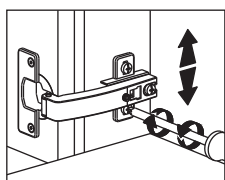
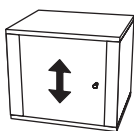
## Option L



HCZ2 + HCD13

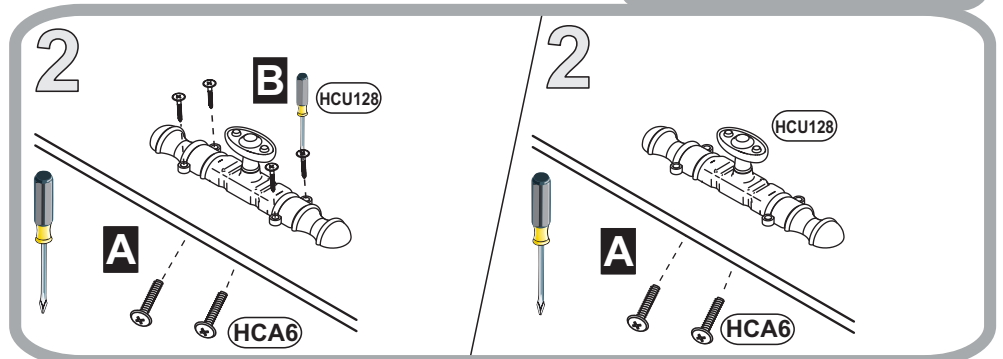
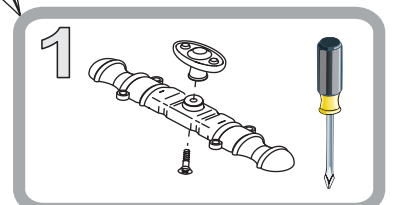
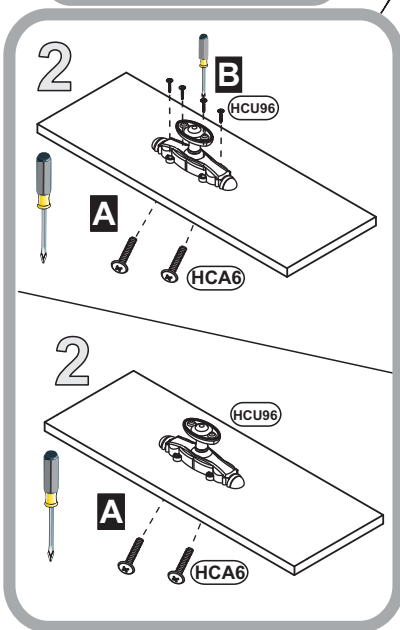
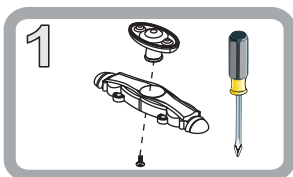
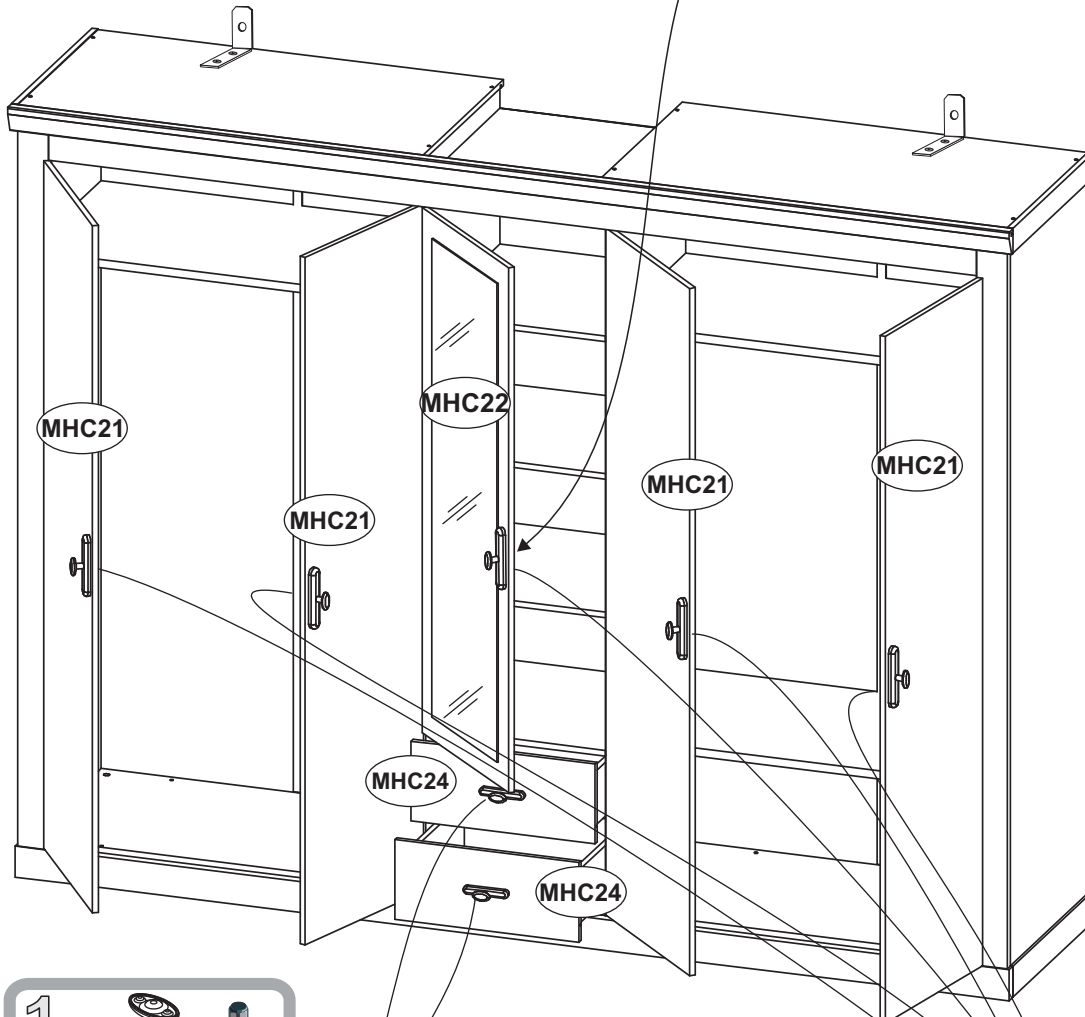
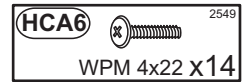
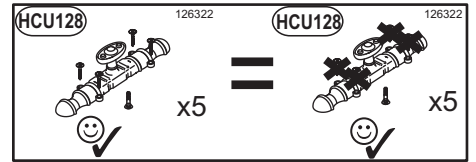
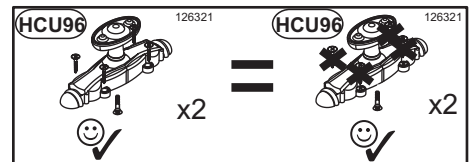
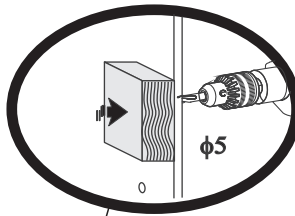


HCZ4 + HCD14



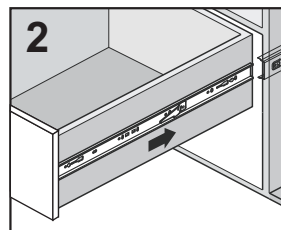
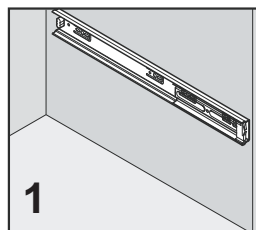
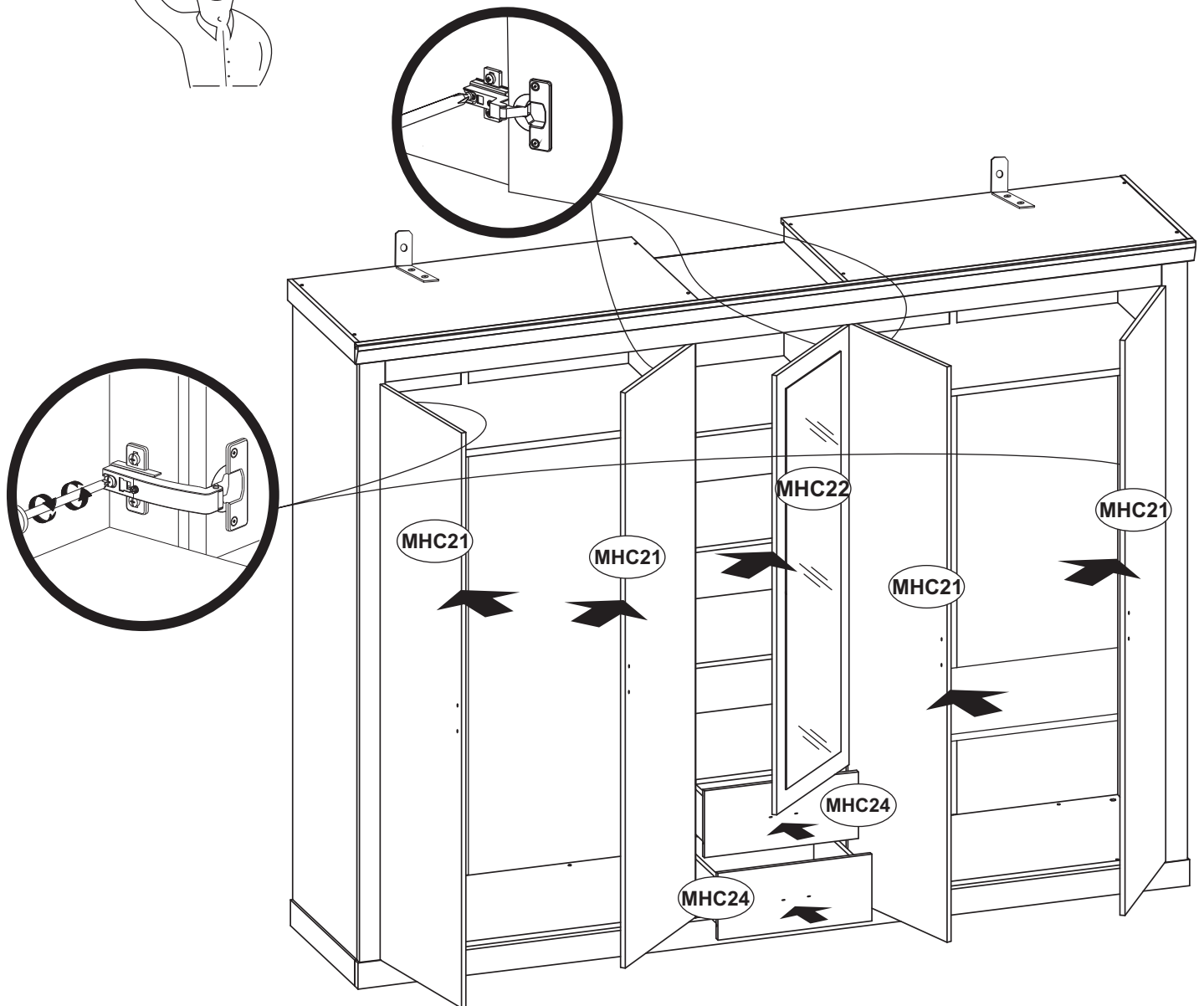
# 29A

## Option L

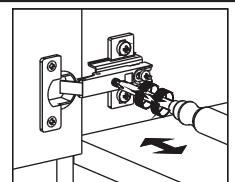
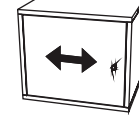
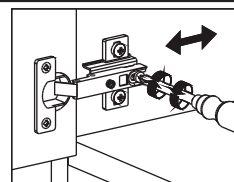
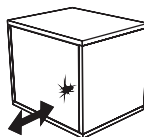
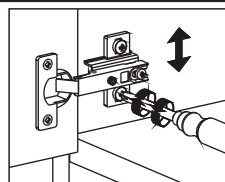
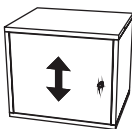


# 28B

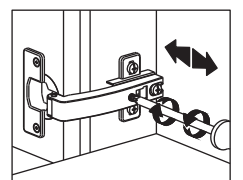
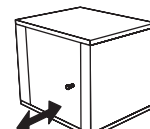
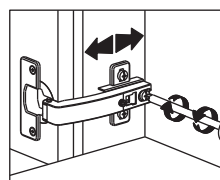
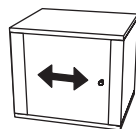
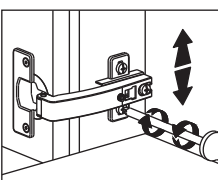
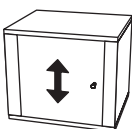
## Option R



HCZ2 + HCD13

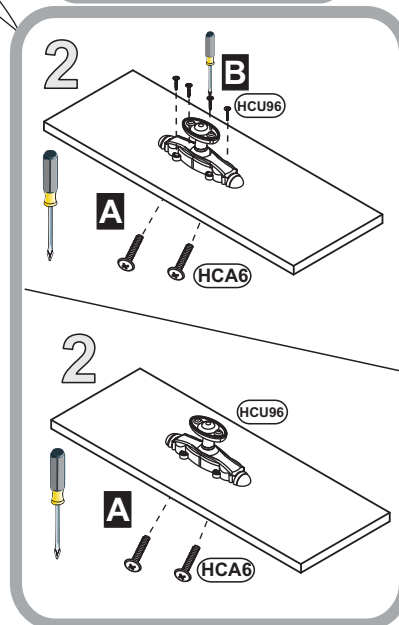
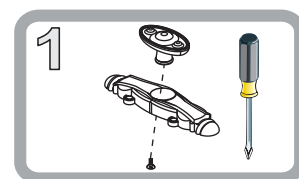
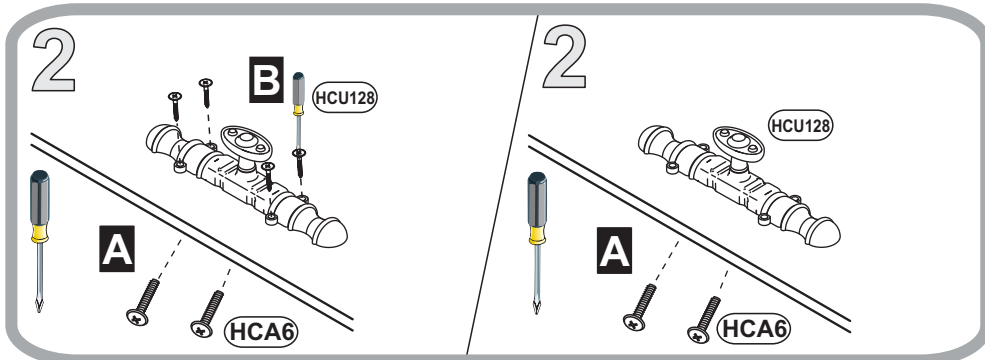
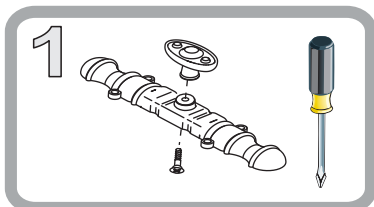
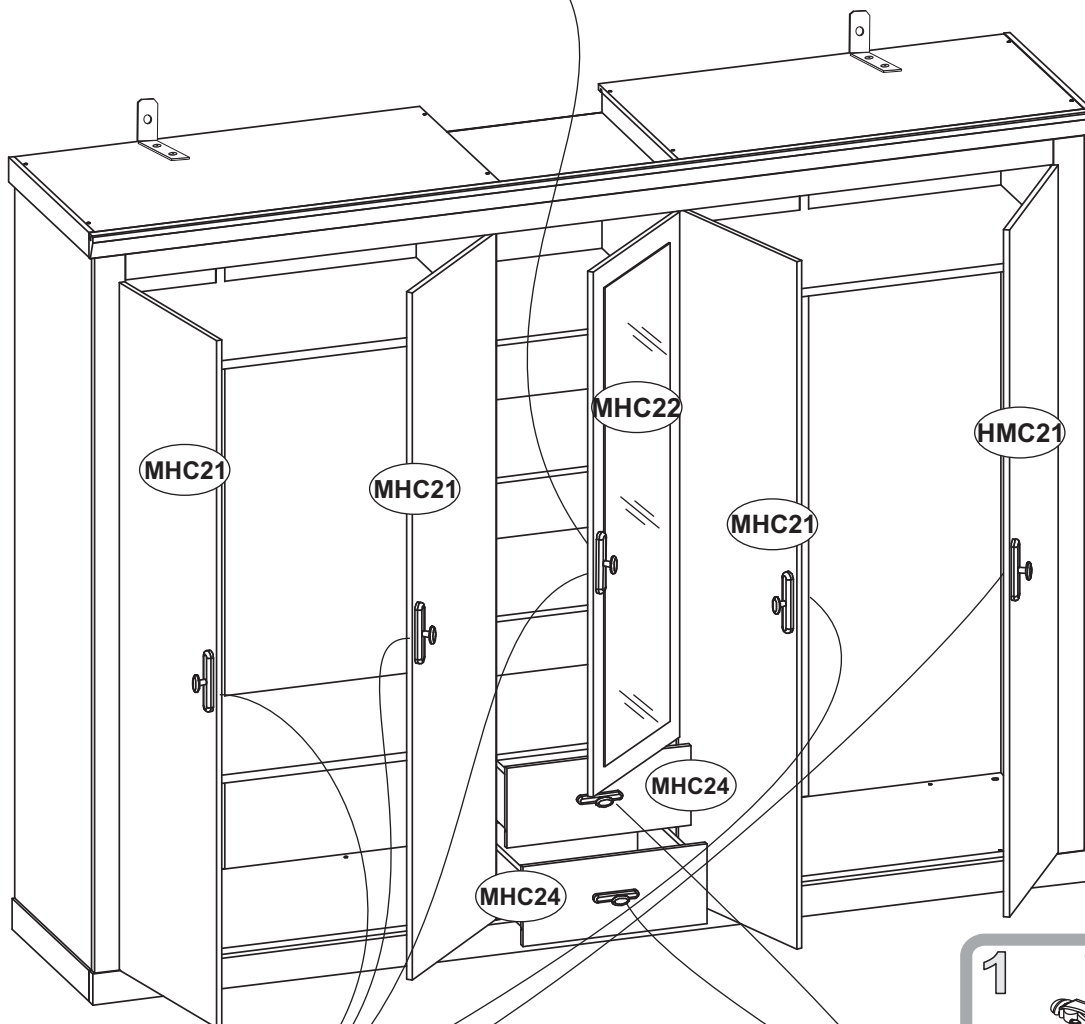
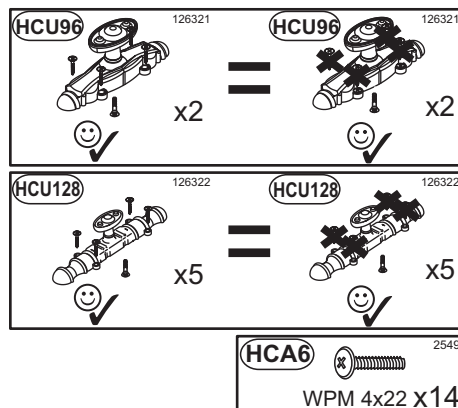
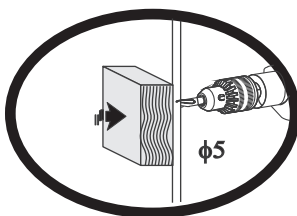


HCZ4 + HCD14



# 29B

## Option R



# FLORENZ 85M

D

GB

CZ

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HR

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SK

SLO

RO

RUS

S

ES

TR

## Unser Direktservice für Beschlagteile

Sollte Ihnen ein Beschlagteil fehlen, können Sie diese Servicekarte direkt an die untenstehende Adresse mailen. Wir können allerdings nur Beschlagteile auf diesem Wege verschicken. Sollten Sie eine andere Beanstandung an Ihrem Möbelstück haben, so wenden Sie sich bitte direkt an Ihr Möbelhaus.

## Our direct order service for fitting

If a fitting part is missing, you can e-mail this service card directly to the address below. However, we can only send fitting parts in this way. If you have any other cause for complaint concerning your item of furniture, please contact your furniture store directly.

## Naše přímé služby pro kování

Chybí-li vám nějaký díl z kování, můžete tuto servisní kartu odeslat e-mailem přímo na níže uvedenou adresu. Touto cestou však můžeme rozeslat jen díly kování. Pokud byste reklamovali jiný díl nábytku, obraťte se přímo na svého prodejce nábytku.

## Bien étudier la notice de montage

Si l'un vous manque une ferrure, veuillez envoyer directement la présente carte service à l'adresse e-mail indiquée ci-dessous. Cependant, ceci nous permet uniquement d'envoyer des ferrures. Pour tout autre type de réclamation concernant votre meuble, veuillez contacter directement votre magasin d'ameublement.

## Il nostro servizio diretto per l'ordine della ferramenta

Qualora Vi dovesse mancare un pezzo di fissaggio, allora Vi preghiamo di inviare questa carta di servizio immediatamente all'indirizzo sottostante. Possiamo inviare i pezzi di fissaggio solamente per mezzo di questo procedimento. Qualora dovete avere qualche altra reclamazione in merito al mobile, allora Vi preghiamo di rivolgervi direttamente al Vostro Negozio di mobili.

## Нашата директна услуга за обков

Ако липсват части от комплекта, попълнете настоящата сервисна карта и ни я изпратете на e-mail адреса, посочен по-долу. По този начин можем да доставяме само липсващи елементи от обкова. Ако установите други дефекти по мебелите, Ви съветваме да се обвърнете към мебелната къща/магазин, от който сте закупили стоката.

## Onze directservice voor losse onderdelen

Wanneer er een onderdeel ontbreekt, kunt u deze servicekaart direct aan onderstaand e-mailadres sturen. Wij kunnen langs deze weg echter alleen beslagdelen versturen. Mocht u een ander probleem aan uw meubel hebben, verzoeken wij u contact op te nemen met uw meubeldealer.

## Nasz bezpośredni serwis części montażowych

Jeżeli brakuje części koniecznych do montażu, prosimy o przesłanie nam niniejszej karty serwisowej na niżej podany adres e-mailowy. W ten sposób możemy przysłać Państwu tylko brakujące części. W przypadku innych reklamacji dotyczących mebla, prosimy zgłosić się do salonu meblowego, w którym został dokonany zakup.

## Servis za okove

U slučaju da nedostaje neki od dijelova molimo vas da na dolje navedenu mail adresu pošaljete ovaj servisni obrazac. Na ovaj način mogu se dostaviti samo okovi. U slučaju da imate dodatne prigovore vezane uz komad namještaja molimo vas da se obratite izravno trgovini namještaja gdje je isti kupljen.

## Direktszolgáltatunk vasalatok esetén

Ha hiányzik egy vasalat, ezt a kártyát közvetlenül elküldheti az alább található címre. Azonban csakis vasalatokat tudunk így küldeni. Amennyiben másfajta reklamáció áll fenn bútorárbaját illetően, forduljon közvetlenül a bútorházhoz.

## Náš priamy servis pre časti kovania

Ak by Vám chýbala nejaká časť kovania, môžete poslať túto servisnú kartu poslať e-mailom na nižšie uvedenú adresu. Dieľu kovania vieme poslať iba týmto spôsobom. Ak by ste mali inú reklamáciu ohľadom Vášho nábytku, obráťte sa priamo na Vašu predajňu nábytku.

## Naše direktne uslužne storitve za okovje

Če vam manjka kakšno okovje, lahko to servisno kartico pošljete po e-pošti direktno na spodnji naslov. Po tej poti vam lahko pošljemo samo okovje. Če želite reklamirati kakšen drug del pohištva, se obrnite neposredno na vašo trgovino pohištva.

## Service-ul nostru direct pentru feronerie

În cazul în care vă lipsește o piesă de feronerie puteți să trimiteți direct acest card de service prin e-mail la adresa de mai jos. Noi nu putem expedia piese de feronerie decât pe această cale. Dacă aveți o altă reclamație referitoare la piesa de mobilier, atunci vă rugăm să vă adresați direct la magazinul dvs. de mobilă.

## Наш прямой сервис для поставок фурнитуры

Если окажется, что Вам не хватает того или иного элемента фурнитуры, Вы можете отправить сервисную карту по факсу непосредственно на нижеприведенный адрес электронной почты. Однако, таким образом мы можем пересылать лишь фурнитуру. Если же у Вас возникнут иные претензии относительно приобретенной мебели, пожалуйста, обращайтесь непосредственно в организацию, осуществившую продажу.

## Vår direktservice för beslagdelar

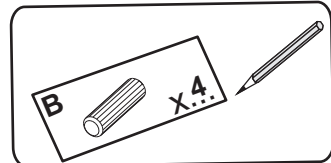
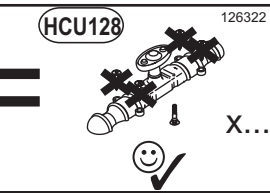
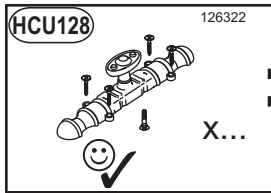
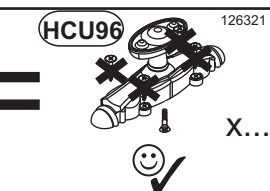
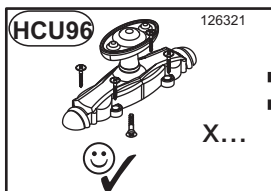
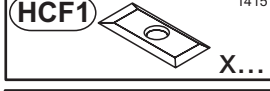
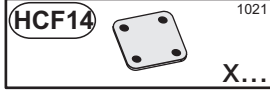
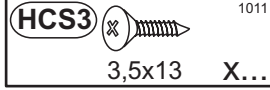
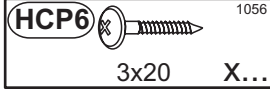
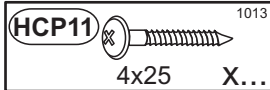
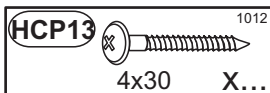
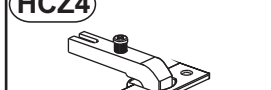
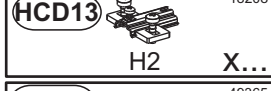
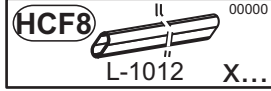
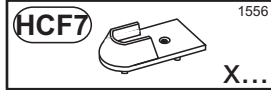
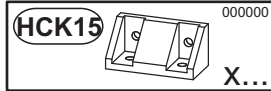
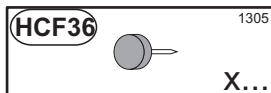
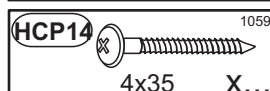
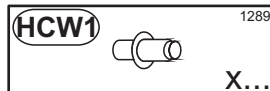
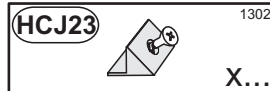
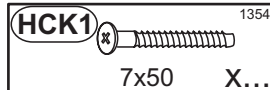
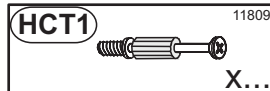
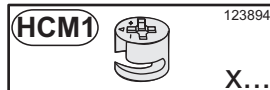
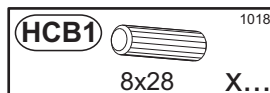
Om du saknar en beslagdel kan du skicka detta servicekort direkt till e-postadressen som anges nedan. Tänk på att detta är den enda möjligheten att skicka beslagdelar till dig. Om du vill klamera din möbel av en annan anledning måste du kontakta ditt möbelhus direkt.

## Nuestro servicio directo para accesorios

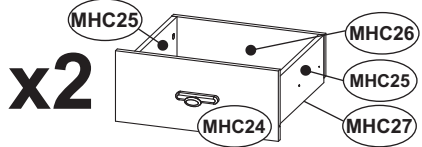
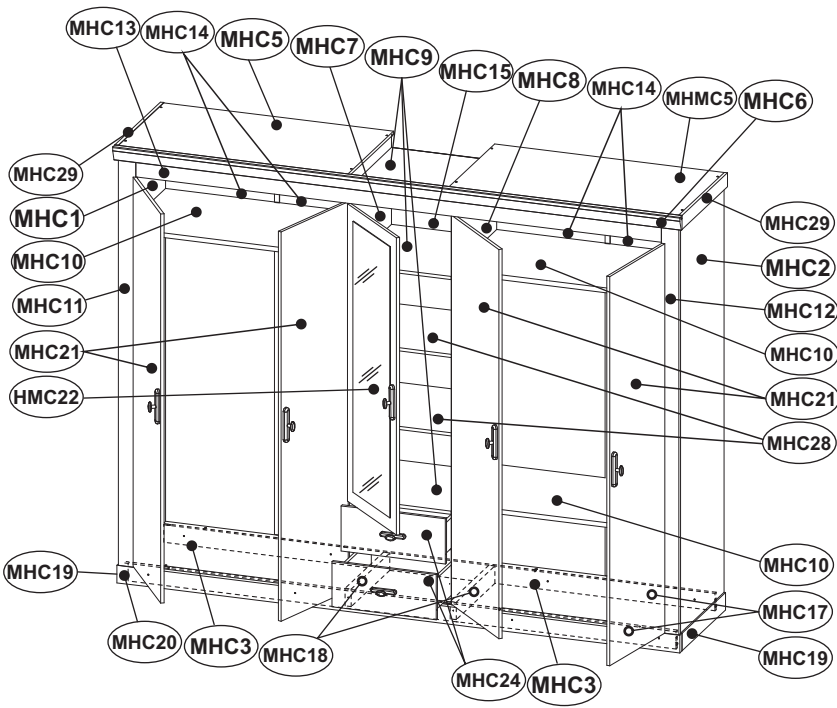
Si le falta algún accesorio, puede enviar esta tarjeta de servicio directamente a la siguiente dirección. No obstante, por este método solo podemos enviar accesorios. Si tiene alguna otra objeción sobre su mueble, consulte directamente con su mueblería.

## Donatilar için doğrudan servisimiz

Bir donatınız eksikse bu servis kartını doğrudan aşağıda bulunan adrese doğrudan mail yazabilirsiniz. Sadece bu yolla donatıları gönderebiliriz. Mobilyanızda başka şikayetleriniz varsa lütfen doğrudan mobilya satıcınıza danışın.



FLORENZ 85M



**D** Unser Direktservice für Beschlagteile  
Sollte Ihnen ein Beschlagteil fehlen, können Sie diese Servicekarte direkt an die untenstehende Adresse mailen. Wir können allerdings nur Beschlagteile auf diesem Wege verschicken. Sollten Sie eine andere Beanstandung an Ihrem Möbelstück haben, so wenden Sie sich bitte direkt an Ihr Möbelhaus.

**GB** Our direct order service for fittings  
If a fitting part is missing, you can e-mail this service card directly to the address below. However, we can only send fitting parts in this way. If you have any other cause for complaint concerning your item of furniture, please contact your furniture store directly.

**CZ** Naše přímé služby pro kování  
Chybí-li vám nějaký díl z kování, můžete tuto servisní kartu odeslat e-mailem přímo na níže uvedenou adresu. Touto cestou však můžeme zoslat jen díly kování. Pokud byste reklamovali jiný díl nábytku, obraťte se přímo na svého prodejce nábytku.

**F** Bien étudier la notice de montage  
S'il vous manque une ferrure, veuillez envoyer directement la présente carte service l'adresse e-mail indiquée ci-dessous. Cependant, ceci nous permet uniquement d'envoyer des ferrures. Pour tout autre type de réclamation concernant votre meuble, veuillez contacter directement votre magasin d'ameublement.

**I** Il nostro servizio diretto per l'ordine della ferramenta  
Qualora Vi dovesse mancare un pezzo di fissaggio, allora Vi preghiamo di inviare questa carta di servizio immediatamente all'indirizzo sottostante. Possiamo inviare i pezzi di fissaggio solamente per mezzo di questo procedimento. Qualora dovete avere qualche altra reclamazione in merito al mobile, allora Vi preghiamo di rivolgerVi direttamente al Vostro Negozio di mobili.

**BG** Нашата директна услуга за обкова  
Ако липсват части от комплекта, попълнете настоящата сервисна карта и ни я изпратете на e-mail адреса, посочен по-долу. По този начин можем да доставим само липсващи елементи от обкова. Ако установите други дефекти по мебелите, Ви съветваме да се обърнете към мебелната къща/магазин, от който сте закупили стоката.

**NL** Onze directservice voor losse onderdelen  
Wanneer er een onderdeel ontbreekt, kunt u deze servicekaart direct aan onderstaand e-mailadres sturen. Wij kunnen lange deze weg echter alleen beslagdelen versturen. Mocht u een ander probleem aan uw meubel hebben, verzoeken wij u contact op te nemen met uw meubeldealer.

**PL** Nasz bezpośredni serwis części montażowych  
Jeżeli brakuje części koniecznych do montażu, prosimy o przesłanie nam niniejszej karty serwisowej na niżej podany adres e-mailowy. W ten sposób możemy przelać Państwu tylko brakujące części. W przypadku innych reklamacji dotyczących mebla, prosimy zgłosić się do salonu meblowego, w którym został dokonany zakup.

**HR** Servis za okove  
U slučaju da nedostaje neki od dijelova molimo vas da na dolje navedenu mail adresu pošaljete ovaj servisni obrazac. Na ovaj način mogu se dostaviti samo okovi. U slučaju da imate dodatne prigovore vezane uz komad namještaja molimo vas da se obratite izravno trgovini namještaja gdje je isti kupljen.

**HU** Direktszolgáltatunk vasalátok esetén  
Ha hiányzik egy vasalat, ezt a kártyát közvetlenül elküldheti az alább található címre. Azonban csak vasalátokat tudunk így küldeni. Amennyiben másfajta reklamáció áll fenn bútorárbaját illetően, forduljon közvetlenül a bútoráruházhoz.

**SK** Naš priamy servis pre časti kovania  
Ak by Vám chýbala nejaká časť kovania, môžete poslať túto servisnú kartu poslať e-mailom na nižšie uvedenú adresu. Diely kovania vieme poslať iba týmto spôsobom. Ak by ste mali inú reklamáciu ohľadom Vašho nábytku, obráťte sa priamo na Vašu predajňu nábytku.

**SLO** Naše direktne uslužne storitve za okovje  
Če vam manjka kakšno okovje, lahko to serviso kartico pošljete po e-pošti direktno na spodnji naslov. Po tej poti vam lahko pošljemo samo okovje. Če želite reklamirati kakšen drug del pohištva, se obrnite neposredno na vašo trgovino pohištva.

**RO** Service-ul nostru direct pentru feronerie  
În cazul în care vă lipsește o piesă de feronerie puteți să trimiteți direct acest card de service prin e-mail la adresa de mai jos. Noi nu putem expedia piese de feronerie decât pe această cale. Dacă aveți o altă reclamație referitoare la piesa de mobilier, atunci vă rugăm să vă adresați direct la magazinul dvs. de mobilă.

**RUS** Наш прямой сервис для поставок фурнитуры  
Если окажется, что Вам не хватает того или иного элемента фурнитуры, Вы можете отправить сервисную карту по факсу непосредственно на нижеприведенный адрес электронной почты. Однако, таким образом мы можем пересылать лишь фурнитуру. Если же у Вас возникнут иные претензии относительно приобретенной мебели, пожалуйста, обращайтесь непосредственно в организацию, осуществившую продажу.

**S** Vår direktservice för beslagdelar  
Om du saknar en beslagsdel kan du skicka detta servicekort direkt till e-postadressen som anges nedan. Tänk på att detta är den enda möjligheten att skicka beslagsdelar till dig. Om du vill reklamera din möbel av en annan anledning måste du kontakta ditt möbelhus direkt.

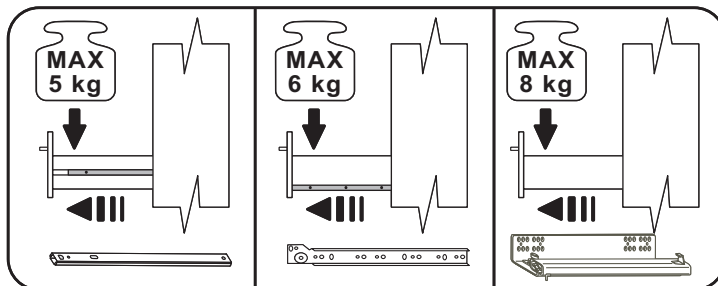
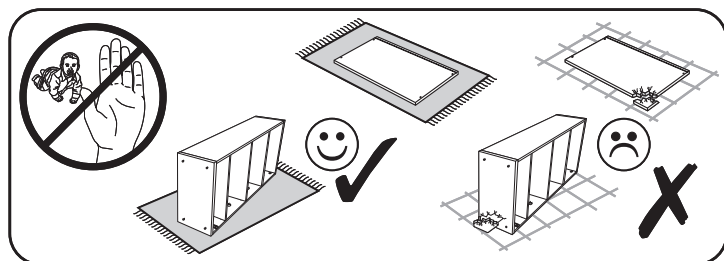
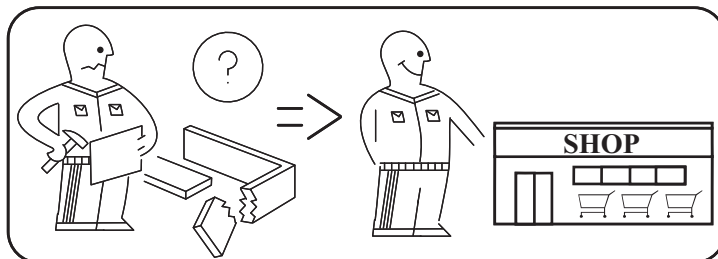
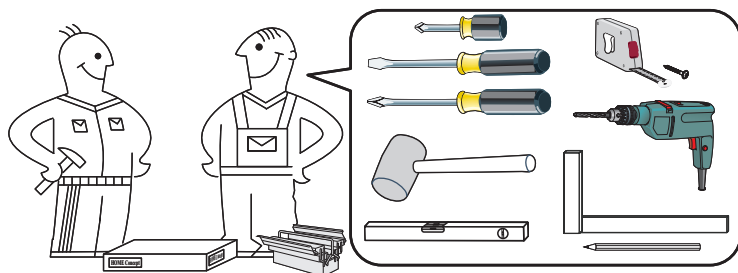
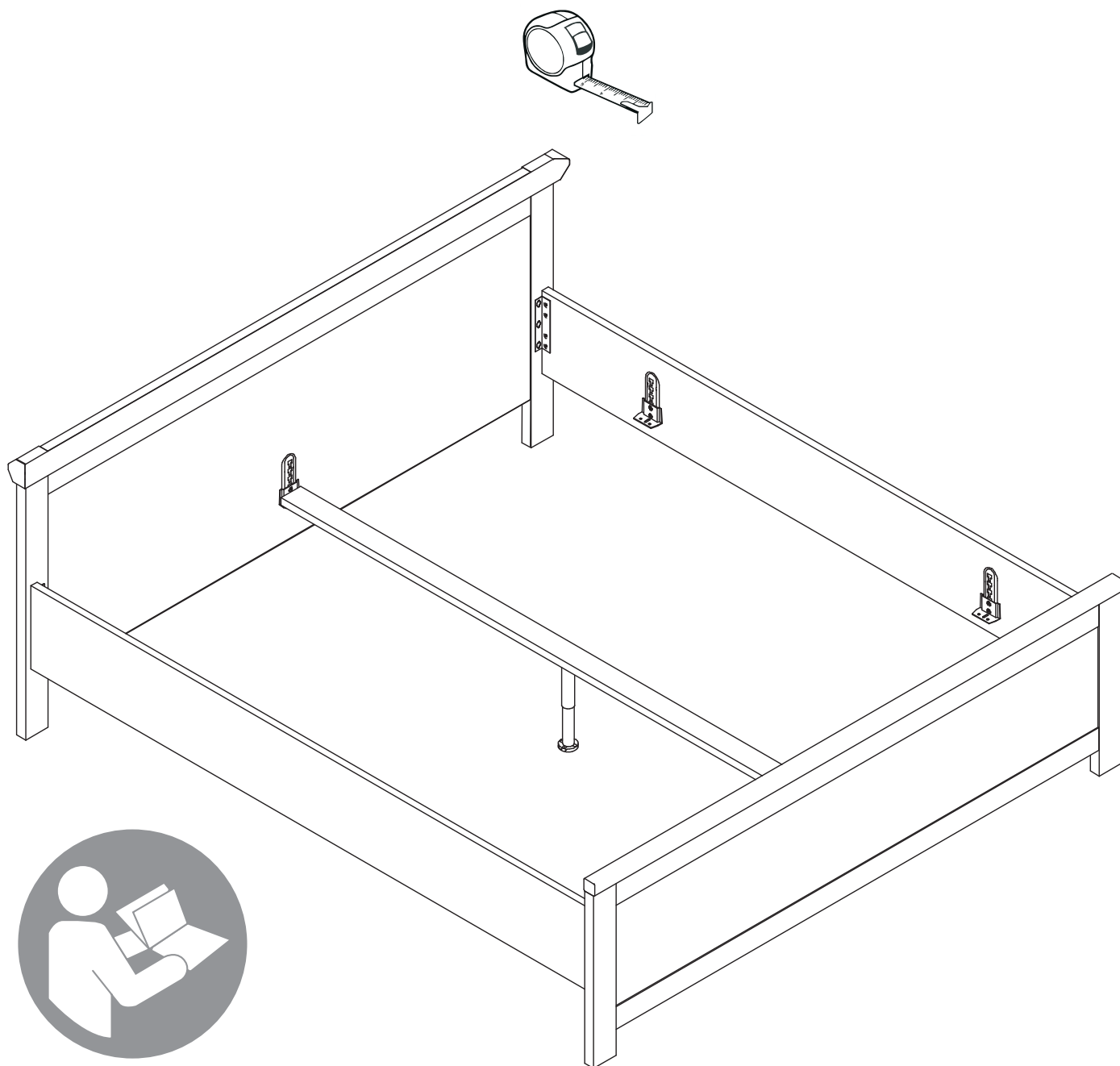
**ES** Nuestro servicio directo para accesorios  
Si le falta algún accesorio, puede enviar esta tarjeta de servicio directamente a la siguiente dirección. No obstante, por este método solo podemos enviar accesorios. Si tiene alguna otra objeción sobre su mueble, consulte directamente con su mueblería.

**TR** Donatılar için doğrudan servisiniz  
Bir donatınız eksikse bu servis kartını doğrudan aşağıda bulunan adrese doğrudan mail yazabilirsiniz. Sadece bu yolla donatıları gönderebiliriz. Mobilyanızda başka şikayetleriniz varsa lütfen doğrudan mobilya satıcınıza danışın.

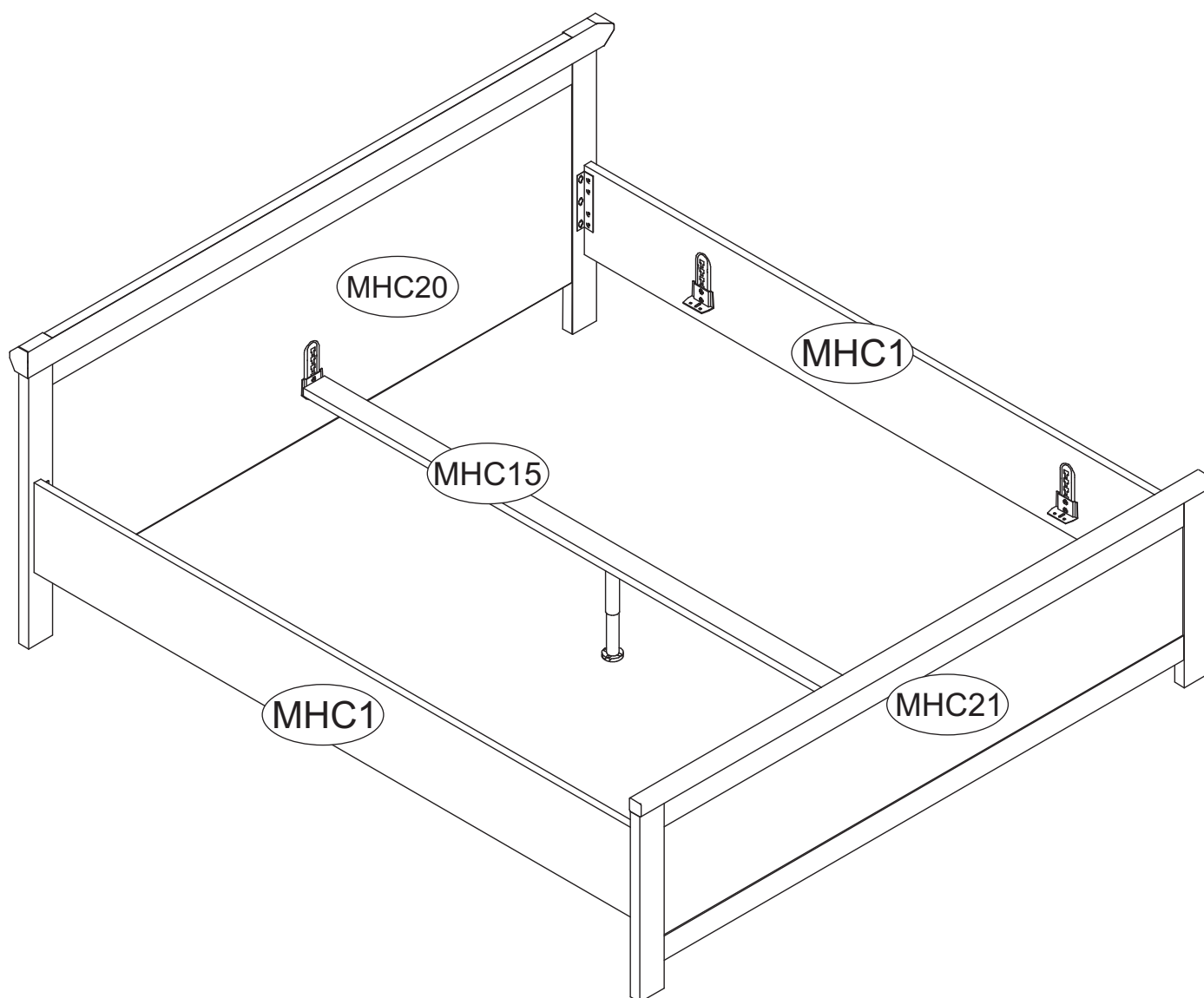
|      |      |     |    |     |
|------|------|-----|----|-----|
| MHC1 | 1910 | 549 | 15 | 3/6 |
| MHC2 | 1910 | 549 | 15 | 3/6 |
| MHC3 | 1020 | 529 | 15 | 2/6 |
| MHC5 | 1052 | 586 | 15 | 1/6 |
| MHC6 | 2599 | 65  | 28 | 6/6 |
| MHC7 | 1910 | 529 | 15 | 4/6 |
| MHC8 | 1910 | 529 | 15 | 4/6 |
| MHC9 | 466  | 529 | 15 | 1/6 |
| MHC1 | 1020 | 529 | 22 | 2/6 |
| MHC1 | 1910 | 80  | 22 | 6/6 |
| MHC1 | 1910 | 80  | 22 | 6/6 |
| MHC1 | 2408 | 120 | 22 | 6/6 |
| MHC1 | 1915 | 516 | 3  | 3/6 |

|      |      |     |    |     |
|------|------|-----|----|-----|
| MHC1 | 1443 | 480 | 3  | 3/6 |
| MHC1 | 2523 | 80  | 15 | 6/6 |
| MHC1 | 485  | 80  | 28 | 6/6 |
| MHC1 | 547  | 80  | 28 | 6/6 |
| MHC2 | 2579 | 80  | 28 | 6/6 |
| MHC2 | 1784 | 478 | 15 | 5/6 |
| MHC2 | 1363 | 478 | 18 | 4/6 |
| MHC2 | 478  | 207 | 15 | 1/6 |
| MHC2 | 396  | 140 | 15 | 1/6 |
| MHC2 | 447  | 126 | 15 | 1/6 |
| MHC2 | 428  | 417 | 3  | 1/6 |
| MHC2 | 465  | 521 | 15 | 1/6 |
| MHC2 | 572  | 65  | 15 | 1/6 |

# FLORENZ 94M

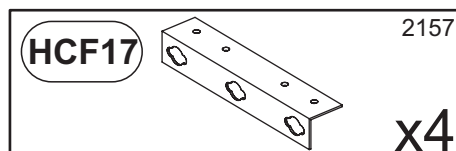
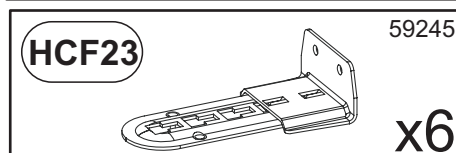
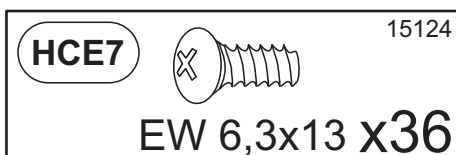
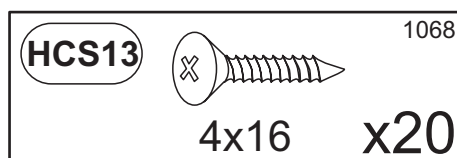
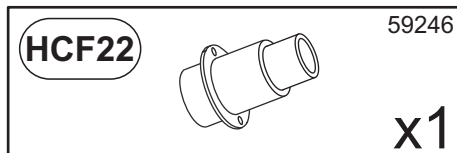
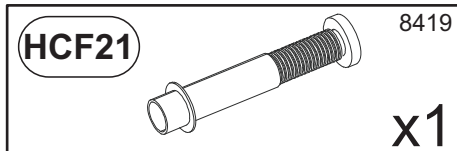
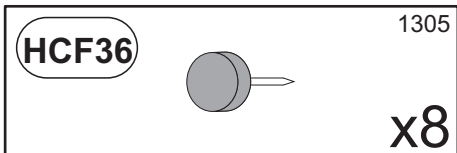
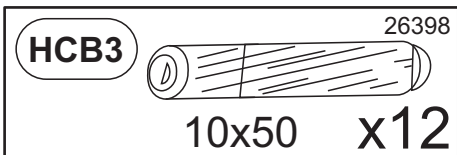


# FLORENZ 94M



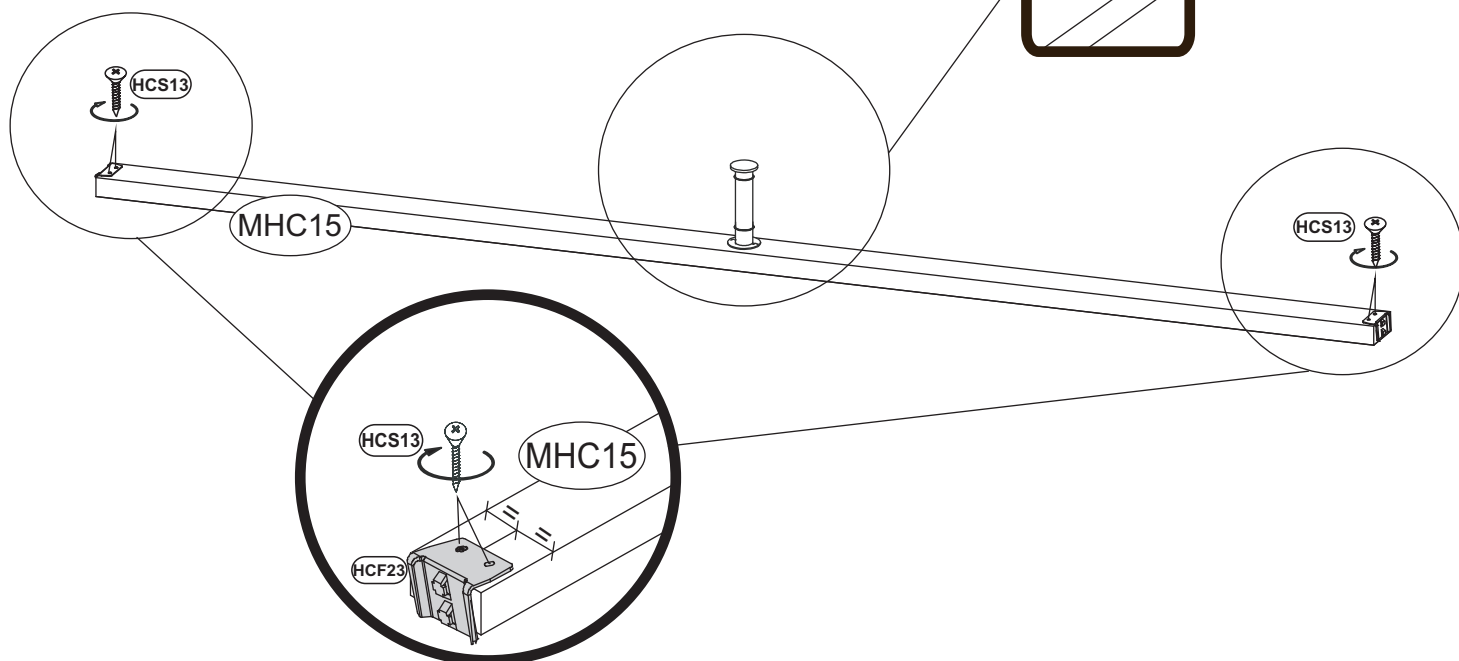
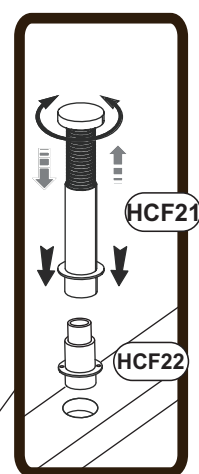
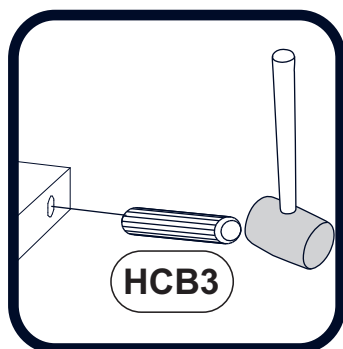
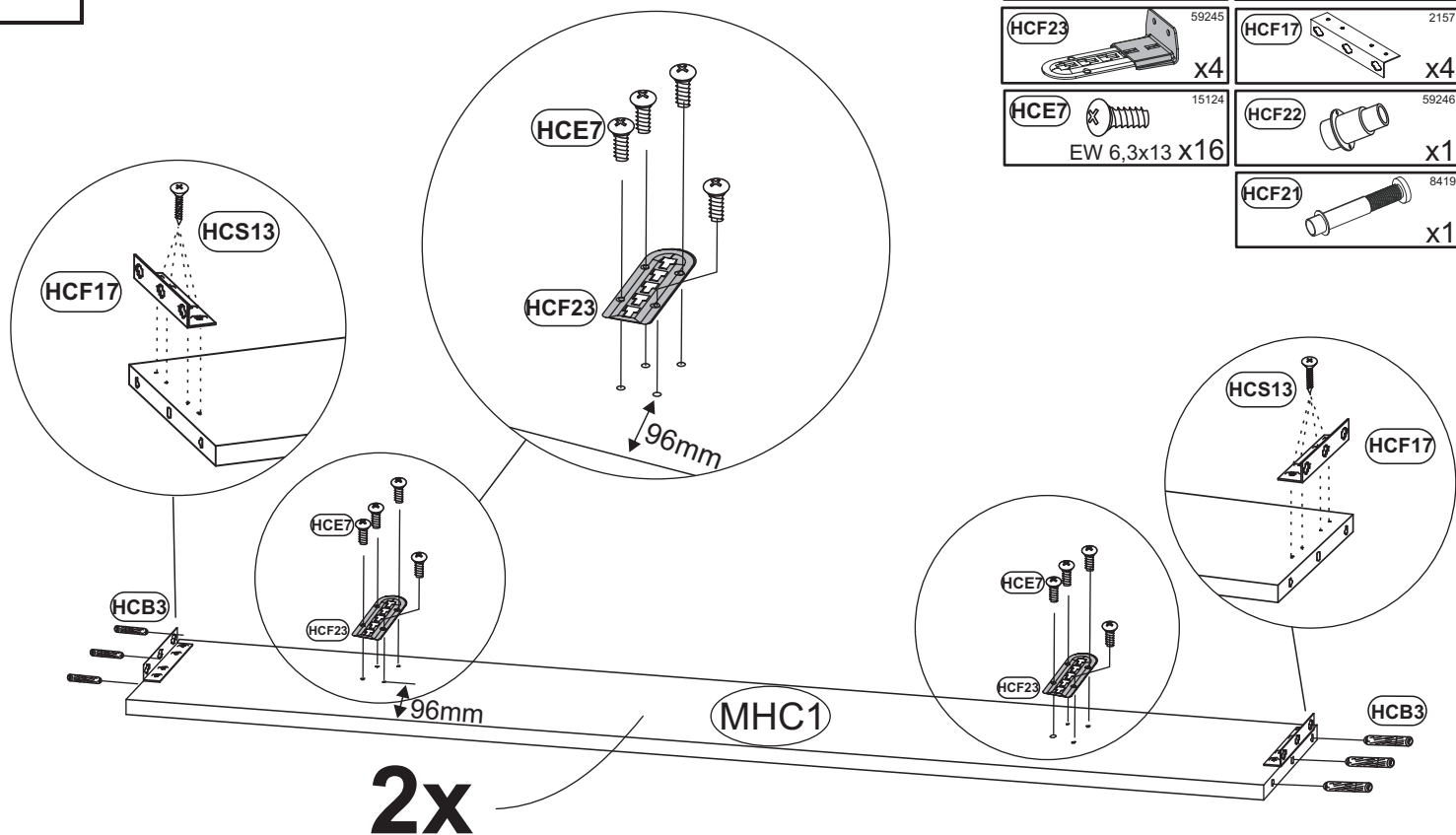
|       |      |     |    |     |
|-------|------|-----|----|-----|
| MHC1  | 2000 | 258 | 22 | 2/2 |
| MHC15 | 1986 | 70  | 24 | 2/2 |
| MHC20 | 1948 | 854 | 60 | 1/2 |
| MHC21 | 1888 | 571 | 38 | 1/2 |

# FLORENZ 94M

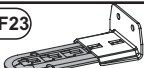


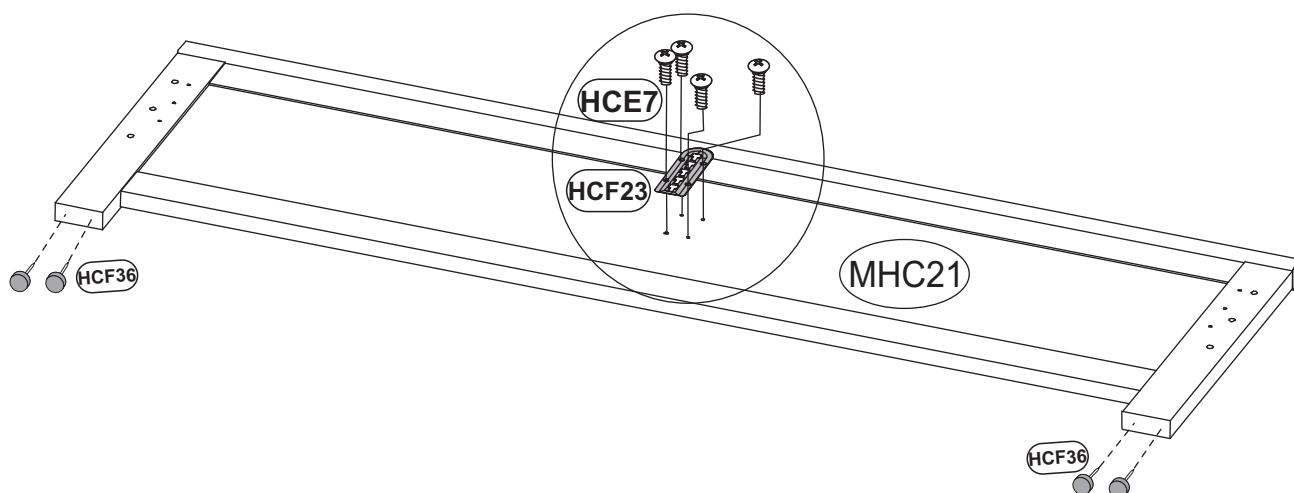
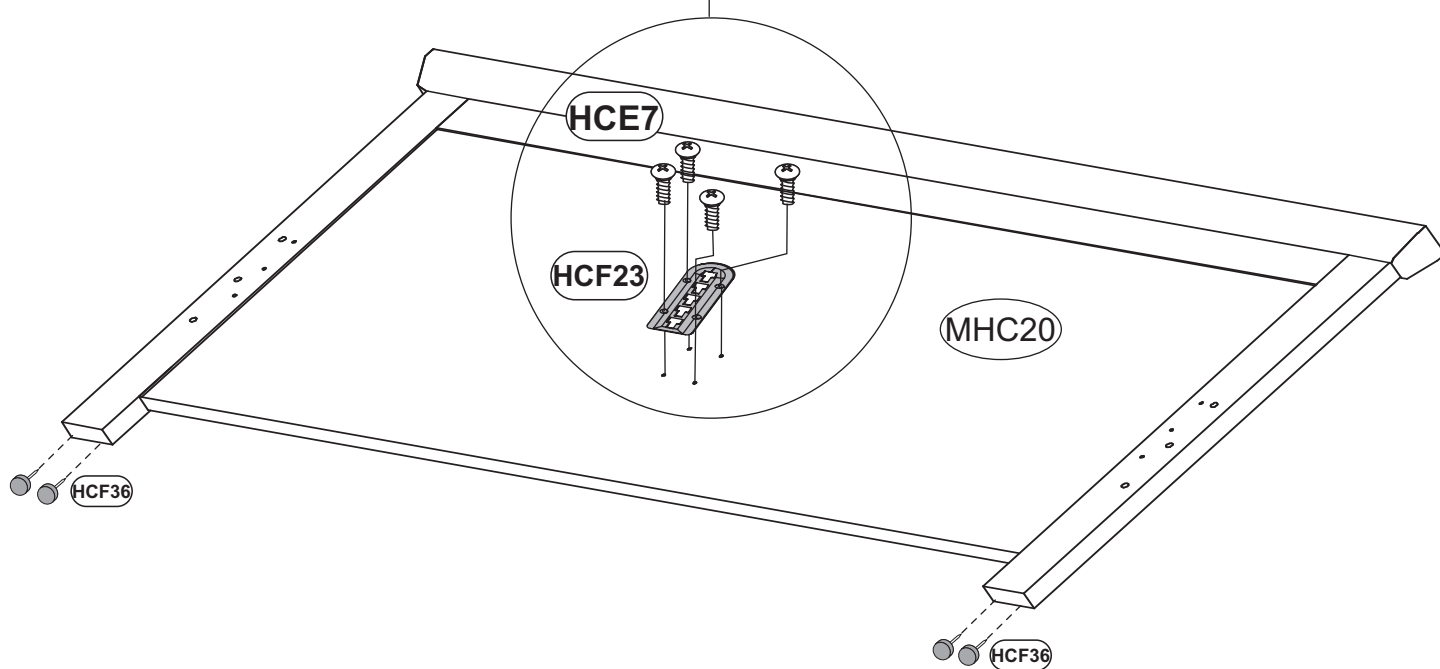
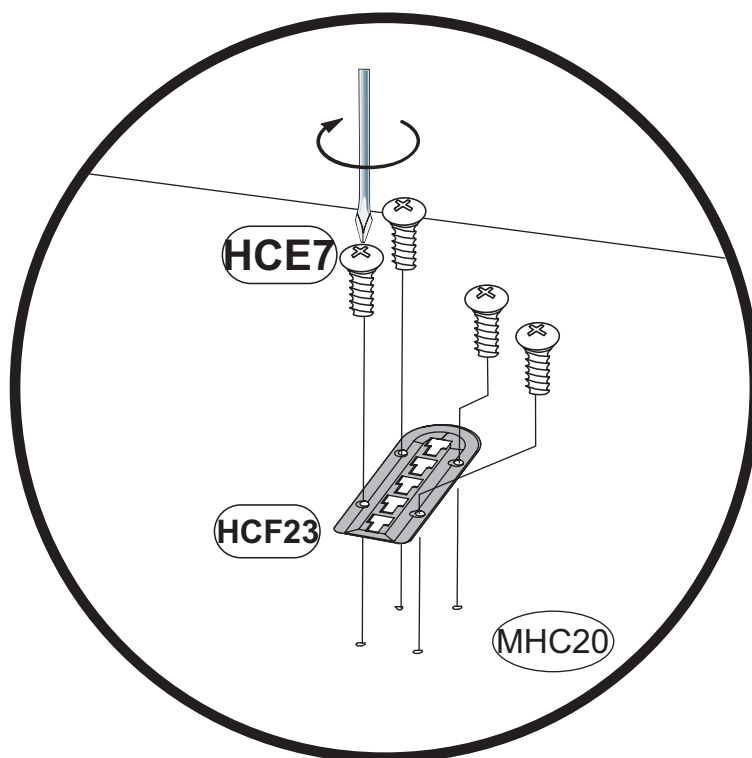
# 1

|                       |       |                      |       |
|-----------------------|-------|----------------------|-------|
| HCS13<br>4x16<br>x20  | 1068  | HCB3<br>10x50<br>x12 | 26398 |
| HCF23<br>x4           | 59245 | HCF17<br>x4          | 2157  |
| HCE7<br>EW 6,3x13 x16 | 15124 | HCF22<br>x1          | 59246 |
|                       |       | HCF21<br>x1          | 8419  |

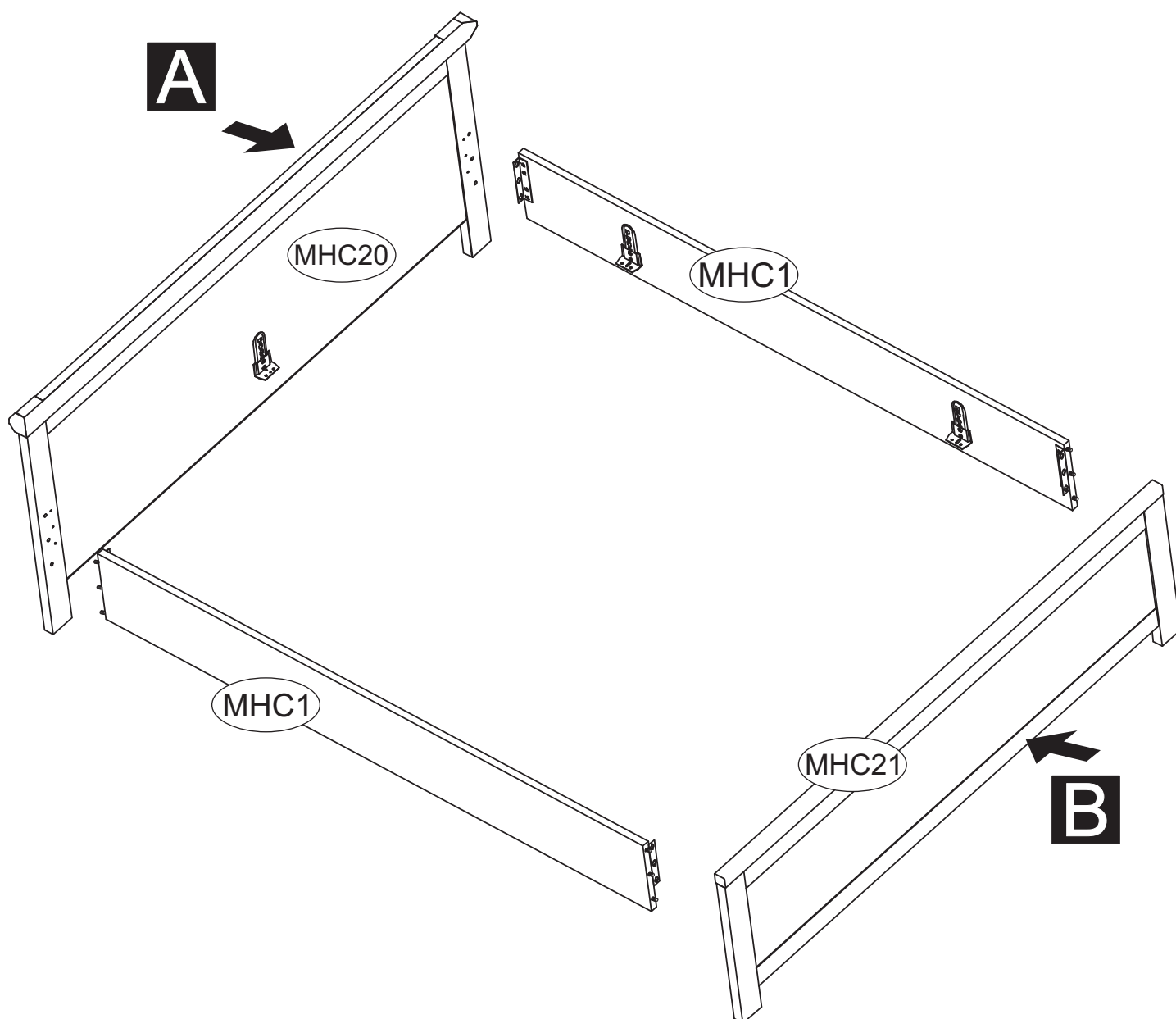


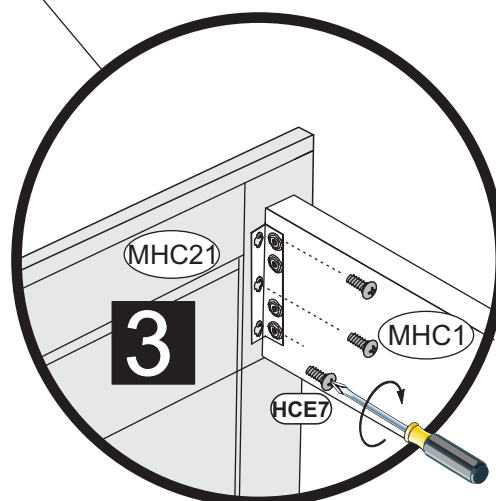
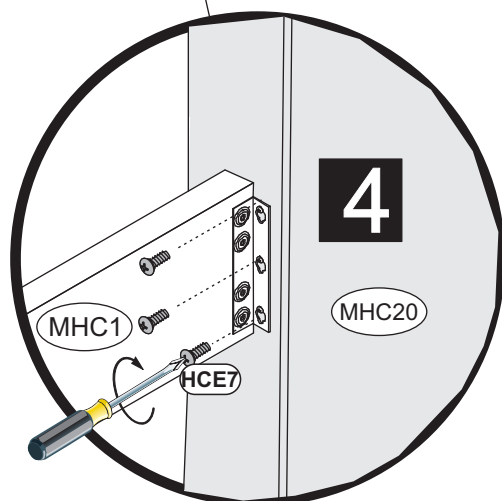
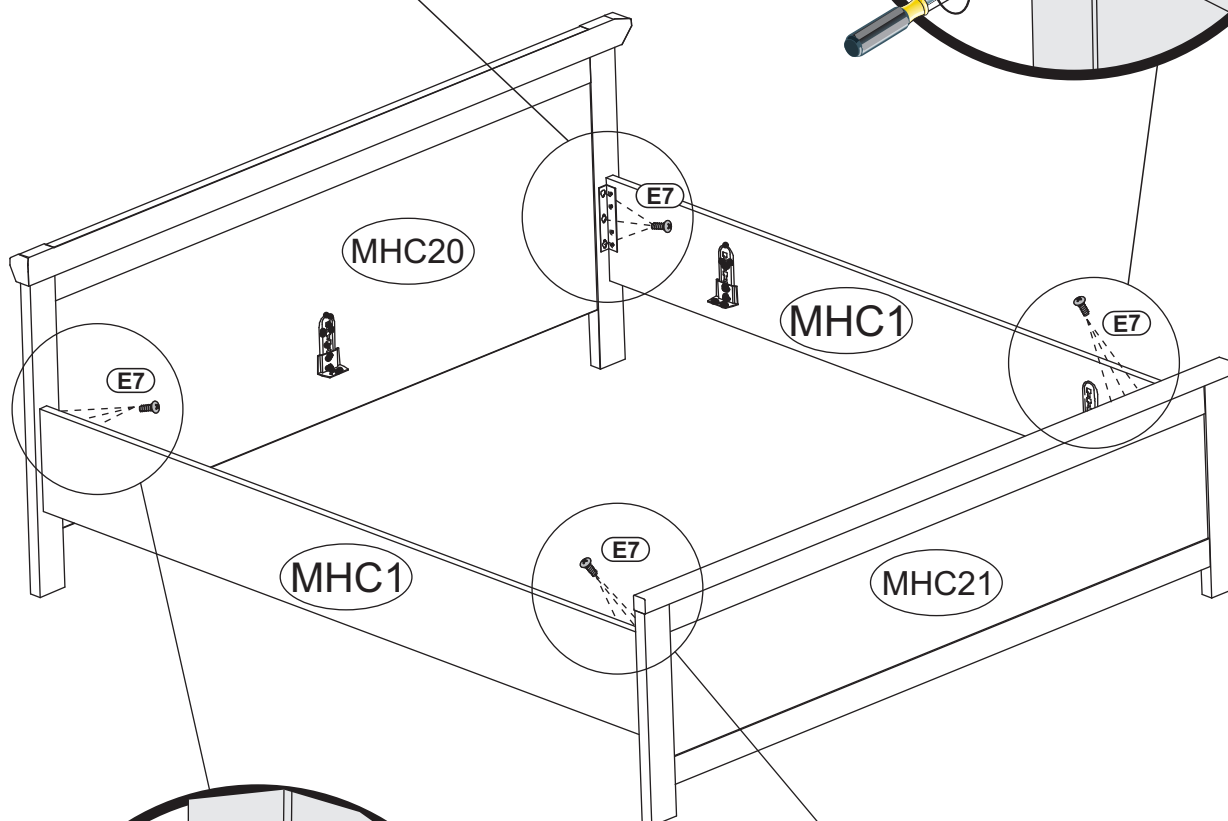
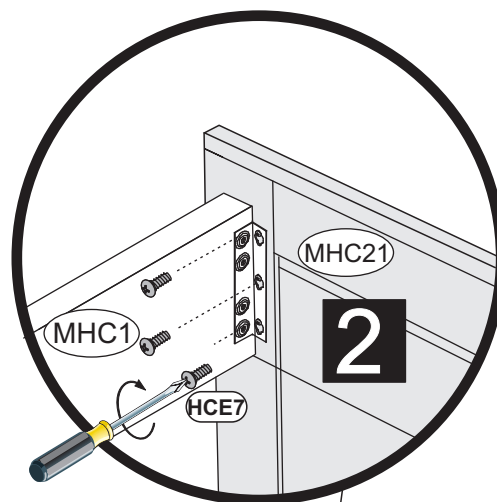
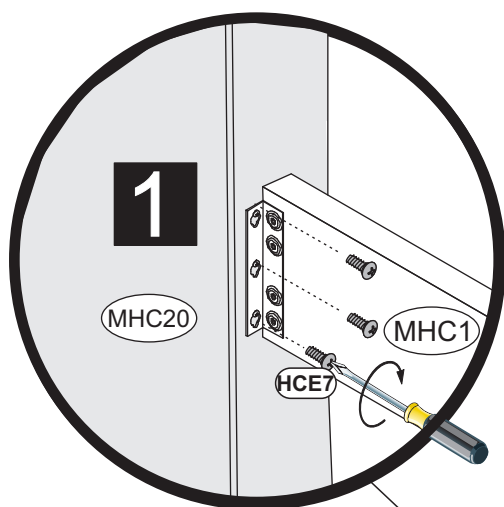
2

|       |                                                                                     |       |
|-------|-------------------------------------------------------------------------------------|-------|
| HCF23 |   | 59245 |
|       |                                                                                     | x2    |
| HCE7  |  | 15124 |
|       | EW 6,3x13                                                                           | x8    |
| HCF36 |  | 1305  |
|       |                                                                                     | x8    |

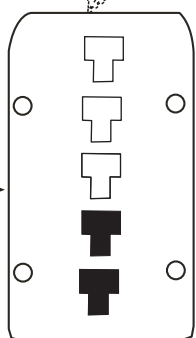
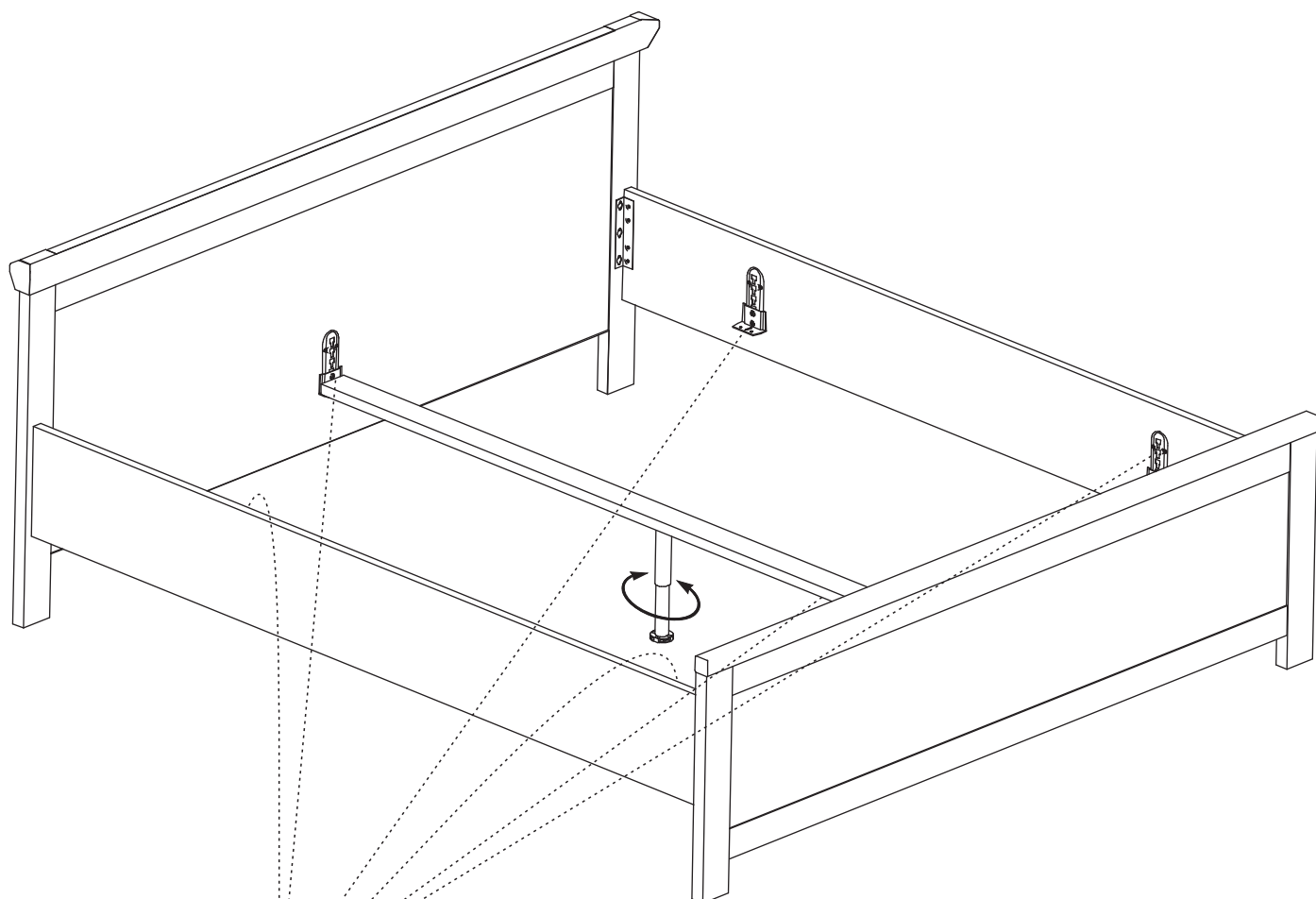


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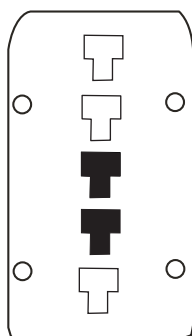




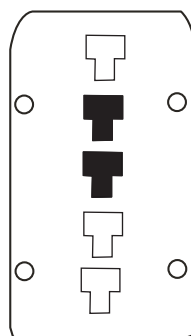
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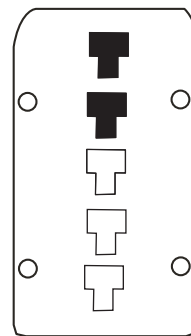
OPTION 1



OPTION 2



OPTION 3



OPTION 4

# FLORENZ 94M

**D** Unser Direktservice für Beschlagteile  
Sollte Ihnen ein Beschlagteil fehlen, können Sie diese Servicekarte direkt an die untenstehende Adresse mailen. Wir können allerdings nur Beschlagteile auf diesem Wege verschicken. Sollten Sie eine andere Beanstandung an Ihrem Möbelstück haben, so wenden Sie sich bitte direkt an Ihr Möbelhaus.

**GB** Our direct order service for fitting  
If a fitting part is missing, you can e-mail this service card directly to the address below. However, we can only send fitting parts in this way. If you have any other cause for complaint concerning your item of furniture, please contact your furniture store directly.

**CZ** Naše přímé služby pro kování  
Chybí-li vám nějaký díl z kování, můžete tuto servisní kartu odeslat e-mailem přímo na níže uvedenou adresu. Touto cestou však můžeme rozesílat jen díly kování. Pokud byste reklamovali jiný díl nábytku, obraťte se přímo na svého prodejce nábytku.

**F** Bien étudier la notice de montage  
S'il vous manque une ferrure, veuillez envoyer directement la présente carte service à l'adresse e-mail indiquée ci-dessous. Cependant, ceci nous permet uniquement d'envoyer des ferrures. Pour tout autre type de réclamation concernant votre meuble, veuillez contacter directement votre magasin d'ameublement.

**I** Il nostro servizio diretto per l'ordine della ferramenta  
Qualora Vi dovesse mancare un pezzo di fissaggio, allora Vi preghiamo di inviare questa carta di servizio immediatamente all'indirizzo sottostante. Possiamo inviare i pezzi di fissaggio solamente per mezzo di questo procedimento. Qualora dovete avere qualche altra reclamazione in merito al mobile, allora Vi preghiamo di rivolgervi direttamente al Vostro Negozio di mobili.

**BG** Нашата директна услуга за обикол  
Ако липсват части от комплекта, попълнете настоящата сервисна карта и ни я изпратете на e-mail адреса, посочен по-долу. По този начин можем да доставяме само липсващи елементи от обкоба. Ако установите други дефекти по мебелите, Ви съветваме да се обвържете към мебелната къща/магазин, от който сте закупили стоката.

**NL** Onze directservice voor losse onderdelen  
Wanneer er een onderdeel ontbreekt, kunt u deze servicekaart direct aan onderstaand e-mailadres sturen. Wij kunnen langs deze weg echter alleen beslagdelen versturen. Mocht u een ander probleem aan uw meubel hebben, verzoeken wij u contact op te nemen met uw meubeldealer.

**PL** Nasz bezpośredni serwis części montazowych  
Jeżeli brakuje części koniecznych do montażu, prosimy o przesłanie nam niniejszej karty serwisowej na niżej podany adres e-mailowy. W ten sposób możemy przesyłać Państwu tylko brakujące części. W przypadku innych reklamacji dotyczących mebla, prosimy zgłosić się do salonu meblowego, w którym został dokonany zakup.

**HR** Servis za okove  
U slučaju da nedostaje neki od dijelova molimo vas da na dolje navedenu mail adresu pošaljete ovaj servisni obrazac. Na ovaj način mogu se dostaviti samo okovi. U slučaju da imate dodatne prigovore vezane uz komad namještaja molimo vas da se obratite izravno trgovini namještaja gdje je isti kupljen.

**HU** Direktszoqlátatunk vasalatoz esetén  
Ha hiányzik egy vasalat, ezt a kártyát közvetlenül elküldheti az alább található címre. Azonban csak a vasalatozat tudunk így küldeni. Amennyiben másfajta reklamációt áll fenn bútordarabját illetően, forduljon közvetlenül a bútortárházhoz.

**SK** Naše priamy servis pro železi kovania  
Ak by Vám chýbala nejaká časť kovania, môžete poslať túto servisnú kartu poslať e-mailom na nižšie uvedené adresu. Diely kovania vieme poslať iba týmto spôsobom. Ak by ste mali inú reklamáciu ohľadom Vášho nábytku, obraťte sa priamo na Vašu predajňu nábytku.

**SLO** Naše direktno uslužne storitve za okovje  
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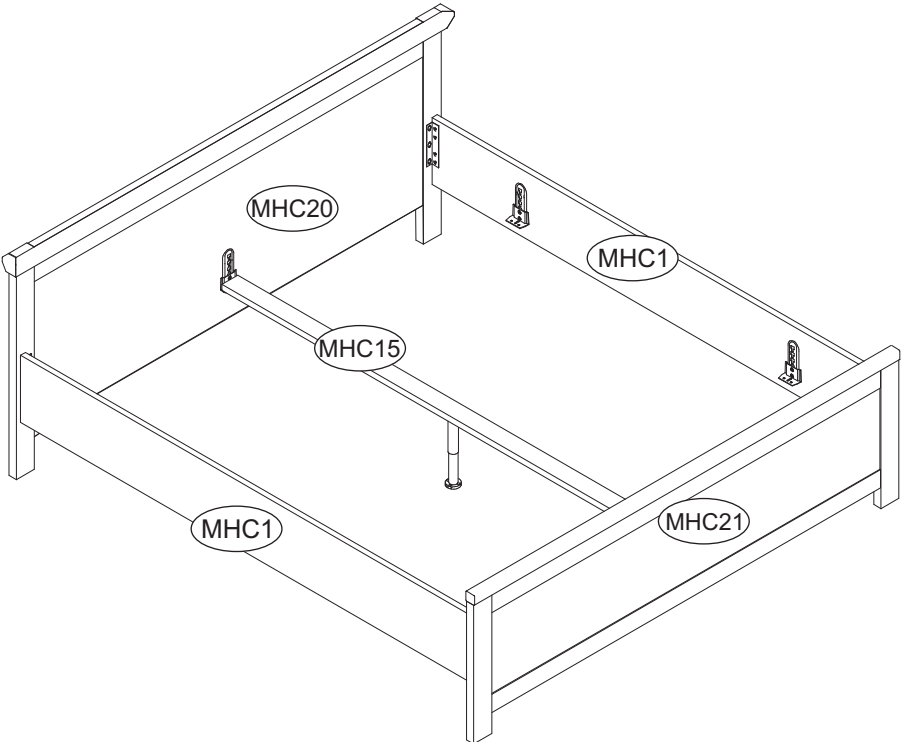
**RO** Service-ul nostru direct pentru feronerie  
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**S** Vår direktservice för beslagsdelar  
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**ES** Nuestro servicio directo para accesorios  
Si le falta algún accesorio, puede enviar esta tarjeta de servicio directamente a la siguiente dirección. No obstante, por este método solo podemos enviar accesorios. Si tiene alguna otra objeción sobre su mueble, consulte directamente con su mueblería.

**TR** Donatılar için doğrudan servisimiz  
Bir donatınız eksikse bu servis kartını doğrudan aşağıda bulunan adrese doğrudan mail yazabilirsiniz. Sadece bu yolla donatıları gönderebiliriz. Mobilyanızda başka şikayetleriniz varsa lütfen doğrudan mobilya satıcınıza danışın.



|       |      |     |    |     |
|-------|------|-----|----|-----|
| MHC1  | 2000 | 258 | 22 | 2/2 |
| MHC15 | 1986 | 70  | 24 | 2/2 |
| HMC20 | 1948 | 854 | 60 | 1/2 |
| MHC21 | 1888 | 571 | 38 | 1/2 |

# FLORENZ 94M

## Unser Direktservice für Beschlagteile

Sollte Ihnen ein Beschlagteil fehlen, können Sie diese Servicekarte direkt an die untenstehende Adresse mailen. Wir können allerdings nur Beschlagteile auf diesem Wege verschicken. Sollten Sie eine andere Beanstandung an Ihrem Möbelstück haben, so wenden sie sich bitte direkt an Ihr Möbelhaus.

## Our direct order service for fitting

If a fitting part is missing, you can e-mail this service card directly to the address below. However, we can only send fitting parts in this way. If you have any other cause for complaint concerning your item of furniture, please contact your furniture store directly.

## Náše přímé služby pro kování

Chybí-li vám nějaký díl z kování, můžete tuto servisní kartu odeslat e-mailem přímo na níže uvedenou adresu. Touto cestou však můžeme rozesílat jen díly kování. Pokud byste reklamovali jiný díl nábytku, obraťte se přímo na svého prodejce nábytku.

## Bien étudier la notice de montage

S'il vous manque une ferrure, veuillez envoyer directement la présente carte service à l'adresse e-mail indiquée ci-dessous. Cependant, ceci nous permet uniquement d'envoyer des ferrures. Pour tout autre type de réclamation concernant votre meuble, veuillez contacter directement votre magasin d'ameublement.

## Il nostro servizio diretto per l'ordine della ferramenta

Qualora Vi dovesse mancare un pezzo di fissaggio, allora Vi preghiamo di inviare questa carta di servizio immediatamente all'indirizzo sottostante. Possiamo inviare i pezzi di fissaggio solamente per mezzo di questo procedimento. Qualora dovete avere qualche altra reclamazione in merito al mobile, allora Vi preghiamo di rivolgervi direttamente al Vostro Negozio di mobili.

## Нашата директна услуга за обкоя

Ако липсват части от комплекта, попълнете настоящата сервисна карта и ни я изпратете на e-mail адреса, посочен по-долу. По този начин можем да доставяме само липсващи елементи от обкоя. Ако установите други дефекти по мебелите, Ви съветваме да се обърнете към мебелната къща/магазин, от който сте закупили стоката.

## Onze directservice voor losse onderdelen

Wanneer er een onderdeel ontbreekt, kunt u deze servicekaart direct aan onderstaand e-mailadres sturen. Wij kunnen langs deze weg echter alleen beslagdelen versturen. Mocht u een ander probleem aan uw meubel hebben, verzoeken wij u contact op te nemen met uw meubeldealer.

## Nasz bezpośredni serwis części montażowych

Jeżeli brakuje części koniecznych do montażu, prosimy o przesłanie nam niniejszej karty serwisowej na niżej podany adres e-mailowy. W ten sposób możemy przysłać Państwu tylko brakujące części. W przypadku innych reklamacji dotyczących mebla, prosimy zgłosić się do salonu meblowego, w którym został dokonany zakup.

## Servis za okove

U slučaju da nedostaje neki od dijelova molimo vas da na dolje navedenu mail adresu pošaljete ovaj servisni obrazac. Na ovaj način mogu se dostaviti samo okovi. U slučaju da imate dodatne prigovore vezane uz komad namještaja molimo vas da se obratite izravno trgovini namještaja gdje je isti kupljen.

## Direktszolgáltatunk vasalatok esetén

Ha hiányzik egy vasalat, ezt a kártyát közvetlenül elküldheti az alább található címre. Azonban csak vasalatoskat tudunk így küldeni. Amennyiben másfajta reklamáció áll fenn bútordarabját illetően, forduljon közvetlenül a bútortárházhoz.

## Náš priamy servis pre časti kovania

Ak by Vám chýbala nejaká časť kovania, môžete poslať túto servisnú kartu pošťou e-mailom na nižšie uvedenú adresu. Diely kovania vieme poslať iba týmto spôsobom. Ak by ste mali inú reklamáciu ohľadom Vášho nábytku, obráťte sa priamo na Vašu predajňu nábytku.

## Naše direktne službene storitve za okovje

Če vam manjka kakšno okovje, lahko to servisno kartico pošljete po e-pošti direktno na spodnji naslov. Po tej poti vam lahko pošljemo samo okovje. Če želite reklamirati kakšen drug del pohištva, se obrnite neposredno na vašo trgovino pohištva.

## Service-ul nostru direct pentru feronerie

În cazul în care vă lipsește o piesă de feronerie puteți să trimiteți direct acest card de service prin e-mail la adresa de mai jos. Noi nu putem expedia piese de feronerie decât pe această cale. Dacă aveți o altă reclamație referitoare la piesa de mobilier, atunci vă rugăm să vă adresați direct la magazinul dvs. de mobilă.

## Наш прямой сервис для поставок фурнитуры

Если окажется, что Вам не хватает того или иного элемента фурнитуры, Вы можете отправить сервисную карту по факсу непосредственно на нижеприведенный адрес электронной почты. Однако, таким образом мы можем пересылать лишь фурнитуру. Если же у Вас возникнут иные претензии относительно приобретенной мебели, пожалуйста, обращайтесь непосредственно в организацию, осуществившую продажу.

## Vir direktservice för beslagsdelar

Om du saknar en beslagsdel kan du skicka detta servicekort direkt till e-postadressen som anges nedan. Tänk på att detta är den enda möjligheten att skicka beslagsdelar till dig. Om du vill reklamera din möbel av en annan anledning måste du kontakta ditt möbelför direkt.

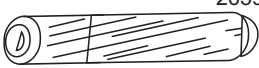
## Nuestro servicio directo para accesorios

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## Donatilar için doğrudan servisimiz

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HCB3



26398

10x50

X...

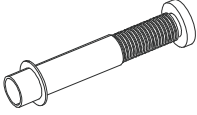
HCF36



1305

X...

HCF21



8419

X...

HCF22



59246

X...

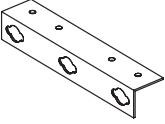
B



X.4



HCF17



2157

X...

HCE7

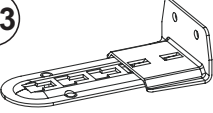


15124

EW 6,3x13

X...

HCF23



59245

X...

HCS13



1068

4x16

X...